United Way of Monroe County



June 2008

Donors, Volunteers and Friends,

Thank you for your support of The United Way of Monroe County's 2007 Campaign. All of us at the United Way sincerely appreciate your support and your belief in our vision to be a county full of thriving children, healthy families, self-sufficient people, and a vibrant, engaged community and neighborhoods.

The 2008-2009 Funds Distribution and Youth Allocation Report summarizes the funding decisions of dozens of volunteers engaged to invest the undesignated dollars raised in the 2007 campaign.

In 2008, the Funds Distribution Grant Process implemented a paperless process, streamlining and simplifying our grant procedure, while saving hundreds of dollars and supporting our natural environment. This was the second year of our two-year, multi-year funding cycle for those partner agencies seeking funding for programs that have consistently high quality measurable outcomes. Through the multi-year paperless process, we were able to maximize our volunteers' time.

We offer our most heartfelt thanks to the hundreds of people and businesses that contributed their gifts and their time to achieving the success of the campaign. We also thank the many volunteers and staff that served on allocation panels, who represent a broad spectrum of our community. Special thanks to high school officials and parents for supporting the students who served during the youth allocation process.

Thank you for taking the time to understand this aspect of United Way's belief in a thriving community, community impact, community change and our vision to LIVE UNITED.

Pat Ross

President, Board of Directors United Way of Monroe County Chuck Hoffman

Fund Distribution Steering Committee Chair United Way of Monroe County

Fund Distribution Volunteer Panels 2008-2009

Chuck Hoffman, Fund Distribution Steering Committee Chair

Meeting Basic Needs

Pamela Hasara, Chair, sanofi pasteur
Hamilton Banks, Vice Chair
Chris Grape-Garvey, United Way Staff
Juan Adams, Rep. Mario Scavello's office
Staci Barkalow, Pocono Mountains Visitors Bureau
Anne Forte, Retired Teacher
Sarah Goodrich, East Stroudsburg University
Charles Green, Stroudsburg Area School District
Sharon Purvis, New Alternatives
Ysabell Williams, Esq.

Helping Children Succeed

<u>Pamela Watkins, Chair</u>, Pocono Health System <u>Chris Bello, Vice Chair</u>, ESU Student Activities Association <u>Shelley Crichlow</u>, United Way Staff

Shelley Crichlow, United Way Staff
Rich Bloom, Wal-Mart DC #6080
Lisa Mostellar, ESSA Bank & Trust
Jeffery Farnell, Papillon & Moyer
Barbara Federoff
Jeff Gilbert, ESSA Bank & Trust
Debbie Harrison, CareerLink
Tami Moffett, East Stroudsburg University
Monica Startari, Shawnee Inn & Golf Resort

Promoting Self-Sufficiency

<u>Curtis Rogers, Chair,</u> Mohegan Sun <u>Eileen Holder, Vice Chair,</u> Engle- Hambright & Davies, Inc.

Tim Kelly, United Way Staff

Peggy Berger, Monroe County Housing Authority
Janet Catina, Janet Marsh Catina, Attorney
Denise Cebular, Penn Security Bank
Patty Fretz, Area Agency on Aging
Tom Grayuski, ESSA Bank & Trust

Barbara Huffman, Retired

Lynn Lansdowne, Pocono Health System

Charles San Filippo, Akor Group Inc.

Brenda Schroder, Northampton Community College-

Monroe Campus

Jeff Wagner, Wal-Mart DC # 6080

Strengthening Families

Allan Muto, Chair, ESSA Bank & Trust
Karen Ezzo, Vice Chair, Monroe County Grant Office
Ellen Shafer, United Way Staff
Rich Berkowitz, Sherman Theater
Marjorie Young-Collins, Rotary Club of the Smithfields
Theresa Croushore, Pocono Health System
Jennifer Hall, Shawnee Inn & Golf Resort
Cheryl Ann Houseman, Pocono Mountains Association of
Realtors
Nicole Krieger, Pocono Mountains Visitors Bureau

Nicole Krieger, Pocono Mountains Visitors Bureau Pat Ross, United Way Board President

Lorrie E. Whitfield, Esq.

