

# United Way of Monroe County



June 2007

Dear Friends,

The United Way of Monroe County is pleased to present our 2007-2008 Funds Distribution Report, which includes the Youth Allocation Process. Its purpose is to present to the community decisions and rationales for expending the funds raised during the 2006 Campaign. This campaign was record setting, raising \$1,215,919 and expanding funds available for program funding by over \$100,000. In reading this report, you will see the impact your contributions to the United Way have on changing lives of families and individuals here in Monroe County.

New this year to the grant-making process is something we call multi-year funding. In essence, this rewards consistently effective programs with less required time and effort in making their request this year and for next year. This innovation also helped United Way volunteers by reducing the number of program site visits and balancing their efforts to review a growing number of funding requests. Fourteen of the forty programs requesting funding were approved to be in the multi-year review cycle. Also this year, three new programs and one new agency were found eligible for fund review, and were awarded funds.

Recommendations in this report were made by local volunteers that invested much of their own time and effort so that each dollar contributed to the United Way is used effectively. Several new volunteers joined a solid number of returning experienced volunteers in this year's process. We publicly offer them our thanks for a job well done. We invite you to also express your appreciation to the volunteers listed in the beginning of this report.

We deeply wish to thank you...the concerned community member... for taking time to understand how your investment of contributions and involvement in **our united efforts DO have meaning and DO change lives**. Without your support, these grants would not be possible.

If you have any questions, comments or suggestions regarding this report, please contact the United Way via email at [shelley@unitedwaymonroe.org](mailto:shelley@unitedwaymonroe.org) or by phone (570) 629-5657.

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Tony Konn  
President, Board of Directors  
United Way of Monroe County

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Chuck Hoffman  
Chair, Fund Distribution Steering Committee  
United Way of Monroe County

# Fund Distribution Volunteer Panels 2007-2008

Chuck Hoffman, Fund Distribution Steering Committee Chair

## Basic Needs

Pamela Watkins, Chair, Pocono Health System  
Hamilton Banks, Vice Chair  
Ellen Shafer, United Way Staff  
**Juan Adams**, Rep. Mario Scavello  
**Kathy Addison**, JC Penney  
**Rich Bloom**, Wal-Mart DC #6080  
**Dagmaris Cabezas**, Coolbaugh Township  
**Delores Hart**, East Stroudsburg University  
**Danielle Jordan**, Fidelity Home Abstract  
**Tami Moffet**, East Stroudsburg University  
**Patricia Pinkowski**, Pocono Health System  
**Francis Regan**, Retired  
**Pat Ross**, Pocono Township Supervisor Chair  
**Brenda Schroder**, Northampton Community College- Monroe Campus  
**Kathie Weichel**

## Helping Kids and Youth

Pamela Hasara, Chair, sanofi pasteur  
Eileen Holder, Vice Chair, Engle, Hambright & Davies, Inc.  
Tim Kelly, United Way Staff  
**Staci Barkalow**, Pocono Mountains Visitors Bureau  
**Chris Bello**, ESU Student Activities Association  
**Victor Brozusky**, Access Office Technologies  
**Marjorie Young Collins**, Rotary Club of the Smithfields  
**Jeffery Farnell**, Papillon & Moyer  
**Barbara Federoff**, Programs for Parents, Inc.  
**Jeff Gilbert**, ESSA Bank & Trust  
**Sarah Goodrich**, East Stroudsburg University  
**Mary Frances Gregory**, Pocono Mountains Association of Realtors  
**Eric Staib**, sanofi pasteur  
**Monica A. Startari**, The Shawnee Inn and Golf Resort

## Promoting Self-Sufficiency

Matt Connell, Chair, Northampton Community College  
Karen Ezzo, Vice Chair, Grants Office  
Chris Grape-Garvey, United Way Staff  
**Amy Besecker**, sanofi pasteur  
**Marianne Chester**, mEnterprise Solutions  
**Patty Fretz**, Area Agency on Aging  
**Charles Green**, Stroudsburg Area School District  
**CherylAnn Houseman**, Pocono Mountains Association of Realtors  
**Nicole Krieger**, Pocono Mountains Visitors Bureau  
**Charles San Filippo**, S&K Construction  
**Alecia Grady**, Tobyhanna Army Depot  
**Karen Sherrill**  
**Lorrie E. Whitfield**, Esq.

## Strengthening Families

Allan Muto, Chair, ESSA Bank & Trust  
Curtis Rogers, Vice Chair, Mohegan Sun  
Shelley Crichlow, United Way Staff  
**Rich Berkowitz**, Sherman Theater  
**Sara Camaerei**, Psy. D.  
**Donna Clark**  
**Theresa Croushore**, Pocono Health System  
**Ann Forte**, Retired Teacher  
**Tom Grayuski**, ESSA Bank & Trust  
**Debbie Harrison**, CareerLink  
**Barbara Huffman**, Retired  
**Peter Nish**, Retired  
**Jeff Wagner**, Wal-Mart DC #6080

United Way of Monroe County  
**Summary Accounting of Funds for  
 Community Services and Overhead: Campaign 2006**

<b>Campaign 2006 Results</b>	<b>\$1,215,919</b>
<b>Estimated Uncollectable Pledges</b> (4% of campaign less cash gifts) (Uncollectibles is a budgeted estimate of net annual loss of campaign pledges. Reasons for loss include contributor moving from area or job loss during the collection year.)	<b>\$ (14,627)</b>
<b>Net Campaign 2006 Funds</b>	<b>\$1,201,292</b>
<b><u>Community Services</u></b>	
<b>United Way Community Fund Allocations</b>	<b>\$ 728,932</b>
<b>United Way Youth Allocations</b>	<b>\$ 10,000</b>
<b>Targeted Areas Designations</b>	<b>\$ 61,674</b>
<b>Net Designations to United Way Partner Agencies</b>	<b>\$ 27,903</b>
<b>Net Designations to Other United Ways</b>	<b>\$ 18,941</b>
<b>Net Designations to Non-UW Partner Agencies</b>	<b>\$ 14,210</b>
<b>Campaign Designations to UW Teen Works Initiative</b>	<b>\$ 4,380</b>
<b>United Way Direct Community Services *</b>	<b>\$ 184,389</b>
(Includes Day of Caring, program outcomes and agency management assistance, support for volunteer funding review processes, grant development support, in-kind gifts distribution, collaborations and initiatives funding, volunteer placement, needs assessment, general human services information & referral, FEMA, 9/11 victims programs.)	<b>- June 2006 Audit UW Functional Expense ratio</b>
<b>Total Community Services</b>	<b>\$1,050,429</b>
<b>Community Services % from Net Campaign \$'s</b>	<b>87.4%</b>
<b><u>United Way Administration &amp; Overhead</u></b>	
<b>Campaign Costs</b> (% of Net Campaign= 6.7%) (Includes all campaign printed materials, video, training sessions, and staff support to volunteers to plan & implement campaign)	<b>\$ 80,460</b>
<b>Administration Costs</b> (% of Campaign= 5.9%) (Includes designations distribution, support of United Way volunteer governance, staff training, office materials, facility maintenance, information dissemination, website operation, regional, state, and national activities and support, and UW community involvement such as Rotary, Chamber of Commerce etc.)	<b>\$ 70,403</b>
<b>Total Administration &amp; Overhead **</b>	<b>\$ 150,863</b>
<b>Overhead % from Net Campaign \$'s</b>	<b>12.6%</b>

The United Way Direct Community Services figure (\*) is derived from adding 3 categories in the Statement of Functional Expenses

section of the audit. Those categories are Community Problem Solving, Information & Referral, and Agency Relations.

The Total Administration & Overhead figure (\*\*), includes all administration and campaign costs but does not include capital depreciation.

Other sources of income applied to both services and costs are not shown above.

**Note 1: Copies of the final 2006-07 audit will be available after 9/15/07, upon request.**

**Note 2:** In 2002, the United Way of Monroe County Board of Directors approved a policy of donor designations sharing in costs of both fundraising and pledge loss. Net figures reflect designations less those costs

**United Way of Monroe County - 2007-2008 FUNDING SUMMARY BY PANEL**

Panel and Program Name	2006-07 Total Program Funding (Incl. Targeted \$'s)	2007-08 Program Funding Request	2007-08 Funding Recommendations (Incl. Targeted \$'s)	Inc. \$'s Over Prior Yr.	Inc. % Over Prior Yr.
<b>Basic Needs</b>					
<b>Pamela Watkins, Chair; Hamilton Banks, Vice-Chair; Ellen Shafer, Staff</b>					
<i>x Blood Services (American Red Cross)</i>	\$ 23,281	\$ 25,500	\$ 25,500	\$2,219	9.5%
<i>Energy Assistance (Salvation Army)</i>	\$ 22,240	\$ 30,000	\$ 30,763	\$8,523	38.3%
<i>Feeding Program (Salvation Army)</i>	\$ 15,000	\$ 17,250	\$ 17,250	\$2,250	15.0%
<i>Food For Friends (The Follow Me Foundation)</i>	\$ 11,719	\$ 45,000	\$ 25,000	\$13,281	113.3%
<i>x Home Delivered Meals (Meals on Wheels)</i>	\$ 24,500	\$ 30,000	\$ 30,763	\$6,263	25.6%
<i>Shelter (Salvation Army)</i>	\$ 30,000	\$ 20,000	\$ 20,000	(\$10,000)	-33.3%
<i>Shelter (Women's Resources)</i>	\$ 10,281	\$ 9,203	\$ 9,966	(\$315)	-3.1%
<i>x Transitional Housing Program (PATH)</i>	\$ 30,000	\$ 40,000	\$ 40,000	\$10,000	33.3%
<b>Total</b>	<b>\$ 167,021</b>	<b>\$ 216,953</b>	<b>\$ 199,242</b>	<b>\$32,221</b>	<b>19.3%</b>
* = Program newly admitted for funding review for 2007-08 cycle					
x=1st Yr. Multi-Year Funding					
<b>Helping Kids and Youth</b>					
<b>Pam Hasara, Chair; Eileen Holder, Vice Chair; Tim Kelly, Staff</b>					
<i>x Big Brothers/Big Sisters (Catholic Social Services)</i>	\$ 21,450	\$ 22,000	\$22,000	\$550	2.6%
<i>Direct Membership Scholarships for Youth (Pocono Family YMCA)</i>	\$ 26,500	\$ 38,000	\$30,000	\$3,500	13.2%
<i>Direct Services to Troops and Girls (Girl Scouts-Heart of PA Council)</i>	\$ 12,000	\$ 12,600	\$12,600	\$600	5.0%
<i>x Equine Experiential Learning (Equi-librium)</i>	\$ 12,000	\$ 15,000	\$15,000	\$3,000	25.0%
<i>x Head Start (Pocono Services for Families and Children)</i>	\$ 75,944	\$ 96,279	\$85,495	\$9,551	12.6%
<i>*Healthy Start Early Childhood Screening (Pocono Healthy Communities Alliance)</i>	N/A	\$ 8,000	\$8,000	\$8,000	N/A
<i>x Pre-School Education (The Growing Place)</i>	\$ 8,000	\$ 8,500	\$8,500	\$500	6.3%
<i>Prevention and Community Education (Women's Resources )</i>	\$ 9,569	\$ 10,639	\$11,000	\$1,431	15.0%
<i>Scout Reach (Boy Scouts-Minsi Trails Council)</i>	\$ 7,500	\$ 15,000	\$10,000	\$2,500	33.3%
<i>x Special Needs (The Growing Place)</i>	\$ 7,000	\$ 10,500	\$10,500	\$3,500	50.0%
<i>Student Assistance Program (Drug &amp; Alcohol Commission)</i>	\$ 7,000	\$ 7,000	\$7,000	\$0	0.0%
<b>Total</b>	<b>\$ 86,963</b>	<b>\$ 243,518</b>	<b>\$220,095</b>	<b>\$33,132</b>	<b>17.7%</b>
* = Program newly admitted for funding review for 2007-08 cycle					
x=1st Yr. Multi-Year Funding					

