



United Way  
of Monroe County

**Outcomes Report Template – 2010-2011 Application Process**

Program Name: Hotline Organization Name: Women's Resources of Monroe County

**Measurable Outcomes (results you intend to achieve)** - List the outputs, past or proposed outcomes, indicators and planned results.

<b>Time Frames</b>	<b>Outputs (number served)</b>	<b>Outcomes (change accomplished or expected)</b>	<b>Indicators (measurement tool)</b>	<b>Year to Date Results</b>
<b>Actual</b> <b>7/08-6/09</b>	1024 DV Calls 265 SA Calls 432 I&R Calls  Total Calls: 1721	<b>Survey Results:</b> <ul style="list-style-type: none"> <li>81% know more ways to plan for safety.</li> <li>88% know more community resources.</li> <li>57% feel they can do more on their own</li> <li>57% feel more hopeful about the future.</li> <li>86% feel more comfortable asking for help.</li> <li>57% feel more confident in decision-making</li> </ul>	<b>Outcomes indicated by:</b> <ul style="list-style-type: none"> <li>R-Client Data Base</li> <li>Program Surveys</li> </ul>	N/A
<b>Current</b> <b>7/09-6/10</b>	<b>Outputs 7/09-12/09:</b> 620 DV Calls 102 SA Calls 189 I&R Calls	<b>Outcomes Expected:</b> <ul style="list-style-type: none"> <li>Increased knowledge of safety planning.</li> <li>Increased knowledge of community resources</li> </ul>	<b>Outcomes indicated by:</b> <ul style="list-style-type: none"> <li>R-Client Data Base</li> <li>Program Surveys</li> </ul>	Results of surveys 7/09-12/09: <ul style="list-style-type: none"> <li>65% have increased knowledge of safety planning.</li> <li>81% have increased knowledge of community resources.</li> </ul>
<b>Proposed</b> <b>7/10-6/11</b>	1800 DV, SA, I&R calls to Women's Resources Hotline Program	<b>Survey results will show:</b> <ul style="list-style-type: none"> <li>Program participant will: <ol style="list-style-type: none"> <li>Have increased knowledge of safety planning.</li> <li>Have increased knowledge of community resources.</li> </ol> </li> <li>ACQ will affirm that WR helps victims to cope/adapt to life after victimization.</li> </ul>	<b>Outcomes indicated by:</b> <ul style="list-style-type: none"> <li>R-Client Data Base</li> <li>Program Surveys</li> <li>Adult Client Questionnaire</li> </ul> <p>This questionnaire measures the agency's ability to assist victims to cope with and adapt to life with the changes that result from victimization.</p>	N/A