United Way of Monroe County

Summary Accounting of Funds Community Services Funds Expenses: Campaign 2007

Campaign 2007 Results	\$	1,266,404	
Estimated Uncollectable Pledges (4% of campaign less cash gifts)	\$	(30,000)	
(Uncollectibles is a budgeted estimate of net annual loss of campaign pledges. Reasons for loss include contributor moving from area or job loss during the collection year.)			
Net Campaign 2007 Funds	\$1,236,404		
Community Services Funding			
United Way Community Fund	\$	749,214	
Targeted Areas Donor Designations			
Helping Children Succeed	\$	28,187	
Meeting Basic Needs	\$	16,706	
Promoting Self-Sufficiency	\$	10,454	
Strengthening Families	\$	12,105	
United Way Youth Allocations Grants	\$	10,000	
Net Designations to United Way Partner Agencies	\$	16,717	
Net Designations to Other United Ways	\$	25,184	
Net Designations to Non-UW Partner Agencies	\$	34,487	
Campaign Designations to UW Teen Works Initiative	\$	5,074	
United Way Direct Community Services *	\$	104,487	
(Includes Day of Caring, program outcomes and agency management assistance, support for volunteer funding review processes, grant development support, in-kind gifts distribution, collaborations and initiatives funding, volunteer placement, community needs assessment, general human services information & referral, FEMA, 9/11 memorial program.			
Total Community Services	\$1,012,615		
Community Services % of Net Campaign \$'s	81.9%		
United Way Campaign & Administration Expenses			
Campaign Expenses (% of Net Campaign= 9.6%) (Includes all campaign printed materials, video, training sessions, and staff support to volunteers to plan & implement campaign)	\$	118,695	
Administration Expenses (% of Campaign= 8.5%) (Includes designations distribution, support of United Way volunteer governance, staff training, office materials, facility maintenance, website operation, regional, state, and national activities and support, and UW community involvement such as Rotary, Chamber of Commerce etc.)	\$	105,094	
Total Campaign & Administrative Expenses (from Campaign)**	\$	223,789	
Expenses % from Net Campaign \$'s	18.1%		

United Way Direct Community Services figure (*) are 3 categories in the Statement of Functional Expenses section of the audit.

The categories are Community Problem Solving, Information & Referral, and Agency Relations. The figure shown is an projection based on the functional expense ration in the 2007 audit.

The Total Campaign & Administative Costs figure (**), does not include capital depreciation. Other sources of income have been applied to reduce overhead to maximize campaign contributions' impact on community issues.

Note 1: Copies of the June 2008 audit will be available after 10/15/08 upon request.

Note 2: In 2002, the United Way of Monroe County Board of Directors approved a policy of donor designations sharing in costs of both fundraising and pledge loss. Net figures reflect designations less those costs.