Panel and Program Name	2006-07 Funding Recommendation (Incl. Targeted \$')	2007-08 Program Funding Request	2007-08 Funding Recommendations (Incl. Targeted \$'s)	Inc. \$'s Over Prior Yr.	Inc. % Over Prior Yr.
<b>Promoting Self-Sufficiency</b>					
<b>Dr. Matt Connell, Chair; Karen Ezzo, Vice-Chair; Chris Grape-Garvey, Staff</b>					
<i>Adult Training Facility Program (Devereux)</i>	\$ 4,950	\$ 10,000	\$ 4,950	\$0	0.0%
<i>Community Partners/ Recycling (DES)</i>	\$ 12,000	\$ 17,000	\$ 13,000	\$1,000	8.3%
<i>Counseling Services (Women's Resources)</i>	\$ 9,218	\$ 16,957	\$ 14,000	\$4,782	51.9%
<i>Direct Membership Scholarships for Seniors (Pocono Family YMCA)</i>	\$ 20,000	\$ 35,000	\$ 22,687	\$2,687	13.4%
<i>*Ex-Offender Re-Entry Program - Housing, Transportation &amp; Family Dynamics (Ex-Offender Re-Entry Program of Monroe Co)</i>	N/A	\$ 8,000	\$ 2,000	\$2,000	N/A
<i>Home Care (VNA/Hospice)</i>	\$ 46,308	\$ 75,000	\$ 46,308	\$0	0.0%
<i>x Pocono Info (Pocono Healthy Communities Alliance)</i>	\$ 10,000	\$ 50,000	\$ 15,000	\$5,000	50.0%
<i>Residential Drug &amp; Alcohol Treatment Program (Drug &amp; Alcohol Commission)*</i>	\$ 4,800	\$ 4,800	\$ 4,800	\$0	0.0%
<i>x Senior Program (Burnley Workshop)</i>	\$ 5,500	\$ 6,000	\$ 6,000	\$500	9.1%
<i>Sheltered Workshop (Burnley Workshop)</i>	\$ 54,810	\$ 60,000	\$ 60,000	\$5,190	9.5%
<i>VIABL Services (VIABL)</i>	\$ 21,000	\$ 30,000	\$ 21,000	\$0	0.0%
<i>Youth Employment Program (YES)</i>	\$ 28,500	\$ 28,440	\$ 28,440	(\$60)	-0.2%
<b>Total</b>	<b>\$ 217,086</b>	<b>\$ 341,197</b>	<b>\$ 238,185</b>	<b>\$ 21,099</b>	<b>9.7%</b>
<b>Strengthening Families</b>					
<b>Allan Muto, Chair; Curtis Rogers, Vice Chair; Shelley Crichlow, Staff</b>					
<i>x Adult Day Care Program (Devereux)</i>	\$ 3,000	\$ 4,000	\$ 4,000	\$1,000	33.3%
<i>x Anger Management (Catholic Social Services)</i>	\$ 3,800	\$ 4,500	\$ 4,000	\$200	5.3%
<i>Armed Forces Emergency Services (American Red Cross)</i>	\$ 8,500	\$ 9,500	\$ 9,410	\$910	10.7%
<i>xDisaster Assistance (American Red Cross)</i>	\$ 36,900	\$ 45,000	\$ 40,000	\$3,100	8.4%
<i>Early Intervention (Developmental Education Services)</i>	\$ 25,904	\$ 30,500	\$ 30,400	\$4,496	17.4%
<i>x Hotline (Women's Resources)</i>	\$ 14,581	\$ 10,778	\$ 10,774	(\$3,807)	-26.1%
<i>Multidisciplinary Team Program (Pegasus Child Advocacy Center)</i>	\$ 4,000	\$ 10,000	\$ 9,500	\$5,500	137.5%
<i>*Parenting Education Program (Pocono Services for Fam/Children)</i>	N/A	\$ 9,500	\$ 9,000	\$9,000	N/A
<i>Working Parents (The Growing Place)</i>	\$ 16,000	\$ 16,000	\$ 16,000	\$0	0.0%
<b>Total</b>	<b>\$ 112,685</b>	<b>\$ 139,778</b>	<b>\$ 133,084</b>	<b>\$ 20,399</b>	<b>18.1%</b>
<b>OVERALL TOTALS</b>	<b>\$ 683,755</b>	<b>\$ 941,446</b>	<b>\$790,606</b>	<b>\$106,851</b>	<b>15.6%</b>
* = Program newly admitted for funding review for 2007-08 cycle					
x=1st Yr. Multi-Year Funding			<b>Total Programs Reviewed - 40</b>		

## Basic Needs

<b>United Way Community Funds</b>	<b>\$183,054</b>
<b>Targeted Giving</b>	<b><u>\$ 16,188</u></b>
<b>Total</b>	<b>\$199,242</b>

**Program Name: Blood Services**

***Agency Name: American Red Cross of Monroe County Blood Services***

**Program Description:** The American Red Cross of Monroe County establishes contact with various sites around the county, which meet FDA guidelines, to have blood drives. If the site providers are not sponsoring the drive, sponsors for lunch, canteen, and most importantly recruitment of blood donors must be found. We also have a weekly blood drive at Tobyhanna Army Depot. Volunteers are contacted and scheduled to perform regulated procedures at all community and Depot blood drives. Ongoing education of community members is how we continue to get first time donors and encourage other donors to donate every fifty-six days. *This program is in its first year of a 2 year funding cycle.*

<b>2007-2008 Program Funding Request:</b>	<b>\$25,500</b>
<b>2007-2008 Total Allocation:</b>	<b>\$25,500</b>

**2007-08 Outcomes Projected:** Ten volunteers trained to work at community blood drives to successfully help donors; 30 events or meetings to recruit donors; 7,500 donors recruited; 6,213 successful donations; 500 pamphlets and information distributed increasing knowledge and awareness of Red Cross blood services to community members.

**2005-06 Outcomes:** Six volunteers trained to work at community blood drives; 22 events or meetings were held to recruit donors; 6724 donors recruited; 5420 successful donations; 500 pamphlets and information distributed.

**Rationale for Funding:** The panel believes that this is an effectively run program that does ultimately provide needed blood to our county, even though all donations flow through the regional blood center. Their reliance on volunteer donors and volunteers to help at the drives keeps the cost per unit of blood down to processing only. We noted the program's efforts to base financial projections for this program on actual funding sources and expenses as opposed to only allocations of totals, giving the panel more reliable information from which to work. The panel felt we needed to meet their funding request to ensure a safe and cost effective blood supply to our county.

**Further Comments & Recommendations:** In the future, provide explanations for any changes in allocations requests (by explaining specific anticipated revenue source decreases, or specific program-related expense increases, for example). We again urge for making a case to the regional blood center for increased availability of the Blood Mobile and encourage the program to consider as many alternate donations times and locations as possible to increase donor participation. Also, panel members noted that the substitution of phlebotomists for RN's has turned some regular donors away from donating.

**Program Name: Energy Assistance**

***Agency Name: Salvation Army***

**Program Description:** The Energy Assistance program is designed to assist low-income families with their heating bills. The program, in conjunction with PPL and First Energy (GPU) provides energy assistance.

<b>2007-2008 Funding Request:</b>	<b>\$30,000</b>
<b>2007-2008 Total Allocation:</b>	<b>\$30,763</b>

**2007-08 Outcomes Projected:** 20% of the employable people who receive energy assistance will be able to provide for their own energy needs this year.

*(Energy assistance –continued)*

**2005-06 Outcomes:** 12% of the 341 employable people who received energy assistance were able to provide for their own energy needs this year.

**Rationale for Funding:** This program continues to have unmet needs that can be helped with additional funding. Their goal of not having repeat clients from year to year is commendable, although the panel recognizes that the larger population they serve, unemployable clients (elderly and disabled), will likely have the need for assistance from year to year. The dramatic increase in fuel prices will only serve to aggravate this problem for all clients. The panel decided to meet the request, which is an increase, and to provide some additional dollars from targeted giving to be put toward the unmet need.

**Further Comments & Recommendations:** Continue to increase commitment and participation in United Way events through board member and other volunteer participation.

**Program Name: Feeding Program (Soup Kitchen)**

***Agency Name: Salvation Army***

**Program Description:** A five day a week free nutritional lunch is prepared and served at the Salvation Army facility. The services are open to all in need.

**2007-2008 Program Funding Request:** \$17,250  
**2007-2008 Total Allocation:** \$17,250

**2007-08 Outcomes Projected:** 80% of the 34 clients who use this program 10 or more times per month will report an increased of improved nutrition over the course of a year.

**2005-06 Outcomes:** 85% of the 34 clients who used this program 10 or more times per month reported an increased sense of improved nutrition over the course of the year.

**Rationale for Funding:** This program satisfies the nutritional and even social needs of many people who would otherwise not be fed. Through use of an annual survey, the program has been able to assess their client' feelings about their overall nutrition and well being, and those results are certainly positive. This program will be funded as requested, with some of the request coming from targeted dollars so that individuals, many who are chronically hungry, will have access to a healthy lunch through an efficiently-operated program.

**Further Comments & Recommendations:** Continue to increase commitment and participation in United Way events through board member and other volunteer participation.

**Program Name: Food for Friends**

***Agency Name: The Follow Me Foundation***

**2007-2008 Program Funding Request:** \$45,000  
**2007-2008 Total Allocation:** \$25,000

**Program Description:** The Food for Friends program is an emergency food panty that serves the need of the community of Monroe and surrounding counties. Once a month a guest can receive an emergency supply of food that includes meat, milk, margarine, eggs, vegetables, fruit, bread, dessert, toilet paper, soap, shampoo and whatever is generously donated. Guests are not required to show proof of income in order to received food and they do not turn anyone away. They also provide a \$10 Shop-Rite card per month. The card is regulated so clients cannot buy tobacco products or alcohol. The program serves over 1,300 families monthly in which 33% are Senior Citizens, 21% are Single Persons, 43% are Families with Children, and 3% are Homeless.

**2007-08 Outcomes Projected:** Two thousand, six hundred and thirty six families registered with "Food for Friends" representing approximately 10,544 people (includes 4,686 children); a 12% increase over last year's forecast. There were 550 active families each quarter for a total of 2,200 family food supplements (Shop-Rite card), amounting to a total cost of \$22,000 to the foundation, in addition to food dollars.

(Food for Friends-Follow me Foundation- continued)

**2005-06 Outcomes:** One thousand, nine hundred and one families registered with “Food for Friends” representing approximately 6,220 people (including 2,770 children) there was an average of 480 active families each month.

**Rationale for Funding:** The panel believes that the income guidelines that qualify people for the government-subsidized food pantries cause a large number of working family incomes that are just above the poverty level to be missed and therefore inadequately nourished. The panel decided to completely fund the projected number of active families on one year for a \$10 grocery card per food distribution (rounded up slightly). The panel challenges the program to, given the safety net of this base coverage, come up with the resources to increase the dollar amount of the distribution per family.

**Further Comments & Recommendations:** While we recognize and understand the directors’ position that they personally will not be taken away from their mission by doing fundraising and public relations type work, the panel does strongly recommend that board members or other volunteers be utilized more to actively communicate to community groups (Chamber, Rotary, etc.) about the program to raise awareness and promote a possible funding base to do more actual fundraising events, and also to actively participate in United Way events. Many panel members noted that they had never heard of this program and feel that, with a more outreach, the program could get more community support as many service groups are looking for service or donations projects but may never consider this program due to lack of awareness.

**Program Name: Home Delivered Meals**

***Agency Name: Meals on Wheels***

**Program Description:** Plans, supplies, and delivers nutritious and appealing meals, with the help of volunteers, to the homebound who are unable to shop for and/or prepare meals for themselves. This allows clients to maintain their independence and continue to live in their own homes. The service also provides daily contact with a volunteer and referral to appropriate agencies providing additional services when requested or required. The agency works with another partner agency (Burnley) in contracting for the preparation of the meals. ***This program is in its first year of a 2 year funding cycle.***

<b>2007-2008 Program Funding Request:</b>	<b>\$30,000</b>
<b>2007-2008 Total Allocation:</b>	<b>\$30,763</b>

**2007-08 Outcomes Projected:** To maintain or improve the client’s level of health while living in the least costly and least restrictive environment. Projected clients total 330. Clients will receive 66.7% of the Recommended Daily Allowance of nutrients in 2 meals per day five days per week. For this funding year, it is projected that 86,000 meals will be delivered by 19 volunteers delivering meals each delivery day. 85% of the clients served felt meals improved their well being with 50% having a positive weight change.

**2005-06 Outcomes:** Three hundred twenty eight clients served by 19 volunteers amounting to 87,683 meals delivered over the year. 84% of clients served felt meals improved their well-being with 60% reporting having a positive weight change.

**Rationale for Funding:** The panel decided to meet this funding request as it is needed to offset decreases in other revenue sources. Even in meeting this request, the program is projected to operate at a slight deficit for the program year being funded. The panel was impressed with the outcomes and also noted that the success of this program positively impacts other programs and relieves stresses on other resources thorough collaborative efforts and by allowing individuals to maintain independent living arrangements. The panel decided to award some additional dollars from targeted giving toward gas card purchases for the volunteers.

**Further Comments & Recommendations:** In the future, provide explanations for any one-time increases or decreases in fundraising revenue or any other significant changes in revenue sources or expenses. Also, if this has not been done, the panel felt it would be worth while to explore exclusive/discounted arrangements for gas card purchases or other bulk purchase type arrangements that the volunteers could utilize.

**Program Name: Shelter Program**

*Agency Name: Salvation Army*

**Program Description:** Provides 24 hour, seven day a week temporary housing to families and individuals who are homeless.

**2007-2008 Program Funding Request: \$20,000**

**2007-2008 Total Allocation: \$20,000**

**2007-08 Outcomes:** 20% of the cases who have stayed at least 30 days will find permanent housing upon leaving the shelter.

**2005-06 Outcomes:** 45% (38) of the 84 cases who stayed at least 30 days found permanent housing.

**Rationale for Funding:** Expected increases in government funding and restricted donations will result in a decreased need for United Way funds in order for this program to break even. Making realistic requests within a particular program allows for all programs to be better evaluated for what they actually need, and the panel appreciated that the Salvation Army obviously gave careful consideration to how community dollars could best be used. The panel recognizes that, while there is unmet need for emergency shelter, giving additional dollars to this program will not help that need as they are limited by the available shelter space, whereas additional dollars given to other programs (energy assistance, for example), can impact the unmet need.

**Further Comments & Recommendations:** Continue to increase commitment and participation in United Way events through board member and other volunteer participation.

**Program Name: Shelter Program**

*Agency Name: Women's Resources*

**2007-2008 Program Funding Request: \$9,203**

**2007-2008 Total Allocation: \$9,966**

**Program Description:** Women's Resources shelter is the only emergency domestic violence shelter currently operating in Monroe County and it is the only shelter available 24 hours per day. The shelter is considered temporary emergency housing in which battered women and children may find shelter for up to thirty days, within any six month period. Men and families with teen age boys are provided with shelter in alternative arrangements, usually a local motel. All other services are identical. Funding from the Pennsylvania Coalition Against Domestic Violence (PCADV) and Housing Assistance Program (HAP) only provide for nighttime shelter hours. Women's Resources shelter is open 24 hours a day; United Way monies are used to subsidize for additional hours. Through the continuum of care model adopted by the Monroe County Department of Human Services and county housing agencies, Women's Resources is considered a crisis center providing early intervention and support to families in crisis. Violence against women affects individuals regardless of class, race or education.

**2007-08 Outcomes:** To provide 120 domestic violence clients and their children, with 1,700 days of shelter between July 1, 2005 and June 30, 2006.

**2005-06 Outcomes:** Shelter was provided to 64 adults and 52 children for 359 days.

**Rationale for Funding:** As the only emergency domestic violence shelter in the county, the program does have to turn clients away, but only after every possible resource and option is considered. The panel noted that other services provided by this agency can help prevent the need for some people to become clients of the shelter, and noted that the agency's overall focus on those efforts (counseling, education, and the hotline) are important proactive steps that are of overall benefit to the community. Yet, the reality is, the need for shelter is increasing. While there are plans for expanding in future years, this program year is still limited by existing space. The panel easily agreed to meet the program's request, and added some dollars from targeted giving since they do make alternate arrangements when possible instead of having to turn people away (transportation to out-of-town family members, or motel lodging, for example).

**Further Comments & Recommendations:** None.

**Program Name: Temporary Housing**

***Agency Name: Pocono Area Transitional Housing***

**Program Description:** Pocono Area Transitional Housing, Inc. provides temporary housing with support services to families with children. The average stay averages six months with the longest stay being fourteen months. While at PATH each family saves money and addresses the cause of their crisis housing. The clients also learn budgeting skills to further help them with the transition to conventional housing. ***This program is in its first year of a 2 year funding cycle.***

<b>2007-2008 Program Funding Request:</b>	<b>\$40,000</b>
<b>2007-2008 Total Allocation:</b>	<b>\$40,000</b>

**2007-08 Outcomes Projected:** Pocono Area Transitional Housing (PATH) is expanding its facilities and will have an anticipated increase of 5 more families. 23 families with 34 children will be housed in the PATH program. There will be 14 families moving into their own housing; while 14 families (78%) will have saved at least 30% of their income for housing cost.

**2005-06 Outcomes:** July 1, 2005 – June 30, 2006 15 families moved into their own housing.

**Rationale for Funding:** The panel noted that the increased request stemmed from the anticipated expansion of one of the existing sites that should increase capacity for approximately 6 months of the program year, so we met the request in order for the program to be able to serve the additional clients. We recognize that this will only slightly offset the unmet need for this service in the county. The panel was impressed with the outcomes and the program’s ability to make the most of limited resources (dollars and personnel).

**Further Comments & Recommendations:** In the future, provide explanations for any one-time increases or decreases in fundraising revenue or any other significant changes in revenue sources or expenses.

## Helping Kids & Youth

<b>United Way Community Funds</b>	<b>\$189,803</b>
<b>Targeted Giving</b>	<b><u>\$ 30,292</u></b>
<b>Total</b>	<b>\$220,095</b>

### Program: Big Brothers/Big Sisters of the Bridge

*Partner Agency: Catholic Social Services of Monroe County*

**Program Description:** The program provides positive growth and enrichment to children between the ages of 7-17 who need additional adult mentoring in their lives. The program has developed an effective method of screening adult mentors, including background checks and suitability, before arranging a youth/adult match. The program also provides support to the matches after they've been made. *The program is its first year of a 2- year funding cycle.*

<b>2007-2008 Program Funding Request:</b>	<b>\$ 22,000</b>
<b>2007-2008 Total Allocation:</b>	<b>\$ 22,000</b>

**2007-08 Outcome Projections:** To provide mentoring services to 110 youth which will guide them toward constructive activity and ultimately help them to grow to be constructive and contributing members of our community. Measurable indicators will include demonstrated increase in self-confidence, demonstrated enhanced social competency skills, and demonstrated improved interpersonal skills.

**2005-06 Outcomes:** Of 95 clients (Littles) served in this period, 90% showed slight, moderate or significant gain in increased self-confidence, 88% showed slight, moderate or significant gain in demonstrated enhanced social competency skills, and 88% showed slight, moderate or significant gain in improved interpersonal skills.

**Rationale for Funding:** The panel commends the program for its well measured outcomes, its consistent high quality matches and its level of service in the Monroe County operation despite frequent turnover in its office personnel. The panel was also impressed by the level of local fundraising to underwrite the expenses of the local operations.

**Further Comments & Recommendations:** This valuable and effective program is limited by its ability to recruit adult mentors, or "bigs" for an increasing pool of youth. The single caseworker working in Monroe County is focused on maintaining current matches and researching potential matches. The panel recommends that the agency main office give greater support to the Monroe County office for the promoting and identifying local matches.

### Program: Direct Scholarships for Youth

*Partner Agency: Pocono Family YMCA*

**Program Description:** The Pocono Family YMCA offers financial scholarships for the youth of Monroe County who otherwise could not afford the YMCA services. This subsidy program recognizes the need of the family or youth and assigns a level of scholarship to accommodate the family's shortfalls. The program is going through a change to help open doors to more families who would not have met the standards of the old program.

<b>2007-2008 Program Funding Request:</b>	<b>\$ 38,000</b>
<b>2007-2008 Total Allocation:</b>	<b>\$ 30,000</b>

**2007-08 Outcome Projections:** The program will award 310 scholarships averaging \$135 per recipient.

**2005-06 Outcomes:** The program awarded 185 scholarships averaging \$115 per recipient.

(direct scholarship for youth continued)

**Rationale for Funding:** The program offers youth a positive activity alternative and positive role modeling to address community concerns of drug use, delinquency, and childhood obesity. The panel commends the agency's volunteers and management for its hard work to turn the agency around from its past practices and direction. The funding granted is in recognition of this turn around and for expanding the number of scholarships awarded. Though improved, the impact of scholarships on award recipients needs further development.

**Further Comments & Recommendations:** The outdated tracking system used by the YMCA has been repeatedly cited as limiting the agency from providing the true impact in its outcome reporting. Attendance in the various activities by scholarship recipients should be a part of the YMCA's outcome report to the United Way. The panel withheld from reducing funding (as noted in the previous year's funding recommendation) due to the evident improvements made and increased need. The panel highly recommends making improvements in its scholarship tracking, perhaps through purchase of new ID software, and offers United Way help so that implementation is made before the next funding review cycle.

**Program: Direct Services to Troops & Girls**

***Partner Agency: Girl Scouts, Heart of Pennsylvania Council ...formerly Scranton Pocono Council***

**Program Description:** The Scranton Pocono Girl Scout Council has a focus on the development, experiences, and successes of girls as future citizens in the world. The Council offers diverse programs addressing girls' current needs and interests, fostering self-confidence, ethical decision making and positive values. Traditional and non-traditional programs focus on topics such as Leadership & Self-Esteem, Science, Math & Technology, Financial Literacy, Health & Wellness, the Environment and the Arts. The all-girl nature of Girl Scouting provides a unique nurturing environment that help girls to reach their full potential. The Council is about to merging its operations with several other councils to form a new council serving approximately 1/3 of Pennsylvania and will be based in Harrisburg.

**2007-2008 Program Funding Request:** \$ 12,600  
**2007-2008 Total Allocation:** \$ 12,600

**2007-08 Outcome Projections:** With the council merger, the new council (Heart of Pennsylvania Council) will be charged with the development of standard local outcomes. The agency will provide the United Way with outcome projections after the agency determines its new outcomes before the next funding review cycle.

**2005-06 Outcome:** The Council maintained a 64% retention rate of girls served in Monroe County (with 1,872 Girl Scouts in Monroe County as of 9/06). Three Gold Awards, 18 Silver Awards, 15 Bronze Awards and 20 Religious Awards were presented to Monroe County girls. 104 community service projects were completed.

**Rationale for Funding:** The Council has been working through a major change in the 2006-07 funding year, but was able to maintain a high level of programming in Monroe County. The panel anticipates some growing pains with implementation of the merger, but is supportive based on past performance of the Council. Funding is in support of adult leadership training which is a key to all the Council's outcomes and indicators. Quality leaders equates to quality troop programming, leading to girl retention, awards advancement, and community service.

**Further Comments & Recommendations:** The panel asks that the United Way be kept abreast of merger developments in addition to its receiving a 2007-08 outcomes statement. The panel further requests confirmation of leadership retention for the current year and that leadership retention figures be reported in future funding applications.

**Program: Equine Experiential Learning**

***Partner Agency: Equi-librium, Inc.***

**Program Description:** Equine Experiential Learning program provides positive activities for emotional support students from the 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup> grades from the Swiftwater and Clear Run Elementary Schools. The ongoing activities, interactive exercises and human-animal relationship experiences are an effective method encouraging positive behaviors, feelings and attitudes as well as physical and cognitive skill development. Emphasis is placed on the development of behavior management skills through an increased sense of self-esteem and self responsibility. *The program is its first year of a 2-year funding cycle.*

**2007-2008 Program Funding Request:** \$ 15,000  
**2007-2008 Total Allocation:** \$ 15,000

**2007-08 Outcome Projections:** The program is projecting 24 students to participate in the program, with 95% to demonstrate improved attention span, reduced hyperactive/compulsive behaviors, and reduced incidents and severity of disruptive behaviors.

**2005-06 Outcomes:** Of 22 students completing the program, 100% showed improved attention span, reduced hyperactive/compulsive behaviors, and reduced incidents and severity of disruptive behaviors.

**Rationale for Funding:** The panel ranked this program highly during its funding determinations. The addition of character development to the program goals was viewed positively. Though the numbers of sessions for the program were reduced from 10 to 8, the panel acknowledged the increased costs of food and care of the horses used. The agency's efforts to reach out to other school districts, as requested by the previous year's panel, were noted by the panel. It also noted the continued focus on serving Monroe County special needs children, should it move to a Wind Gap location.

**Further Comments & Recommendations:** The panel encourages the agency to continue its active involvement in Monroe County as it advances its plans to consolidate operations in its new location.

**Program: Head Start**

***Partner Agency: Pocono Services for Families & Children***

**Program Description:** Head Start provides comprehensive education, health, mental health, nutrition, and parent involvement and social services to children ages three to five years who meets income guidelines. These services help to develop cognitive, social, emotional, and physical skills. Dental, vision, hearing, speech, physical and developmental screenings are provided to all children. Head Start serves special needs children in an inclusive environment. Staff works in collaborative partnerships with families on family goals, recognizing the parent as the first teacher of their child and decision makers. Parent trainings and supportive services are provided. *The program is its first year of a 2 - year funding cycle.*

**2007-2008 Program Funding Request:** \$ 96,279  
**2007-2008 Total Allocation:** \$ 85,495

**2007-08 Outcome Projections:** 1) 90% of families enrolled will improve their skills in identifying and meeting at least one individual family goal. 2) 85% of all 4 year old children enrolled will demonstrate skill growth in 8 areas of learning needed for success in kindergarten; and 3) 90% of all children enrolled in Head Start children will be screened and have received help regarding their health care needs.