United Way of Monroe County - 2008-2009 FUNDING SUMMARY BY PANEL

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Panel and Program Name	20	007-08 Total Program Funding	2008-09 Program Funding Request		2008-09 Funding Recommendations		Inc. \$'s Over Prior Yr.		Inc. % Over Prior Yr.
Helping Children Succeed									
Pam Watkins, Chair; Chris Bello, Vice-Chair; Shelley Crichlow, Staff									
Big Brothers/Big Sisters (Catholic Social Services)	\$	22,000	\$	26,400	\$	22,616	\$	616	2.8%
Direct Membership Scholarships for Youth (Pocono Family YMCA)	\$	30,000	\$	45,000	\$	24,000	\$	(6,000)	-20.0%
Direct Services to Troops and Girls (Heart of PA Girl Scout Council)	\$	12,600	\$	12,600	\$	12,600	\$	0	0.0%
Equine Experiential Learning (Equi-Librium)	\$	15,000	\$	15,000	\$	20,000	\$	5,000	33.3.7%
Head Start (Pocono Services for Families and Children)	\$	85,495	\$	104,736	\$	91,577	\$	6,102	7.1%
Healthy Start Childhood Screening (Pocono Healthy Communities Alliance	\$	8,000	\$	8,000	\$	8,000	\$	0	0.0%
Pre-School Education(The Growing Place)	\$	8,500	\$	10,000	\$	8,738	\$	238	2.8%
Prevention & Education Services (Women's Resources)	\$	11,000	\$	11,648	\$	11,648	\$	648	5.9%
Scout Reach (Minsii Trails Council-Boy Scouts of America)	\$	10,000	\$	15,000	\$	15,000	\$	5,000	50.0%
Special Needs (The Growing Place)	\$	10,500	\$	12,000	\$	10,794	\$	294	2.8%
Student Assistance Program (Drug & Alcohol Commission)	\$	7,000	\$	28,000	\$	7,000	\$	0	0.0%
Total	\$	220,095	\$	288,384	\$	231,973	\$	11,898	5.4%
= Program newly admitted for funding review for 2008-09 cycle									
OLD=Second year of multi-year funding cycle (no site review needed)									
Meeting Basic Needs									
Pamela Hasara, Chair; Hamilton Banks, Vice-Chair; Chris Grape-Garvey, Staff									
Blood Services (American Red Cross)	\$	25,500	\$	25,500	\$	26,214	\$	714	2.8%
Energy Assistance (Salvation Army)	\$	30,763	\$	37,750	\$	36,624	\$	5,861	19.1%
Feeding Program(Salvation Army)	\$	17,250	\$	17,250	\$	17,250	\$	0	0.0%
Foods For Friends (The Follow Me Foundation)	\$	25,000	\$	75,436	\$	29,187	\$	4,187	16.7%
Home Delivered Meals (Meals on Wheels)	\$	30,763	\$	32,000	\$	31,624	\$	861	2.8%
Shelter(Salvation Army)	\$	20,000	\$	15,000	\$	15,000	\$	(5,000)	-25.0%
Shelter (Women's Resources)	\$	9,966	\$	9,318	\$	10,245	\$	279	2.8%
Transitional Housing Program (PATH)	\$	40,000	\$	45,000	\$	42,620	\$	2,620	6.6%
Total	\$	199,242	\$	257,254	\$	208,764	\$	9,522	4.8%
= Program newly admitted for funding review for 2008-09 cycle		•		ŕ		,			
OLD= Second year of multi-year funding cycle (no site review needed)									