**2005-06 Outcome:** 100% of the 188 families who were enrolled six months attained at least one goal; 100 demonstrated growth in all of the eight domains of learning, and 100% of the 188 children enrolled for at least six months, including children with disabilities; received screenings for vision, hearing, speech, blood pressure, height, physicals, behavioral, developmental, and immunizations. 100% had their medical, behavior, dental health, and nutrition needs identified and received follow-up care.

(head start continued)

**Rationale for Funding:** The panel felt that the Head Start program was exceptionally well-run and that the outcomes were well-conceived and comprehensive. United Way funding will help provide a teacher, a part-time assistant, and a family advocate (helping client families get any available intervention support). Trending for children screened into their school years will show effectiveness and help make improvements. The panel highly regards the 4 Star Keystone Stars rating and the high staff retention rate (30% of which were past participants) as well. The program's growth is limited due to state requirements for funding. Increased funding is given to maintain the existing program quality.

**Further Comments & Recommendations:** None.

Program: Healthy Start Early Childhood Screening Program

**Partner Agency:** *Pocono Healthy Communities Alliance*

**Program Description:** The program's goal is to increase a child's success in school by early identification of health issues related to learning. This intervention and the subsequent success of the child in school is nationally recognized as the greatest means to preventing problems and fostering positive development of that child into adulthood. The goal is achieved through screenings for speech and language, fine and gross motor skills, and vision and hearing using professional methods and standards.

**2007-2008 Program Funding Request:** \$ 8,000

**2007-2008 Total Allocation:** \$ 8,000

**2007-08 Outcome Projections:** The program will serve 1,100 children of pre-school age (birth to kindergarten) to determine if further assistance is needed, and to make successful referral for intervention and support.

**2005-06 Outcomes:** N/A

**Rationale for Funding:** Funding will help provide for a case manager, currently being sought. The program mirrors a United Way national initiative named Success By Six™, with the program using some United Way of America materials and advertising (i.e. Born Learning ad campaign). United Way funding will double the outreach and numbers of children reached. The panel strongly supports this early identification, screening and referral process for the long term impact it has on the children's, their families', and the community's quality of life.

**Further Comments & Recommendations:** None

### **Program: Preschool Education**

**Partner Agency:** *The Growing Place Child Care Centers*

**Program Description:** The program provides comprehensive early care to children ages three through five. It includes a creative curriculum which will encourage school readiness. *This program is its first year of a 2 year funding cycle.*

**2007-2008 Program Funding Request:** \$ 8,500

**2007-2008 Total Allocation:** \$ 8,500

**2007-08 Outcome Projections:** Children from families with temporary financial hardship will be able to continue to attend the preschool program leading to the successful preparation and entrance into kindergarten.

**2005-06 Outcomes:** Of 8 children (7 families) who received United Way scholarship funds, 100% successfully completed the preschool program and entered kindergarten.

**Rationale for Funding:** The program focus addresses a strong need and is very well managed by the agency. The use of the scholarship is for temporary/emergency use. The panel highly regards the 4 Star Keystone Stars rating and the high staff retention rate as well.

**Further Comments & Recommendations:** None.

**Program: Prevention and Community Education**

***Partner Agency: Women’s Resources of Monroe County, Inc.***

**Program Description:** This program provides a variety of methods created depending on the need and for each individual request. Formalized programs include the Domestic Violence in the Workplace and Sexual Harassment in the Workplace that are designed for the Business environment; and CEU accredited programs for registered nurses and emergency medical technicians. School programs vary from peer education programs involving STOP Abuse, our teen group, to training for school guidance personnel, teachers and administration. Another area of education is workshops for community professionals such as attorneys, teachers, Children and Youth staff and police officers.

**2007-2008 Program Funding Request: \$ 10,639**  
**2007-2008 Total Allocation: \$ 11,000**

**2007-08 Outcome Projections:** The community will have a greater awareness of sexual and domestic violence issues after educating and informing 1,000 adults and 1,200 youth members of the community on sexual violence issues through 50 programs.

**2005-06 Outcomes:** 1,599 adults participated in 63 prevention education programs, 1,664 youth participated in 60 community education programs, 26 professional in-service opportunities were provided to 491 people.

**Rationale for Funding:** The panel was impressed by the passion by the staff and the depth of student involvement in education. The panel felt that the program was vital to the prevention of the growing problem of sexual assault and domestic violence. It noted the coming of standardized national outcomes by 2010 and the agency’s capital construction program to expand the current facility. Though the numbers educated may vary from year to year (down from previous years), the importance of the program and with an anticipated drop in tobacco settlement funding warranted the increase in funding to maintain the current high quality level of the program.

**Further Comments & Recommendations:** None.

**Program: Scout Reach**

***Partner Agency: Boy Scouts of America – Minsi Trails Council***

**Program Description:** The Scout Reach program ensures that Scouting is available to all children, regardless of Their location, culture or economic circumstances. Through utilizing a unique set of strategies, Scout Reach uses Scouting’s time-tested comprehensive youth development program (traditional Cub and Boy Scout units) of leadership development, character education and citizenship training to reach those children who need Scouting.

**2007-2008 Program Funding Request: \$ 15,000**  
**2007-2008 Total Allocation: \$ 10,000**

**2007-08 Outcome Projections:** As a result of their experience in Scouting, participants will learn new skills, show an increased sense of self-esteem and demonstrate community involvement. Of 125 projected youth in the program by 12/07, 65% (81) of youth will learn a new skill through the Boy Scout Advancement Program, 33% (41) of youth attending a long-term camping experience will demonstrate an increased sense of self-esteem, and 80% (100) of youth will demonstrate increased community involvement through participation in community service activities in their neighborhood. The results will be tracked through documented badge completion, attendance records at camp and documented participation in service activities such as the Scouting for Food in the fall.

**2005-06 Outcomes:** N/A

**Rationale for Funding:** The panel commends the Minsi Trails Council for its increased focus on reaching underserved youth through Scout Reach. With the growth of Monroe County’s population, the need for increased funding to reach even more youth was justified. The Scout Reach model has proven its worth in the Lehigh Valley and seems to be working locally.

**Further Comments & Recommendations:** The Scout Reach program tracking of outcomes revealed the need to adjust a program indicator, which indeed the Council did. The panel saw this as a healthy management decision.

**Program: Special Needs**

***Partner Agency: The Growing Place Child Care Centers***

**Program Description:** The program provides comprehensive services to children with undiagnosed or unassisted special needs. *The program is its first year of a 2- year funding cycle.*

**2007-2008 Program Funding Request:** \$ 10,500  
**2007-2008 Total Allocation:** \$ 10,500

**2007-08 Outcome Projections:** Children and families with special needs will be able to attend The Growing Place and be assisted with a behavioral health assistant within the group setting.

**2005-06 Outcomes:** Of 6 children (6 families) provided with behavioral health assistance, 100% were assisted and supported with professional evaluation, and integrated into the preschool program.

**Rationale for Funding:** The program’s early intervention nature has a clear immediate impact on the child and their families, but also has many long-term positive impacts (quality of life reduced effort and cost for future problem intervention etc.). As in the preschool program, the panel highly regards the agency’s management of this program. Additional funding is granted to increase support for individualized help to 2 additional children per year. It was noted that the program dove-tails with Pocono Healthy Communities Alliance’s Early Child Education screenings, with both agencies working together on occasion.

**Further Comments & Recommendations:** None.

**Program: Student Assistance Program**

***Partner Agency: Drug & Alcohol Commission of Carbon, Monroe & Pike Counties***

**Program Description:** The student assistance program is a PA Department of Education, Health and Welfare endorsed model of intervention that utilized a school-based multidisciplinary team referred to as a “Core-Team” to screen, access and refer students who are at-risk for drug and alcohol abuse or dependency. The core-team is made up of a district administrator, a building administrator, a guidance counselor, a school nurse, two classroom teachers, and a D&A professional. The program is component of the local district’s comprehensive plan to address substance use, abuse and dependency where it used.

**2007-2008 Program Funding Request:** \$ 7,000  
**2007-2008 Total Allocation:** \$ 7,000

**2007-08 Outcome Projection:** In the 2007-08 school years, the current measurement instrument will be replaced with a national standard measurement tool. The agency will provide the United Way with outcome projections after the agency receives this information before the next funding review cycle.

**2005-06 Outcome:** Of 734 students referred to the SAP program, 492 or 67% of those students completed the school year without further disciplinary incidents.

**Rationale for Funding:** The panel commends the program for its effectiveness and outcome achievement. Parental involvement in the program with the student was viewed favorably. It was noted that no increase in funding was requested for the program as the number of clients served will decrease from the program not being renewed in the Pocono Mountain School District (due to funding constraints).

**Further Comments & Recommendations:** The panel shares the agency’s evident concern for the loss of a prime program partner and for decreasing governmental funding. The value and effectiveness of the program needs to be more strongly promoted, perhaps highlighting the correlation of drugs and the increase in local suicides. The panel recommends vigorous follow up with all local school districts to ensure satisfaction with current partners and value to potential partners. The panel also requests greater clarity on outputs, specifically in regard to the number of students attending each session.

## Promoting Self Sufficiency

<b>United Way Community Funds</b>	<b>\$ 231,929</b>
<b>Targeted Giving</b>	<b>\$ 6,256</b>
<b>Total</b>	<b>\$ 238,185</b>

### Program: Adolescent Non-Hospital Short-Term Drug & Alcohol Residential Rehabilitation Scholarship Program

*Partner Agency: Drug & Alcohol Commission of Carbon/Monroe/Pike Counties*

**Program Description:** The Drug & Alcohol Commission currently purchases short-term, non-hospital drug and alcohol residential rehabilitation services for adolescents from a number of Department of Health licensed subcontractors across the Commonwealth. The funding will supplement other funding streams and be used to provide three additional short-term residential treatment stays that would otherwise not be available.

<b>2007-2008 Program Funding Request:</b>	<b>\$ 4,800</b>
<b>2007-2008 Total Allocation:</b>	<b>\$ 4,800</b>

**2007-08 Outcome Projections:** Identified patients will be screened, assessed, and referred for short-term non-hospital residential rehabilitation services; will gain insight and knowledge about their addiction; and will utilize recovery skills introduced and developed during the residential placement to improve overall functioning at school and in the community at large. Two of three targeted patients (66%), upon completion of the residential treatment episode, will voluntarily express their willingness to continue D&A treatment in an outpatient setting. Two of three targeted patients (66%) will report no additional school or community based D&A policy violations.

**2005-06 Outcomes:** N/A

**Rationale for Funding:** The Promoting Self-Sufficiency Panel sees great value in offering this funding to help reduce adolescent drug and alcohol addictions. Therefore, the panel granted the full amount requested and also noted the growing need for these services.

**Further Comments & Recommendations:** None

### Program: Adult Training Facility Program

*Partner Agency: Devereux Pocono Center*

**Program Description:** Pocono Center's Adult Training Facility Program helps special needs individuals achieve their highest level of independence by learning life skills and employability skills and by increasing self-awareness and self-confidence. Opportunities are provided for socialization and personal growth. It is a school to community program in which clients begin transitioning from high school to workplace training. Clients participate in projects such as golf tees and packaging candy for a local resort. The program serves those over 18 years of age with developmental disabilities (some severe) and autism. The degree of their disabilities makes many of these clients unable to utilize other programs.

<b>2007-2008 Program Funding Request:</b>	<b>\$10,000</b>
<b>2007-2008 Total Allocation:</b>	<b>\$ 4,950</b>

**2007-08 Outcome Projections:** To assist each individual to achieve his or her highest level of independence, increase self-awareness and self-confidence, and provide opportunities for socialization and personal growth.

**2005-06 Outcomes:** A total of 40 clients participated in daily activities of ATF throughout the year. Out of 10 Monroe County clients participating in work programs, two clients maintained employment in their home community in Monroe County. One additional Monroe County client was successful in obtaining community-based employment.

(Adult Training Facility Program)

**Rationale for Funding:** Although the merits and achievements of this program were recognized, it was noted that other financial sources (such as an endowment) are available to Devereux, which has facilities nationwide. As a result, funding was kept at the same level as in 2006-07.

**Further Comments & Recommendations:** None

**Program: Community Partners in Recycling**

***Partner Agency: Developmental Education Services of Monroe County***

**Program Description:** Community Partners in Recycling (CPR) is a community based training, volunteer and employment service for individuals with developmental disabilities. The vocational training is achieved through the DES-CPR commercial recycling routes throughout Monroe County, where trainees learn basic job skills while collecting materials (office paper, cans, etc.) that will be recycled at various sites. As a trainee reaches a level of proficiency, he/she will be considered for a paying job with CPR in working with the separation of materials to be recycled, shredding paper and servicing larger commercial accounts.

**2007-2008 Program Funding Request:     \$ 17,000**

**2007-2008 Allocation:                     \$ 13,000**

**2007-08 Outcome Projections:** Eight workers and eight trainees will increase skills rating towards the goal of employment and maintain consistent attendance at work.

**2005-06 Outcomes:** Six of seven workers with developmental disabilities maintained consistent attendance at work at or above 80 percent. Seven of eight trainees maintained consistent attendance at work at or above 80 percent.

**Rationale for Funding:** While this program is on its way to being self-sustaining, funding is still needed. The Promoting Self-Sufficiency Panel recognized the great accomplishments of CPR and its progress toward self-sufficiency in terms of finances. The growing importance of recycling and the increased market demand for recyclables were factors that were taken into account. The positive effect that this program has on workers and trainees' self-confidence was also noted by the panel.

**Further Comments & Recommendations:** The CPR program is a successful venture generating revenue which also helps support other programs within the agency. Those other programs should seek additional funding in their own right rather than through CPR. DES does receive money from other funding sources and has fundraisers. The agency's plans include purchasing a warehouse and seeking more locations for community recycling pickups.

**Program: Comprehensive VIABL Services**

***Partner Agency: Visual Impairment and Blindness Services***

**Program Description:** VIABL Services of Monroe County provides comprehensive services to visually disabled individuals for the purpose of maintaining independence. The program provides resources and training such as escorted transportation, rehabilitation, computer instruction, education, and promoting self-sufficiency of blind, deaf-blind and visually impaired individuals. It provides eye care, screenings, and education to prevent blindness.

**2007-2008 Program Funding Request:     \$ 30,000**

**2007-2008 Allocation:                     \$ 21,000**

**2007-08 Outcome Projections:** Out of 140 clients, 90% or 126 will demonstrate the ability to live independently through training with visual aids and adaptive technology, rehabilitation teaching, and casework services. Out of 750 educational programs, 90% or 675 individuals attending will demonstrate a 75% increase in awareness of eye health and eye safety issues. Out of 600 vision screenings, any child or adult failing the screening will be referred for correction by an eye care professional. Out of 75 clients, 90% or 68 individuals using the escorted transportation program will remain living independently because of their increased access to vital healthcare and other essential services. Out of 20 clients, 90% or 18 individuals will remove their barriers to self-sufficiency by learning to use the computer, the Web, and e-mail for personal use or in a job situation. Out of 50 clients, 90% or 45 individuals will remove their barriers to independent living by learning new coping skills and life skills through support group, life skills and rehabilitation classes.

(Comprehensive VIABLE Services continued)

**2005-06 Outcomes:** Out of 100 clients, 90% or 90 demonstrated the ability to live independently through training with visual aids and adaptive technology, rehabilitation teaching, and casework services. Out of 500 educational programs, 90% or 450 individuals who attended demonstrated a 75% increase in awareness of eye health and eye safety issues. Out of 500 vision screenings, 100% of those failing were referred for correction by an eye care professional. Out of 60 clients, 90% or 54 individuals using the escorted transportation program remained living independently because of their increased access to vital healthcare and other essential services. Out of 10 clients, 90% or 9 individuals removed their barriers to self-sufficiency by learning to use the computer, the Web, and e-mail for personal use or in a job situation. Out of 20 clients, 90% or 18 individuals removed their barriers to independent living by learning new coping skills and new life skills through support group and life skills classes.

**Rationale for Funding:** The Promoting Self-Sufficiency Panel recognized the merits of the program and its outstanding, measurable outcomes. However, changes that have been recommended previously (such as adding more Monroe County residents to its board of directors) have not yet been implemented. While the panel would like VIABLE to increase its outreach in Monroe County, it also felt it needs to start generating some funds on its own, outside of United Way and county Human Services Development Fund (HSDF) funding.

**Further Comments & Recommendations:** None

**Program: Counseling Services**

***Partner Agency: Women's Resources of Monroe County, Inc.***

**Program Description:** To provide counseling services to those victims of domestic violence and sexual assault (adult or child, male or female), giving those involved an opportunity to work through the trauma of their current situation while looking forward to the future. Women's Resources works from an options, empowerment-counseling methodology, Counseling is available in English and Spanish to anyone who is a victim, or their non-offending significant others. Arrangements are in place to provide translation for other languages. A TTY and sign

Language translation is available for the hearing impaired. Women's Resources currently maintains three sites strategically located throughout the county; counseling takes place both in-person and on the phone. Counseling services are also provided in non-traditional settings in order to make them more readily accessible. Clients are currently being seen in Monroe County Correctional Institution, drug rehabilitation centers, behavioral health programs, in schools, businesses, community mental health drop-in programs and churches.

**2007-2008 Program Funding Request:     \$ 16,957**

**2007-2008 Allocation:                     \$ 14,000**

**2007-08 Outcome Projections:** To provide 1122 adults with 3,700 hours of counseling services, 185 youth with 610 hours of counseling services, and 140 significant others with 215 hours of counseling services through individual counseling, support group counseling, individual advocacy, medical and legal accompaniment, education, and referrals.

**2005-06 Outcomes:** 1,012 adult victims received 3,291.45 hours of counseling, 172 children received 486 hours of counseling, and 145 significant others received 233.5 hours of counseling services through individual counseling, support group counseling, individual advocacy, medical and legal accompaniment, education, and referrals.

**Rationale for Funding:** The panel recognized the huge need for these counseling services, which are provided to all ages and genders through this program. With so many people moving to the Poconos, the demand for these services is growing. Women's Resources has several fundraising initiatives, such as its annual geranium sale, to supplement funding from United Way.

**Further Comments & Recommendations:** None

**Program: Direct Membership Scholarships for Seniors**

***Partner Agency: Pocono Family YMCA***

**Program Description:** The program helps subsidize senior citizen participation in health improvement programs based on household income guidelines. A great many senior residents of Monroe County do not have the disposable income to afford even reduced membership rates at the YMCA. This program increases the seniors' ability to remain healthy and independent, reducing more costly treatment efforts. It also allows them to socialize with their peers.

**2007-2008 Program Funding Request:     \$ 35,000**

**2007-2008 Allocation:                     \$ 22,687**

**2007-08 Outcome Projections:** Approximately 300 annual scholarships or subsidies will be awarded to seniors, averaging \$215 each for a total of \$64,500.

**2005-06 Outcomes:** Approximately 160 annual awards averaging \$281.60 each were granted for a total award of \$45,056.

**Rationale for Funding:** The Promoting Self-Sufficiency Panel noted the difference this program makes and is making in the lives of area seniors who otherwise couldn't afford to participate. Activities range from "Silver Sneakers" low impact aerobics to aquatics workouts for those with arthritis. Certain staff members are specifically dedicated to this program, which has three locations to meet the growth in participation. The socialization and friendships for seniors that come from membership at the YMCA was noted as a positive, though unquantifiable, outcome.

**Further Comments & Recommendations:** The panel would like more specific outcomes, and better tracking, in terms of attendance and overall health/lifestyle changes. Panel members also recognized the increased effectiveness and efficiency of operations at the YMCA.

**Agency: Home Healthcare Services**

***Partner Agency: Visiting Nurse Association/Hospice of Monroe County***

**Program Description:** The mission of the VNA/Hospice of Monroe County is to provide high quality, cost effective health and supportive services in the home and/or community setting. It is their intention to provide these services to the people of Monroe County regardless of their ability to pay. The VNA/Hospice is committed to adult persons who are confined to their place of residence and are referred to the agency for care and treatment of various disease processes requiring the services of professional staff. Services include skilled nursing, therapeutic services, and home health aide. It is the only nonprofit home health and hospice agency in Monroe County.

**2007-2008 Program Funding Request:     \$ 75,000**

**2007-2008 Allocation:                     \$ 46,308**

**2007-08 Outcome Projections:** Approximately 400 patients will receive skilled health care services in their homes instead of a nursing home or hospital.

**2005-06 Outcomes:** A total of 335 patients received skilled health care services in their homes instead of a nursing home or hospital. Of that number, 294 patients were treated and discharged with goals met.

**Rationale for Funding:** The panel acknowledged the need for this quality program and the high level of services that are provided to patients and their families. However, the panel also recognized that VNA/Hospice has access to other sources of income and private insurance to cover costs.

**Further Comments & Recommendations:** More specifics should be provided in regard to outcomes, such as how clients benefited from the services. The panel recognizes that the agency, with United Way funding, is helping many clients that face declining health and end of life situations. Yet, the panel felt that clarity on program benefit to the clients would improve chances for increased funding.

**Program: Housing, Transportation & Family Dynamics**

***Partner Agency: Ex-Offender Re-entry Program of Monroe County, Inc.***

**Program Description:** This is a new three-part program to help ex-offenders effectively re-enter the community after being released from prison. The housing and transportation components offer financial assistance to ex-offenders so they can secure permanent housing, and/or get their driver's license privilege reinstated, and/or receive assistance with vehicle repairs. The family dynamics (counseling) component involves training mentors to recognize dysfunctional relationships within the family unit of the ex-offender. Intervention services are offered to those families experiencing problems and professional services are provided as needed.

**2007-2008 Program Funding Request:     \$8,000**  
**2007-2008 Total Allocation:             \$2,000**

**2007-08 Outcome Projections:** For housing, the goal is to have 30 percent of those participating in the program to have a residence of their own within one year of entry in the program. For transportation, the goal is to have 50 percent of the participants not living on a public transportation route eligible to apply for a valid driver's license. (This would occur after any mandatory suspension periods have elapsed.) Finally, for the family dynamics component, mentors would be trained to recognize signs of trouble before the matter get to a crisis level. Mentors would provide immediate intervention to get all parties to recognize the others' perspective and develop a willingness to work toward a mutually accepted resolution.

**2005-06 Outcomes:**             N/A

**Rationale for Funding:** Since this is a start-up program with no established outcomes to date, the panel only recommended funding of a portion of the family dynamics or counseling component. This amount would cover additional referral counseling. The panel did agree that the program has considerable merit and certainly is needed in Monroe County.

**Further Comments & Recommendations:** Outcomes and results need to be established/proven for this program and its three components. Guidelines for financial assistance need to be strengthened and clarified.

**Program: PoconoInfo**

***Partner Agency: Pocono Healthy Communities Alliance***

**Program Description:** PoconoInfo is Monroe County's comprehensive, health and human services Information and Referral (I & R) program. PoconoInfo allows all Monroe County residents access to county health and human services information and referral via phone, walk-in, and the Internet. The Web-accessible information site offers the full breadth of what is available in Monroe County across every social service, community need, and interest. The program also provides training for system usage, and case management to individuals calling seeking assistance. ***This program is in its first year of a 2-year funding cycle.***

**2007-2008 Program Funding Request:     \$ 50,000**  
**2007-2008 Allocation:                     \$ 15,000**

**2007-08 Outcome Projections:** 8,750 PoconoInfo users access the services to which they were referred in person or obtained via the internet.

**2005-06 Outcomes:** Nearly 1,500 clients/service professionals received agency/program referrals via phone, e-mail, or walk-in and 5,250 via the Internet. Of the 1,499 requests received via phone, e-mail or walk-in, 90% of clients asked for information about more than one issue, agency, or program. Of the 1,499 requests received via phone, e-mail or walk-in, 30 percent of agencies who provide service in the top three most-requested categories (housing, health and transportation) have called PoconoInfo indicating a new participant obtained via referral. Of the 1,499 requests received via phone, e-mail or walk in, 15% called back to indicate a helpful/positive referral or outcome for the situation about which they called.

**Rationale for Funding:** The Promoting Self-Sufficiency Panel cited the growing need for the information and referral services provided by PoconoInfo, especially in light of the tremendous residential growth in Monroe County. Panel members noted that other sources of funding are not available. I & R services are also becoming increasingly important in light of the nationwide and statewide 211 initiative.

(PoconoInfo continued)

**Further Comments and Recommendations:** The panel would like to see phone coverage by staff at PoconoInfo expanded beyond the Monday through Friday, 9 a.m. to 4:30 p.m. hours. Their Web site is available 24 hours a day. The panel would also like PoconoInfo/PHCA to be more active in pursuing the 211 initiative.