Panel and Program Name		7-08 Total ng Program	2008-09 Program Funding Request		9 Funding mendations		. \$'s Over Prior Yr.	Inc. % Over Prior Yr.		
Promoting Self-Sufficiency										
Curtis Rogers, Chair; Eileen Holder, Vice-Chair; Tim Kelly, Staff										
Adolescent Residential Drug & Alcohol Treatment (Drug & Alcohol Commission)	\$	4,800	\$ 0	\$	0	\$	(4,800)	-100.0%		
Adult Training Facility Program (Devereux)	\$	4,950	\$ 10,000	\$	9,000	\$	4,050	81.8%		
Community Partners/ Recycling (DES)	\$	13,000	\$ 0	\$	0	\$	13,000)	-100%		
Counseling Services (Women's Resources)	\$	14,000	\$ 25,043	\$	14,000	\$	0	0.0%		
Direct Membership Scholarships for Seniors (Pocono Family YMCA)	\$	22,687	\$ 35,000	\$	10,000	\$	(12,687)	-55.9%		
Home Care (VNA/Hospice)	\$	46,308	\$ 71,000	\$	52,278	\$	5,970	12.9%		
Pocono Info (Pocono Healthy Communities Alliance)	\$	15,000	\$ 25,000	\$	15,420	\$	420	2.8%		
Senior Program (Burnley Workshop)	\$	6,000	\$ 6,000	\$	6,168	\$	168	2.8%		
Sheltered Workshop (Burnley Workshop)	\$	60,000	\$ 68,710	\$	61,680	\$	1,680	2.8%		
VIABL Services (VIABL)	\$	21,000	\$ 30,000	\$	21,000	\$	0	0.0%		
Youth Employment Program (YES)	\$	28,440	\$ 28,700	\$	28,700	\$	260	0.9%		
Total	\$	236,185	\$ 299,453	\$	218,246	\$	(17,939)	-7.6%		
* = Program newly admitted for funding review for 2008-09 cycle										
BOLD= Second year of multi-year funding cycle (no site review needed)										
Strengthening Families										
Allan Muto, Chair; Karen Ezzo, Vice-Chair; Ellen Shafer, Staff										
Adult Day Care Program (Devereux)	\$	4,000	\$ 5,000	\$	5,000	\$1,000		25.0%		
*Adult Facility Wellness Program (Developmental Education Services)		N/A	\$ 25,000	\$	\$ 0 N/A		N/A			
Anger Management (Catholic Social Services)	\$	4,000	\$ 6,000	\$	5,000	\$10	000	25.0%		
Armed Forces Emergency Services (American Red Cross)	\$	9,410	\$ 9,500	\$ 9,675 \$265		35	2.8%			
Disaster Assistance (American Red Cross)	\$	40,000	\$ 45,000	\$	44,770	\$4,	770	11.9%		
Early Intervention (Developmental Education Services)	\$	30,400	\$ 30,000	\$	30,000	(40	0)	-1.3%		
Hotline (Women's Resources)	\$	10,774	\$ 12,230	\$	12,236	\$1,	462	13.6%		
Housing, Transportation & Family Dynamics (Ex-Offender Re-Entry Program)	\$	2,000	\$ 8,000	\$	4,000	\$2,	000	50.0%		
Multidisciplinary Team Program (Pegasus Child Advocacy Center)	\$	9,500	\$ 10,000	\$	10,000	\$500		\$500		5.3%
Parenting Education Program (Pocono Services for Families/Children)	\$	9,000	\$ 12,000	\$	12,000	\$3,000		33.3%		
*Ways to Work Family Loan Program (Family Answers Inc.)	N/A		\$ 50,000	\$	5,000	00 N/A		N/A		
Working Parents (The Growing Place)	\$	16,000	\$ 20,000	\$	20,000	\$4,	000	25.0%		
Total	\$	135,084	\$ 232,730	\$	157,681	\$	22,597	16.7%		
OVERALL FUNDING TOTALS	\$	790,606	\$ 1,077,821	\$	816,664	\$26	5,078	3.3%		
* = Program newly admitted for funding review for 2008-09 cycle Bold =Second year of multi year funding cycle(no site review needed)				Total Reviewed	Programs					

Helping Children Succeed

United Way Community Funds \$203,786
Targeted Giving \$28,187
Total \$231,973

<u>Big Brothers/Big Sisters of the Bridge</u> Catholic Social Services of Monroe County

Program Description: The program provides positive growth and enrichment to children between the ages of 7-17 who need additional adult mentoring in their lives. Big Brothers Big Sisters (BBBS) serves in a variety of program including community based (a traditional one to one match in the community), couples matches (one child is matched with a married couple), high school matches (a high school student between ages 16 and in 11th grade or older is a mentor to a younger child, or site based matches (one to one matches meet at a specific site under the supervision of a caseworker in a group setting). In all the above programs, volunteers are carefully screened, trained, and matched with assessed children between the ages of 7 and 17 years of age. *This program is its second year of a 2- year funding cycle*.

2008-2009 Program Funding Request: \$ 26,400 2008-2009 Total Allocation: \$ 22,616

2008-09 Outcome Projections: Program will match and maintain 100 - 110 mentoring matches, Matched clients will demonstrate an increase in self-confidence 75 or 75% of youth will demonstrate an increase in self-confident. Clients will demonstrate enhanced social competency skill with 66 or 66% of matched youth will demonstrate enhanced social competency skills will show improved interpersonal skill, 66 or 66% of the participants will show improved interpersonal skill.