### **Program: Senior Club Program**

***Partner Agency: Burnley Employment & Rehabilitation Services***

**Program Description:** The program seeks to help disabled individuals over age 55 adjust to life after work within the workshop. It educates and prepares them for retirement. In addition, it helps these individuals successfully integrate into the population at the senior clubs and vice versa. *This program is in its first year of a 2-year funding cycle.*

**2007-2008 Program Funding Request:     \$ 6,000**

**2007-2008 Allocation:                     \$ 6,000**

**2007-08 Outcome Projections:** Individuals are better equipped through introduction, education, and actual referral for successful transitioning into retirement. Ninety-five percent of Senior Club members will understand what services are available to them and 100 percent will attend club activities. Two individuals are expected to retire.

**2005-06 Outcomes:** Twelve percent (2 people) of 17 program participants, age 55+ with disabilities, successfully retired.

**Rationale for Funding:** The Promoting Self-Sufficiency Panel felt that this is a very good program and deserving of the funding requested. The Senior Club program is operated effectively, addresses a viable community need, and improves clients' lives (from outcome reports). Assets of the program include diverse activities for the seniors, such as Bingo, bowling, arts and crafts, yoga, trips and karaoke.

**Further Comments & Recommendations:** This program is promoting self-sufficiency, the goal of this panel. It is doing a great job with little money. However, outcomes and results need to be more detailed and measurable.

### **Program: Vocational Training**

***Partner Agency: Burnley Employment & Rehabilitation Services***

**Program Description:** The Sheltered Workshop provides on-the-job training and short/long-term employment opportunities for individuals with disabilities. Consumers are paid wages for the work they do for local employers who outsource jobs to the workshop. Jobs range from food service to assembly to collating. The workshop also provides literacy training and helps individuals acquire the information, attitudes and behaviors that will enable them to be competitive in the local job market.

**2007-2008 Program Funding Request:     \$ 60,000**

**2007-2008 Allocation:                     \$ 60,000**

**2007-08 Outcome Projections:** Individual consumers will show an increased level of productivity and a higher level of work skills, resulting in higher wages and a higher level of independence and self-sufficiency. A 58 percent rate is projected.

**2005-06 Outcomes:** 54% of 72 individuals with disabilities showed an increase in productivity, work skills, wages and independence.

**Rationale for Funding:** The Promoting Self-Sufficiency Panel recognized the importance of this program for the special needs population since it integrates vocational training, education and employment. The program is fiscally sound, effective in improving clients' lives (from outcome reports), and adheres to United Way standards. Burnley provides a much-needed service in Monroe County. In both competitive and collaborative ways, the workshop continually reaches out to local employers to find more jobs for its consumers. It is innovative in renting space to businesses and performing some jobs off-site, such as cleaning services. It was noted that Burnley receives no private funds.

(Vocational Training continued)

**Further Comments & Recommendations:** To maximize its utilization of space and increase revenue, Burnley has also reached out to nonprofit organizations by providing them with offices at their Snydersville facility. In turn, this helps those agencies obtain reasonable rental space in the county. Equi-librium, VIABL, and the Scranton-Pocono Girl Scout Council (all United Way partner organizations) are housed there. Burnley does its own fundraising, such as dinners, and has secured billboard space which is underwritten by area businesses.

**Program: Youth Employment Program**

***Partner Agency: Monroe County Youth Employment Service***

**Program Description:** YES was established to benefit the many interested and qualified young people who are seeking income and job experience, and employers who are in need of full-time, part-time or temporary help.

Besides acting as a referral service for youth who need jobs and employers who need workers, Y.E.S helps young people to develop job-related skills through an application and interview process, workshops and other training programs. The program's components include job placement and employment preparation, counseling and testing.

**2007-2008 Program Funding Request:**     **\$ 28,440**  
**2007-2008 Allocation:**                     **\$ 28,440**

**2007-08 Outcome Projections:** To assist all registrants in finding their needs, qualifications, and abilities for employment, and to help them learn job responsibilities and proper work habits. Of the total number of registrants, 75% or more will obtain employment. The other 25% will be worked with closely until they get a job.

**2005-06 Outcomes:** A total of 250 youth were counseled, registered on the CareerLink Web site, and actively searched for employment. Of that number, 182 were given an interest test. Out of the 250 youth served, 212 were successfully employed.

**Rationale for Funding:** The panel recognized the worthiness and value of this program to help serve the employment needs of youth in Monroe County. However, the funding is contingent on YES correcting discrepancies with its 501C3 status. YES hopes to resolve this concern by the end of summer 2007.

**Further Comments & Recommendations:** Additional members are being sought for YES' board of directors as it reorganizes and expands. The panel sincerely hopes the program, which was first funded in 1976, will continue to grow in the foreseeable future.

## Strengthening Families

<b>United Way Community Funds</b>	<b>\$124,146</b>
<b>Targeted Giving</b>	<b><u>\$ 8,938</u></b>
<b>Total</b>	<b>\$ 133,084</b>

### **Program: Adult Day Care**

**Partner Agency: Devereux Pocono Center**

**Program Description:** Devereux Pocono Center's Adult Day Care program is designed to meet the needs of families that have loved ones with special needs that require relief care during the day, to allow the family to maintain their daily work routines without interruption. This program aims to maximize their independent living skills and provide them opportunity for socialization and recreation. *This program is in its first year of a 2- year funding cycle.*

**2007-2008 Program Funding Request:** \$ 4,000

**2007-2008 Allocation:** \$ 4,000

**2007-08 Outcome Projections:** Out of 11 Monroe County clients served, 7 client families will self report that they are able to work without taking time off to care for their family member that participated in the program.

**2005-06 Outcomes:** Out of 11 Monroe County clients served, 7 client families self report that they were able to work without taking time off to care for their family member that participated in the program.

**Rationale for Funding:** The panel was impressed with the quality of care at Devereux and the staff per client ratio. This program is needed in Monroe County for families struggling with caring for an elderly parent or relative. The panel also recognizes transportation costs have increased and poses a challenge for staff as well as families in need of services.

**Further Comments & Recommendations:** None

### **Program: Anger Management**

**Partner Agency: Catholic Social Services**

**Program Description:** The Catholic Service Anger Management program is a seven week program designed to address anger/aggression in individuals, both adult and adolescents. In order for the program to be effective the individual must be willing to cooperate in changing unhealthy anger into more positive accomplishments for not only the individuals themselves, but also for the community at large. Through the completion of the program, the individual is equipped with the skills and coping mechanisms to effect positive change in their behavior. *This program is in its first year of a 2 year funding cycle.*

**2007-2008 Program Funding Request:** \$ 4,500

**2007-2008 Allocation:** \$ 4,000

**2007-08 Outcome Projections:** In their seven week Anger Management Program, 90 or 100% of the participants will have an increased knowledge of the impact of their anger/aggression. Collection fees will no longer be handled by counselor/instructor. This policy change will allow for a more confide consumer/ counselor relationship. A client-consumer survey will be used to track the efficiency of the class/instructor, which will help track outcomes more effectively. To address recidivism an information release form will be utilized with consumers/clients to track within the court system any repeat behavior up to a year.

**2005-06 Outcomes:** Out of 107 individuals served by the anger management program, 46 individuals or 43% completed the program.

(Anger Management continued)

**Rationale for Funding:** The panel felt that the anger management program is a good program. The panel was encouraged with the changes that will be made to address tracking of outcomes more effectively.

**Further Comments & Recommendations:** The panel would prefer the agency to add additional follow up steps regarding collection of fees owed by the program recipients. The panel recommends a fee stipulation be imposed.

**Program: Armed Forces Emergency Services**

***Partner Agency: American Red Cross of Monroe County***

**Program Description:** The American Red Cross of Monroe County's Armed Forces Emergency Services program is the program through which the American Red Cross provides its services to the members of the U.S. Armed Forces and their families. The primary services are reporting and communications, access to Military Aid Society financial assistance in emergency situations as well as information and referral. *This program is in its first year of a 2- year funding cycle.*

**2007-2008 Program Funding Request:     \$ 9,500**  
**2007-2008 Total Allocation:             \$ 9,410**

**2007-08 Outcome Projections:** Training will be provided for 10 new on call volunteers to successfully answer and process calls 24 hours a day seven days a week. 130 letters will be sent to families of new recruits.

**2005-06 Outcomes:** There were 4 on call volunteers trained to process request. 96 messages were processed to military personnel and 141 letters were sent to families of new recruits.

**Rationale for Funding:** The panel felt that this is a needed program in Monroe County which benefits military service personnel and their families.

**Further Comments & Recommendations:** The panel felt that this program might benefit from further promotion in the community, informing the public that this program exists. This is the second year that the panel recommended the agency provide more community knowledge about this program.

**Program: Disaster Services**

***Partner Agency: American Red Cross of Monroe County***

**Program Description:** The American Red Cross of Monroe County's Disaster response focuses on meeting people's immediate emergency needs. When a disaster threatens or strikes, the Red Cross provides shelter, food, clothing and health and mental services to address basic human needs. The Red Cross also gives respite to emergency workers, handles inquiries from concerned family members outside the disaster area, and helps those affected by disaster to access other available resources.

**2007-2008 Program Funding Request:     \$ 45,000**  
**2007-2008 Total Allocation:             \$ 40,000**

**2007-08 Outcome Projections:** An increase of 10 volunteers will be trained to provide after hours disaster response and 30 volunteers will be trained to respond to mass care disaster. 100 individuals will be served.

**2005-06 Outcomes:** Lodging, food and clothing vouchers were given to 135 families affected by fires to help them in their recovery process. Fifteen flood families were provided with over \$5,700.00 in assistance for temporary housing, food, and clothing.

**Rationale for Funding:** The panel again this year believes that the Red Cross has brand name recognition with the public and felt that they are able to use this to their advantage when asking for money from the community. Recognizing the inherent difficulty of projections, it is suggested that the agency try to be more realistic in its projections of people to be served from year to year maybe focusing on prior years.

(Disaster Services continued)

**Further Comments & Recommendations:** The panel recommends that the agency provide more detailed information in their brochure to inform the public specifically where their contributions are going. The panel felt that fund designation should be made clearer to the public.

**Program: Early Intervention**

***Partner Agency: Developmental Educational Services***

**Program Description:** Developmental Education Services Early Intervention provides physical therapy, speech therapy, and special instruction in the home and community settings to children ages birth through three- years old any child that has at least a 25% delay in one or more developmental areas (fine motor, gross motor, cognitive, speech/communication, self help/adaptive or social emotional).

**2007-2008 Program Funding Request:     \$ 30,500**

**2007-2008 Allocation:                     \$ 30,400**

**2007-08 Outcome Projections:** The program will serve 150 unduplicated cases. 50 children will receive occupational therapy, 50 physical therapy, 50 speech therapy, and 50 children will receive special instruction.

**2005-06 Outcomes:** Total number of children served during this period 120 (unduplicated). 39 children received occupational therapy, 59 physical therapy, 17 speech therapy and 36 children will receive special instruction. 6% of all children served were able to achieve their full potential and eliminate any developmental delay; 32% of all children reduce their delay to fewer than 25% of their chronological age.

**Rationale for Funding:** The panel feels that it is critical for children between the ages of 1-3 to develop skills crucial to their development. Addressing these issues earlier in children the panel felt is most beneficial, and might help eliminate some of the similar issues faced by our growing school districts, when children are entering kindergarten. The panel also recognizes that it is a challenge to secure qualified individuals in this field.

**Further Comments & Recommendations:** None.

**Program: Hotline**

***Partner Agency: Women’s Resources of Monroe County***

**Program Description:** Women’s Resources Hotline is available 24 hours a day, 365 days a year. Service is available to anyone who has been emotionally, physically, or sexually abused, as well as their families. The hotline is also used frequently by community members for general questions relating to topics as wide as housing, jobs and women’s issues. Coverage is provided during the day by paid staff and by trained volunteers at night. All hotline workers are required to complete a minimum 70 hours of training. Training standards are established by Pennsylvania Coalition against Domestic Violence and the Pennsylvania Coalition against Rape. *This program is in its first year of a 2- year funding cycle.*

**2007-2008 Program Funding Request:     \$ 10,778**

**2007-2008 Allocation:                     \$ 10,774**

**2007-08 Outcome Projections:** The hotline is available 24 hours a day, seven days a week, 365 days a year, and will handle 2,300 calls. The staff will cover 4,600 hours of hotline calls annually and volunteers will cover 4,160 hours during the hours of 5pm-9am Monday-Friday.

**2005-06 Outcomes:** The hotline is available 24 hours a day, seven days a week. There were 1,371 domestic violence calls, 290 sexual assault calls, and 857 general calls. The total number of hotline calls were 2,518. Of these calls, 1,136 occurred after hours.

**Rationale for Funding:** The panel felt that this is a needed program in Monroe County and that it is extremely well run. All the staff and volunteers are very committed and well trained.

**Further Comments & Recommendations:** None.

**Program: Multidisciplinary Team Program**

***Partner Agency: Pegasus Child Advocacy Center***

**Program Description:** Pegasus Child Advocacy Center is dedicated to improving lives of children affected by crime. Their objective is to improve the health, stability, and future of Monroe County's communities by addressing the needs of these children. The Multidisciplinary team consists of law enforcement, child protective services, prosecution, victim advocates, mental health and medical professionals, along with Pegasus staff. They combine their wisdom and knowledge to provide for a more complete understanding of case issues and more supportive response for the child victim. This process decreases the total number of interviews the child must endure as was done in the past, and ensures each family receives the services needed to start the healing process.

**2007-2008 Program Funding Request: \$ 10,000**

**2007-2008 Allocation: \$ 9,500**

**2007-08 Outcome Projections:** At least 90% of all children in Monroe County victimized by abuse will be seen through Pegasus Child Advocacy Center and the Multidisciplinary Team format. 100% of children seen through this program are not re-interviewed, lessening the trauma to the victim.

**2005-06 Outcomes:** The 2005 child abuse Annual Report from the department of Public Welfare reported that there were 281 suspected cases of child abuse in Monroe County, 51 cases were substantiated. Year ending April 2006, Pegasus Child Advocacy Center saw 38 cases of child abuse in Monroe County.

**Rationale for Funding:** The panel felt that this program is essential for the county. They recognize the importance of having a site in Monroe County and the benefits which help save time and cost to police and other officials that might otherwise travel out of the county for this service.

**Further Comments & Recommendations:** The panel recommends that funding dollars be used to help defray the cost of occupancy. The panels' members acknowledge the issues handled are of a confidential nature, but recommend more promotion in the county to make the public aware of their services.

**Program: Parenting Education**

***Partner Agency: Pocono Services for Families and Children***

**Program Description:** Parenting Education program is a supportive informative program for parents who are struggling with their most important role-caring for their children. This program provides training to thirty local parents through two, ten-week session courses. The program also stresses that each parent make his or her own child-rearing decisions based on their values, beliefs, culture and experiences. Positive parenting techniques, tools and strategies are discussed and practiced weekly to assist participants with their parenting roles. On-site child care is provided as well as healthy refreshments, trained facilitators, and individualized time with course instructors. Participants can be involved with up to three follow-up sessions.

**2007-2008 Program Funding Request: \$ 9,500**

**2007-2008 Allocation: \$ 9,000**

**2007-08 Outcome Projections:** Parents will gain increased knowledge and awareness of positive parent techniques. 90% of the parents enrolled in the Parenting Education Program will attend 90% of the ten scheduled course sessions. Participants will gain tools and techniques to improve their parenting skills. 90% of participants attending these sessions will be able to list two techniques/skills presented in the parenting program.

**2005-06 Outcomes: N/A**

**Rationale for Funding:** The panel felt that this program is addressing the needs cited in the United Way Needs Assessment, by providing tools, intervention and help to parents that are challenged daily to parent their children.

**Further Comments & Recommendations:** None.

**Program: Working Parents**

***Partner Agency: The Growing Place Child Care Centers***

**Program Description:** The Growing Place Working Parent Program provides childcare and early care and education for children from infancy through school-age. The program is designed to support families who are working. A comprehensive program is provided to families with educational and childcare services.

**2007-2008 Program Funding Request:     \$ 16,000**  
**2007-2008 Allocation:                     \$ 16,000**

**2007-08 Outcome Projections:** There will be 15 children /12 families served. Parents will be able maintain full time employment.

**2005-06 Outcomes:** Out of 15 children /10 families served. 100% of the families who received reduced tuition through United Way funds for childcare remained employed full time for 6 months.

**Rationale for Funding:** The panel feels that it is imperative to keep parents working and for their children to continue to stay in a stable environment. United Way funds are used to subsidize the cost of childcare for families in financial emergencies.

**Further Comments & Recommendations:** None



United Way of  
Monroe County

**2007-2008 Youth Allocations Panel Report**

<p><b>East Stroudsburg Senior High School South</b> Zack Richards</p>
<p><b>Evergreen Community School</b> Andalisa Lopez Natasha Ilyas</p>
<p><b>Notre Dame High School</b> RJ Beers</p>
<p><b>Pocono Mountain East High School</b> Chris Evans Ruvyn Bogati</p>
<p><b>Pocono Mountain West High School</b> Bianca Villamar Joane Nashi</p>
<p><b>Fund Distribution Steering Committee Chair</b> Chuck Hoffman</p>
<p><b>United Way of Monroe County Staff</b> Shelley Crichlow</p>

**United Way of Monroe County  
Youth Allocations Panel  
2007-2008 Summary of Funding Recommendations**

Program and Agency Name	Funding Request	Panel Recommendation
<b>Camp Icestone</b>		
<i>Equi-librium</i>	\$1,500.00	\$1,500.00
<b>Horizon's Science Program- Camperships</b>		
<i>Girl Scouts, Heart of Pennsylvania Council</i>	\$500.00	\$500.00
<b>STOP Abuse Socio-Drama</b>		
<i>Women's Resources</i>	\$1,724.00	\$2,000.00
<b>Summer Teen Club</b>		
<i>Pocono Family YMCA</i>	\$7,000.00	\$3,000.00
<b>Youth Initiative Program</b>		
<i>Pocono Services for Families and Children</i>	\$3,000.00	\$3,000.00
<b>Total Amount Requested</b>	<b>\$13,724.00</b>	<b>\$10,000.00</b>

## 2007-2008 Youth Allocation Funding Recommendations and Rationale

### **Program/Project Name: Camp Icestone**

***Partner Agency: Equi-librium***

**Program/Project Description:** Through its Camp Icestone, Equi-librium offers unique horse related activities to 48 special needs children and youth ages 6-17, which includes horseback riding, horse care and management, arts & crafts and interactive games with the aim of supporting the participant in activities that enhance their self-esteem, self-awareness, and self-responsibility. Such activities engender pride and accomplishment, while developing friendships and understanding among participants. Equi-librium's summer camp will be held for 4 weeks (July 9-13, July 16-20, July 23-27, and July 30- August 3) with campers attending M-F from 9am-2pm. During the first two weeks of camp, Equi-librium will be collaborating with Kirkwood Presbyterian Camp located outside of Stroudsburg, to include youth from the inner city of Philadelphia that will be attending their residential camp those weeks. This is a pilot program that will, in the succeeding years, provide longer term interaction through volunteering in an extended stay program at Kirkwood Camp.

**2007-2008 Funding Request:       \$1,500**

**Panel Recommendation:         \$1,500**

**2007-2008 Projected Outcomes:** Forty- eight children ages 6-17 (increase of 12 children from last year) will participate in unique horse riding related activities. Of 48 camp participants, 100% will show improvement in at least two of the elements of the four categories: skill level, behavior, social skills, and personal growth.

**2005-2006 Outcomes:** Skill level ability increased on average from a mean score of 2.1 to 4.3; behavior changed significantly with a mean score of 1.6 to 4.7; Social Skills increased from a mean score of 1.5 to 3.8 and Personal Growth increased from 2.5 to 4.8.

**Rationale for Funding:** The panel felt that the program is a very worthy cause. The program presentation allowed panel members to see first hand the effect the program has in helped children improve their skills, socially, physically, and behavioral. The panel saw how participants self esteem and attitude grew in a positive way, due to being involved in this program. Finally, It helps children with special needs increase their socialization skills, as well as have personal interaction with average children their age.

**Further Comments & Recommendations:** None

### **Program/Project Name: Horizon's Science Program - Camperships**

***Partner Agency: Girl Scouts, Heart of Pennsylvania Council***

**Program/Project Description:** Girls Scouts, Scranton Pocono Council has developed a program to encourage young girls, ages 6-12, grades 1-6 (Brownies and Juniors) to get involved in science and mathematics. Horizon's Science Day Camp participants are engaged in fun, stimulating, hands-on science projects, along with newly found friends with similar interest. This summer program revolves around central science themes such as technology, physics, weather and space, the whole time building on many of the science disciplines. The program provides girls with experiences to increase their confidence and interest in science and math courses, and to spark their consideration of careers in science and math in the future.

**2007-2008 Funding Request:       \$500**

**Panel Recommendation:         \$500**

**2007-2008 Projected Outcomes:** Girls will gain confidence in supportive hands- on, noncompetitive environment. they will also learn about new technologies and develop related skills. Participants realize their potential and capabilities to be pioneers in unconventional fields.

## 2007-2008 Youth Allocation Funding Recommendations and Rationale

(Horizon's Science Program – Camperships-continued)

**2005-2006 Outcomes:** Girls become more confident in science, technology, engineering and mathematics.

**Rationale for Funding:** The panel feels that this program is very important for young girls in the community. The money will be used to further not only their education but their social skills as well. The panel felt that this program helps increase the confidence in girls to pursue non-traditional business fields.

**Further Comments & Recommendations:** None

### **Program/Project Name: STOP Abuse Socio-drama**

***Partner Agency: Women Resources***

**Program/Project Description:** STOP Abuse is a high school peer education and activism program of Women's Resources of Monroe County that trains and empowers youth in grades nine through twelve to become aware of the everyday effects of abuse and to learn what can be done about it. A Socio-drama is a theatrical performance that deals with social issues and involves improvisation and audience involvement. The drama is used as a peer education tool to explore the issues of sexual and interpersonal violence and is drawn from the teens' own experiences and those of their friends and families. A goal of the STOP Abuse Socio-drama program is to hold a two-day intensive workshop. Youth and adult activists representing peer leadership groups in the Monroe County community will receive fourteen hours of interactive and practical training. The training will demonstrate how Socio-drama can be used as a successful tool for high school peer education and social change. The Socio-drama format is the most effective way to promote healthy relationships and is a unique and effective tool to the community.

**2007-2008 Funding Request:** \$1,724

**Panel Recommendation:** \$2,000

**2007-2008 Projected Outcomes:** To train 30-50 STOP Abuse Peer Educators/Socio-Drama Ensemble Members. The members are targeting training and education, towards Pleasant Valley and Pocono Mountain School district regions, because of the greater need for services in those particular areas. Training will be 2 intensive days and will continue for 6 weeks of peer educators training. This will help address the need of these services in Pleasant Valley and Pocono Mountain School District. Children and teens in these locations have less exposure to domestic and sexual violence services.

**2005-2006 Outcomes:** Thirteen individuals were trained in Socio-drama. This will be used as an educational tool to introduce how pervasive domestic and sexual violence issues are with children and teens in Monroe County.

**Rationale for Funding:** The panel considers this program a very admirable cause. It helps further education about abuse in Monroe County. The panel was impressed that the program was 100% volunteer run. The teens who presented were very passionate about what they do, in terms of educating others about abuse. Their hard work and effectiveness of the program was also visible. The panel felt the STOP abuse program is very important to keep in Monroe County.

**Further Comments & Recommendations:** The student's presentation should be more knowledgeable of information regarding the program and more prepared for a presentation.

### **Program/Project Name: Summer Teen Club**

***Partner Agency: Pocono Family YMCA***

**Program/Project Description:** The Summer Teen Club provides a safe, learning environment during summer for 20 children going into 7<sup>th</sup> and 8<sup>th</sup> grade. Each week the children will be introduced to persons from the community who will share their experiences in life and occupations. The youth will write and follow rules for the club, visit local businesses and organizations.

## 2007-2008 Youth Allocation Funding Recommendations and Rationale

(Summer Teen Club program-continued)

They will volunteer at the Salvation Army, local churches and the YMCA. Physical fitness and healthy lifestyles will be encouraged by having participants complete the teen strength program, which will allow them to exercise in the fitness center and Cardio Theater of the YMCA. The program is held at the Dominic Lockwood Youth Center, June 25, 2007 through August 17, 2007.

**2007-2008 Funding Request:** \$7,000  
**Panel Recommendation:** \$3,000

**2007-2008 Projected Outcomes:** 100% of youth participants will complete a pre and post survey tool indicating their early childhood development knowledge. 100% of children participating in this project will have their growth and developmental tracked using the Work Sampling System including the 13 mandated learning indicators. Sign in forms for all activities will document the number of participants and hours that individuals spend involved in the project.