2007-08 Outcomes: To provide mentoring services to 110 youth which will guide them toward constructive activity and ultimately help them to grow to be constructive and contributing members of our community. Measurable indicators will include demonstrated increase in self-confidence, demonstrated enhanced social competency skills, and demonstrated improved interpersonal skills.

2006-07 Outcomes: Program matched and maintained 120 mentoring matches, clients will demonstrate an increase in self-confidence; 78 or 65% had significant gains, 12 or 10% Slight Gain 25 or 20% no change and 5 or 5% not a problem. This Program matched and maintained 120 mentoring matches, clients demonstrated enhanced social competency skill results indicated that 65 or 55% had significant gains, 45 or 37% slight gain and 10 or 8% no change. 120 program participants had improved interpersonal skill results showed 60 or 50% Mod. To Significant Gains 48 or 40% slight gain, 6 or 5% no change and 6 or 5% slightly worse.

Rationale for Funding: Again this year the panel commends the program for its well measured outcomes, its consistency in quality matching of mentors with youth.

Further Comments & Recommendations: None

Direct Scholarships for Youth

Pocono Family YMCA

Program Description: To provide access to a healthy lifestyle by providing memberships and scholarships to the YMCA for all children in need of assistance. This subsidy program recognizes the need of the family or youth and assigns a level of scholarship to accommodate the family's shortfalls.

2008-2009 Program Funding Request: \$45,000 2008-2009 Total Allocation: \$24,000

2008-09 Outcome Projections: 200 Scholarships offered, 180 redeemed, 25% will experience greater self esteem and sense of community.

2007-08 Outcomes: 89 Scholarships offered, 76 redeemed, 100% could not use facility without financial assistance 23% experienced greater self esteem and sense of community

2006-07 Outcomes: 191 Scholarships offered, 166 scholarships redeemed 100% used the facility for a variety of programs 18% reported the programs were useful for recovery from illness or surgery. 23% enjoyed greater self esteem and sense of community.

Rationale for Funding: The program offers youth a positive activity alternative and positive role modeling to address community concerns. The panel believes this is a much needed program in the community but could not grant the increased funding requested. Panel members posed several questions regarding how Monroe County dollars were used for this program and asked for outcomes which were not fully substantiated by information contained in the YMCA paper work. Discussions at the site visit provided a basis for believing that this program is serving the youth in the area very well. Panel members feel it is important for the YMCA to follow through on previous years' and this year's recommendations, to help substantiate the quality of this program and to put the program in a better position for future funding.

Further Comments & Recommendations: Again this year the panel recommends, as in previous years, that a better tracking of the program outcomes be implemented. The panel strongly advises that the YMCA focus current data collection efforts as well as future United Way funding requests on one or two specific programs served by the youth scholarships (*for example, Childcare and Latchkey*). The panel believes that this will make tracking and reporting of outcomes more manageable. YMCA can consider a variety of tools, such a surveys, attendance records, etc., to track the number of children in the program that have scholarships, redeemed them or have not used them, or to evaluate the impact of the use of these services on the children/family. Finally, panel members offer their time to meet with the YMCA to discuss accomplishments and goals and to help determine a realistic program outcomes plan. Panel members believe in this program and know that it address a need in our community.

Direct Services to Troops & Girls

Girl Scouts, Heart of Pennsylvania Council

Program Description: Girl Scouts mission is "to build girls of courage, confidence, and character, who make the world a better place." Girl Scouts provides informal educational activities, carried out in small groups of girls ages 5-17. Screened volunteer adults guide the girls throughout the year in activities that meet the needs and interests of the girls. Girl Scouts is open to all girls ages 5 – 17 regardless of race, color, ethnicity, creed, national origin, socio-economic status, or disability who subscribe to its ideals as stated in the Girl Scout Promise and Law. Girl scouting has a powerful and positive impact on a girl's life. It is one of the few organizations in the United States that is girl-focused and girl-driven.