**2005-2006 Outcomes:** This program if successful will have fifteen to seventeen teens participate in a safe learning environment during the summer. Youth will also become more involved in the community.

**Rationale for Funding:** The camp will help keep teens busy throughout the summer with volunteering and community outreach. The panel believed that this program will allow teens to interact or socialize much more with other teens through new and fun experiences. The money given will help lower the costs of weekly sessions, making camp more accessible to lower income teens.

**Further Comments & Recommendations:** None

**Program/Project Name: Youth Mentoring Initiatives**  
***Partner Agency: Pocono Services for Families & Children***

**Program/Project Description:** This program will provide area youth with opportunities to plan and execute mentoring activities with disadvantaged and disabled preschool age children. Youth will receive early childhood development training and orientation to the programs of Pocono Services for Families and Children (PSFC), best practice in early childhood and literacy development. Youth will also host children enrolled in PSFC programs at their schools by planning developmentally appropriate activities for the young children in coordination with PSFC staff. This project will be implemented from July 1, 2007 to June 30, 2008. PSFC programs address needs of children ages 11-22, at risk high school students, and over 200 disadvantaged and disabled preschool age children enrolled in PSFC programs.

**2007-2008 Funding Request:** \$3,000  
**Panel Recommendation:** \$3,000

**2007-2008 Projected Outcomes:** 100% of the youth participating in this project will receive early childhood development training and orientation. 100% of youth participants will complete a pre and post survey tool indicating their early childhood developmental knowledge. 100% of children participating in this project will have their growth and development tracked.

**2005-2006 Outcomes:** 100% of the youth participating in this project received early childhood development training and orientation to PSFC programs to assist them in mentoring pre-school age disadvantaged and disabled children.

**Rationale for Funding:** The panel feels that this program is need in the community. The panel also believes the range in age of the individuals participating (i.e. the preschoolers, high school students, and college students) that it not only helps the participants now, but also that they will reap the benefits in the future.

**Further Comments & Recommendations:** None.

## **American Red Cross of Monroe County**

322 Park Avenue  
Stroudsburg, PA 18360  
Phone: 570-476-3800 Fax: 570-476-3803  
Website: [www.arcofmonroecounty.com](http://www.arcofmonroecounty.com)  
Email: labarm@c1mail.com  
Chief Professional Officer: Martha LaBar  
Chief Volunteer Officer: Lee McCloud

## **Anger Management Program/Catholic Social Services**

411 Main Street  
Suite 102 A  
Stroudsburg, PA 18360  
Phone: 570-476-6460  
Fax: 570-476-6466  
Email: [tmulrain@cssstroudsburg.org](mailto:tmulrain@cssstroudsburg.org)  
Chief Professional Officer: Tracey M. Mulrain  
Chief Volunteer Officer: (open)

## **Big Brothers/Big Sisters of the Bridge/Catholic Social Services**

### ***Stroudsburg Office***

411 Main Street  
P.O. Box 51  
Stroudsburg, PA 18360  
Phone 570-421-2877  
Fax: 570-476-6466  
Website: [www.bbbswb.org](http://www.bbbswb.org)  
Email: [bbbsmonroe@upbeat.com](mailto:bbbsmonroe@upbeat.com)  
Chief Professional Officer: Ronald G. Evans L.S.W.  
Chief Volunteer Officer: Bill Ramsden

### ***Main Office***

33 East Northampton St.  
P.O.Box 1285  
Wilkes Barre, PA 18703  
Phone: 570-824-8756  
Fax: 570-829-7781

## **Boy Scouts of America - Minsi Trails Council**

PO Box 20624  
Lehigh Valley, PA 18002-0624  
Phone: 610-264-8551 Fax: 610-264-2599  
Website: [www.minsitrails.com](http://www.minsitrails.com)  
Email: [tharring@minstrails.com](mailto:tharring@minstrails.com)  
Chief Professional Officer: Thomas Harrington  
Chief Volunteer Officer: Mark Holtz

## **Burnley Employment and Rehabilitation Services**

4219 Manor Drive  
Stroudsburg, PA 18360  
Phone: 570-992-6616 Fax: 570-992-5052  
Website: [www.123bears.org](http://www.123bears.org)  
Email: [rpeterson@burnley.org](mailto:rpeterson@burnley.org)  
Chief Professional Officer: Rich Peterson  
Chief Volunteer Officer: Conrad Bergo

## **Developmental Education Services of Monroe County**

796 Lindbergh Ave.  
Stroudsburg, PA 18360  
Phone: 570-424-5410 Fax: 570-424-5664  
Website: [www.devedmc.org](http://www.devedmc.org)  
Email: [deved@ptd.net](mailto:deved@ptd.net)  
Chief Professional Officer: Sue Folk  
Chief Volunteer Officer: James Fareri

**Devereux**

1547 Mill Creek Road  
Newfoundland, PA 18445  
Phone: 570-676-3237 Fax: 570-676-4792  
Website: [www.devereuxpocono.org](http://www.devereuxpocono.org)  
Email: [mseeley@devereux.org](mailto:mseeley@devereux.org)  
Chief Professional Officer: Mary Seeley  
Chief Volunteer Officer: G. Richard Garman

**Drug & Alcohol Commission of Carbon/Monroe/Pike Counties**

Penn Square, 724 Phillips Street, Suite A  
Stroudsburg, PA 18360  
Phone: 570-421-1960 Fax: 570-421-3548  
Website: [www.cmpda.cog.pa.us](http://www.cmpda.cog.pa.us)  
Email: [rmroczka@cmpda.cog.pa.us](mailto:rmroczka@cmpda.cog.pa.us)  
Chief Professional Officer: Rich Mroczka  
Chief Volunteer Officer: Robin LoDolce

**Equi-librium**

P. O. Box 305  
Sciota, PA 18354  
Phone: 570-992-7722 Fax: 570-992-8070  
Website: [www.equi-librium.org](http://www.equi-librium.org)  
Email: [equi-librium@itscomp.com](mailto:equi-librium@itscomp.com)  
Chief Professional Officer: Pat Saylor  
Chief Volunteer Officer: Polly Beste

**Ex-Offender Re-Entry Program of Monroe County**

P.O. Box 1251  
Stroudsburg, PA. 18360  
Phone: 570-421-3280 Fax: 570-992-4136  
Email: [reentry@patrout.net](mailto:reentry@patrout.net)  
Chief Professional Officer: Michael Tabery  
Chief Volunteer Officer: Rev. Ed Kimes

**The Follow Me Foundation**

50 Storm St.  
Stroudsburg, PA 18360  
Phone: 570-420-1077 Fax: 424-6811  
Website: [www.followmefoundation.org](http://www.followmefoundation.org)  
Email: [angels4u@ptd.net](mailto:angels4u@ptd.net)  
Chief Professional Officer: Sue Reynolds  
Chief Volunteer Officer: Gerald Reynolds

**Girl Scouts in the Heart of Pennsylvania (Formerly Girl Scouts of the USA- Scranton- Pocono Council)*****Scranton Office***

333 Madison Avenue  
Scranton, PA 18510  
Phone: 570-344-1224 Fax: 570-346-7259  
Website: [www.gshpa.org](http://www.gshpa.org)  
Email: [jorloski@gshpa.org](mailto:jorloski@gshpa.org)  
Chief Professional Officer: Julie Orloski  
Chief Volunteer Officer: Lee Beard

***Main Office: Harrisburg***

350 Hale Avenue  
Harrisburg, PA 17104  
Phone: 717-233-1656

## **The Growing Place Child Care Centers**

PO Box 168  
Kresgeville, Pa. 18333  
Phone: 610-681-5486 Fax: 610-681-3892  
Website: [www.thegrowingplacecenters.org](http://www.thegrowingplacecenters.org)  
Email: [growing@ptd.net](mailto:growing@ptd.net)  
Chief Professional Officer: Lisa Eick  
Chief Volunteer Officer: Lynnette Thompson

## **Monroe County Meals on Wheels**

9 North 9th Street  
Stroudsburg, PA 18360  
Phone: 570-424-8794 Fax: 570-424-8756  
Website: [www.monroemeals.com](http://www.monroemeals.com)  
**Email:** [mcmow@ptd.net](mailto:mcmow@ptd.net)  
Chief Professional Officer: Kathryn (Mimi) Mikels  
Chief Volunteer Officer: Maryetta Bitzer

## **Pegasus Child Advocacy Center**

44 N. Scott St.  
Carbondale, PA 18407  
Phone: 570-282-6881 Fax: 570-282-4770  
Website: [www.pegasuscac.org](http://www.pegasuscac.org)  
Email: [pegasuschild@echoes.net](mailto:pegasuschild@echoes.net)  
Chief Professional Officer: Debbie Mendicino  
Chief Volunteer Officer: Mark R. Zimmer, Esq.

## **Pocono Area Transitional Housing (PATH)**

7 North 9th Street  
Stroudsburg, Pa. 18360  
Phone: 570-476-1828 Fax: 570-476-7707  
Website: [www.pathhouse.org](http://www.pathhouse.org)  
Email: [stpath@ptd.net](mailto:stpath@ptd.net)  
Chief Professional Officer: Sharon Taylor  
Chief Volunteer Officer: Joseph Conahan, Jr.

## **Pocono Family YMCA**

809 Main Street  
Stroudsburg, Pa. 18360  
Phone: 570-421-2525 Fax: 570-421-2640  
Website: [www.poconoymca.org](http://www.poconoymca.org)  
**Email:** [ceo@poconoymca.org](mailto:ceo@poconoymca.org)  
Chief Professional Officer: Matt Rumph  
Chief Volunteer Officer: Barbara Samet

## **Pocono Healthy Communities Alliance**

P.O. Box 112  
Stroudsburg, PA 18360  
Phone: 570-517-3953 Fax: 570-517-3957  
Website: [www.poconoalliance.org](http://www.poconoalliance.org)  
Email: [rschlameuss@co.monroe.pa.us](mailto:rschlameuss@co.monroe.pa.us)  
Chief Professional Officer: Richard Schlameuss  
Chief Volunteer Officer: Steve Cunningham

## **Pocono Services for Families & Children/Head Start**

212 West 4th Street  
East Stroudsburg, PA 18301  
Phone: 570-421-2711 Fax: 570-421-6482  
Email: [mkp@psfc.org](mailto:mkp@psfc.org)  
Chief Professional Officer: Mary Kay Posselli  
Chief Volunteer Officer: Lisa Cardwell

## **Salvation Army**

226 Washington Street  
East Stroudsburg, PA 18301  
Phone: 570-421-3050 Fax: 570-421-8725  
Email: [babbittsix@hotmail.com](mailto:babbittsix@hotmail.com)  
Chief Professional Officer: Captain Thomas Babbitt  
Chief Volunteer Officer: Ken Brown

## **Visiting Nurse Association/Hospice of Monroe County**

502 Independence Road  
East Stroudsburg PA 18301  
Phone: 570-421-5390 Fax: 570-421-7423  
Website: [www.vnahospiceofmc.org](http://www.vnahospiceofmc.org)  
Email: [mhodgson@vnahospiceofmc.org](mailto:mhodgson@vnahospiceofmc.org)  
Chief Professional Officer: Mark Hodgson  
Chief Volunteer Officer: Troy Smith

## **Visual Impairment and Blindness Services**

### **Stroudsburg Office**

Burnley Workshop 4215 Manor Dr.  
Stroudsburg, PA 18360  
Phone: (570) 992-7787 Fax: 570-992-7772  
Website: [www.viablservices.org](http://www.viablservices.org)  
Email: [judipobuda@viablservices.org](mailto:judipobuda@viablservices.org)  
Chief Professional Officer: Judith Pobuda  
Chief Volunteer Officer: David Pike

### **Main Office**

260 East Broad Street  
Bethlehem, PA 18018  
Phone: 610-866-8049 Fax: 610-866-8730

## **Women's Resources**

P O Box 645  
215 W. Main St.  
Delaware Water Gap, PA 18327  
Phone: 570-424-2093  
24 Hour Crisis Hotline 570-421-4200/1-866-421-4200  
Fax: 570-424-2094  
Website: [www.enter.net/~wrmc/](http://www.enter.net/~wrmc/)  
Email: [wrmc@enter.net](mailto:wrmc@enter.net)  
Chief Professional Officer: Jane Kobele  
Chief Volunteer Officer: Adrienne Monte

## **Youth Employment Services**

P O Box 81  
Tannersville, PA 18372  
Phone: 570-620-2410 Fax: 570-620-0546  
Email: [sayes@verizon.net](mailto:sayes@verizon.net)  
Chief Professional Officer: Dorothy Schneebeli  
Chief Volunteer Officer: Judith Young