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(Direct Services to Troops & Girls-continued)

 2008-2009 Program Funding Request:
 \$ 12,600

 2008-2009 Total Allocation:
 \$ 12,600

2008-09 Outcome Projections: Girl Scout program will be presented to over 2,000 girls and adult volunteers in Monroe County. Special educational events in the county including Catapult into Cookies, Shape Up Stars, Creative Confections, and Archery at Dunkleberger's. Develop materials will provide trainings for adult volunteers, held in the area and online. Publicize and support girls' service projects including Pink Lights (breast cancer awareness), tree lighting at the medical center, and Hugs for Homes. Reach out to underserved populations through collaborations such as Head Start in Mt. Pocono.

2007-08 Outcomes: In Monroe County 1,842 girl members, 153 Troops and 555 adult members. 150 Catapult into Cookies - Science, Technology, Engineering and Math program.110- Pink Lights - Healthy Living Program (Breast Cancer Awareness) 41 – American DoJo - Safety program. Girls learn self-reliance and self-competence; girls learn about the benefits of helping people and engage in community service. Girls increased their leadership skills.

Rationale for Funding: Panel members believe the Girl Scouts merger helped the Monroe County program be more effective and efficient, opening more access to troops and girls in Monroe County.

Further Comments & Recommendations: The panel would like Girl Scouts funded dollars to be broken down for Monroe County to be able to ascertain how dollars are used to fund Monroe County girls and troops. To accomplish this better, the panel further recommends that current outcomes data collection efforts, and future funding requests, be more specifically defined. For example, the program could be financial assistance to girls, with United Way dollars being utilized to assist girls who need and receive help with the cost of registration fees, uniforms, books, camp fees, etc. This type of financial assistance already occurs, and the panel feels strongly that focusing on this type of activity can possibly help increase access to girl scouting opportunities as well as simplify and improve the outcomes reporting for the organization.

Equine Experiential Learning

Equi-librium, Inc.

Program Description: Equine Experiential Learning program provides positive activities for emotional support students from the 4th, 5th and 6th grades from the Swiftwater and Clear Run Elementary Schools. The ongoing activities, interactive exercises and human-animal relationship experiences are an effective method encouraging positive behaviors, feelings and attitudes as well as physical and cognitive skill development. Emphasis is placed on the development of behavior management skills through an increased sense of self-esteem and self-responsibility. *The program is its second year of a 2- year funding cycle*.

2008-2009 Program Funding Request: \$ 15,000 2008-2009 Total Allocation: \$ 20,000

2008-09 Outcome Projections: There will be 15 students, from 4, 5, 6, grade engaged in emotional support classes from Pocono Mt. School. Dist, and 10 students from 4th, 5th grade engaged in emotional & learning support classes from Stroudsburg Middle School a total of 25 students; Students will show a reduction in disruptive behaviors, and improvement in function in a variety of school settings. The incidence and severity of disruptive behaviors will be reduced in the school setting. 2) 15 students, from 4, 5, 6, grade emotional support classes from Pocono Mt. School. Dist, 10 students from 4th, 5th grade emotional & learning support classes from Stroudsburg Middle School, and 10 Pre-School students from Head Start for a total of 35 students.

(Equine Experiential Learning-continued)

2007-08 Outcomes: Students will show a reduction in disruptive behaviors. The program is projecting 24 students to participate in the program, with 95% to demonstrate improved attention span, reduced hyperactive/compulsive behaviors, and reduced incidents and severity of disruptive behaviors.

Rationale for Funding: The panel was very impressed with this programs' performance. Their financials show that an increase in grant dollars will allow them to serve more individuals. This organization answered all the questions on the application, providing all the requested materials and explanations needed to make a clear decision.

Further Comments & Recommendations: The panel encourages the agency to continue its mission as it continues to serve the special needs population. This was the best presented grant application in this panel.

Head Start

Pocono Services for Families & Children

Program Description: Monroe County Head Start provides comprehensive educational and wrap-around services to 188 3-5 year-old children and their families who daily struggle to meet their basic life needs. Head Start provides comprehensive education, health, mental health, nutrition, and parent involvement and social services to children ages three to five years who meets income guidelines. Staff works in collaborative partnerships with families on family goals, recognizing the parent as the first teacher of their child and decision makers. Parent trainings and supportive services are provided. *This program is its* second year of a 2 - year funding cycle.

2008-2009 Program Funding Request: \$ 104,736 **2008-2009 Total Allocation:** \$ 91,577

2008-2009 Outcome Projections: As of January, 2008, 100% of the families enrolled in Head Start have attained at least one identified family goal. 100% of the 188 children enrolled in the program are provided the tools to be successful in Kindergarten. Children enrolled In Head Start classes will be better prepared to be successful in Kindergarten. Based upon results of parent and teacher input, and results of the Work Sampling (developmental assessment) tool, 85% of 4-year-olds in program showed improvements across the 8 domains of learning. It is anticipated that when the May, 2008 assessment has been completed, 100% of the 105 currently enrolled 4 year-old children will show improvements across the 8 domains of learning. 188 children enrolled in the program are provided a complete physical, dental, nutritional and mental health evaluation within 90 days of enrollment. Children enrolled in the Head Start program will have all their identified health and mental needs identified and addressed. 100% of the 188 children enrolled 6 months including children with special needs have received screenings for vision, hearing, speech, and blood pressure; complete physical, dental examinations and immunizations; and behavioral, developmental and emotional observations. Assessments are being completed, and through the Spring term, 100% of children with identified needs will receive the appropriate follow-up care.

2007-08 Outcomes: 90% of families enrolled will improve their skills in identifying and meeting at least one individual family goal. 2) 85% of all 4 year old children enrolled will demonstrate skill growth in 8 areas of learning needed for success in kindergarten; and 3) 90% of all children enrolled in Head Start children will be screened and have received help regarding their health care needs.

(Head Start-continued)

2006-07 Outcomes: 100% of the 188 families enrolled in Head Start sign a goal-oriented Partnership Agreement Plan within-in 90 days of enrollment.) Families in program will be taught self-empowerment skills to identify and eliminate barriers that block them from achieving their goals. 100% of the families enrolled in Head Start attained at least one identified family goal. 100% of the 188 children enrolled in the programs are provided the tools to be successful in Kindergarten. Children enrolled In Head Start classes will be better prepared to be successful in Kindergarten. Based upon results of parent and teacher input, and results of the Work Sampling (developmental assessment) tool, 100% of 4-year-olds in program showed improvements across the 8 domains of learning. 100% of the 188 children enrolled in the program are provided a complete physical, dental, nutritional and mental health evaluation within 90 days of enrollment. Children enrolled in the Head Start program will have all their identified health and mental needs identified and addressed. 100% of the 188 children enrolled for at least 6 months, including children with special needs, received screenings for vision, hearing, speech, and blood pressure; complete physical, dental examinations and immunizations; and behavioral, developmental and emotional observations. 100% received follow-up care as identified by screenings and observations.

Rationale for Funding: The panel felt that the Head Start program was exceptionally well-run and that the outcomes were well-conceived and comprehensive.

Further Comments & Recommendations: None

<u>Healthy Start Early Childhood Screening</u> Pocono Healthy Communities Alliance (PHCA)

Program Description: This program is to provide screening for children in the early childhood years, from birth to the start of kindergarten. Healthy Start Early childhood screening uses professional standards of practice to observe a child's development in areas such as speech and language, fine and gross motor, vision and hearing. Screenings identify children who may have health, social-emotional, or developmental problems and those who may need further assessment or evaluation. Healthy Start includes developmental, speech and language, and hearing screenings, in addition to vision.

2008-2009 Program Funding Request: \$8,000 2008-2009 Total Allocation: \$8,000

2008-09 Outcome Projections: 500 Children, between birth and five years old will be provided Healthy Starts screenings at risk children will be identified and be referred to follow up services. 500 Children, between birth and five years old will be provided Healthy Start screenings. At risk children who have been provided services resulting from the screening program will be ready to learn when they start kindergarten.

2007-08 Outcomes: 1,100 Children, between birth and five years old will be provided Healthy Starts screenings. Families and children access the services to which they were referred through the Healthy Start screening program. 63 Children ages birth to 3 years old received developmental screenings. 9 Children were provided referrals for further intervention, a 14% referral rate. There are another 91 screenings scheduled. Approximately 200 children ages 3 to 5 years old received developmental and vision screenings. 29 Children were provided referrals for further evaluation, a 15% referral rate. We anticipate many more screenings based on future scheduled events.

2006-2007 Outcomes: In 2006 – 2007, 362 children ages 3 to 5 years old were screened and referrals for further intervention were given to 36 families, a 10% referral rate.

(Healthy Start Early Childhood Screening -continued)

Rationale for Funding: This program has a positive impact on the children it serves, and serves the larger community by allowing intervention for childhood issues that become more difficult and more costly to address when left untreated for longer periods. Keeping the funding at the previous level will allow the organization to continue providing the current level of services, while exploring ways to expand their services and develop additional tools with their partners. This program, at its current level of services, is new this year and therefore does not have outcomes data to report yet. However, review of studies, client testimonials, and new interest in partnerships by the school districts (who ultimately benefit from early intervention efforts) provides the support necessary to validate the effectiveness of this program.

Further Comments & Recommendations: Since this organization is in transition, panel members had concern regarding the viability of the program. However, at the time of the site visit, the panel heard and felt comfortable with the plan for management of this agency. The panel notes that outcomes data will be important going forward and recommends that the program consult with the United Way if there are any questions about establishing or reporting of outcomes.

Preschool Education

The Growing Place Child Care Centers

Program Description: Preschool programs for three- and four-year-old children are offered from September through May. Families are offered a 2 ½ hour program several days a week in either a morning or afternoon session. The Growing Place believes that all children deserve access to quality care and education. The funding provided by the United Way enables The Growing Place to offer tuition assistance to families who qualify, improving access to quality preschool for children who need to be ready to learn in kindergarten. **The program is its second year of a 2- year funding cycle**.

2008-2009 Program Funding Request: \$ 8,500 **2008-2009 Total Allocation:** \$ 8,738

2008-2009 Outcome Projections: 12 children served from 12 families, children from families with financial hardships will be able to attend a preschool that will enhance social awareness and develop skills in preparation for a successful academic experience.

2007-08 Outcomes: 10 children served from 10 families Children from families with financial hardships will be able to attend a preschool that will enhance social awareness and develop skills in preparation for a successful academic experience.

2006-07 Outcomes: 12 children served from 10 families Children from families with financial hardships will be able to attend a preschool that will enhance social awareness and develop skills in preparation for a successful academic experience.

Rationale for Funding: Panel members noted that this program address a need in the community through effective use of their tuition assistance program to families that would not be able to afford quality preschool education.

Further Comments & Recommendations: The panel commends this program for assisting in reducing barriers families might be facing due to financial constraints.

Prevention and Community Education

Women's Resources of Monroe County, Inc.

Program Description: Women's Resources has been successful in the development of formalized programs to address/educate the community in the areas of domestic violence, sexual assault in the workplace, schools and community. The School-based and Peer education programs incorporate both traditional group dynamics and peer-led training. In addition, we provide educational programs/workshops for professionals such as teachers, human service workers, police, attorneys, nurses and social workers.

2008-2009 Program Funding Request: \$ 11,648 2008-2009 Total Allocation: \$ 11,648

2008-09 Outcome Projections: To provide 50 programs encouraging the community to have a greater awareness of sexual and domestic violence, in addition 3 new training facilities will be opened for peer educators. The locations will be Pleasant Valley, Pocono Mountain East, and East Stroudsburg High School South. 20 Teen s will have completed training by the end of 2009 school year; skills learned will allow them to train their peers.

2007-08 Outcomes: The community will have a greater awareness of sexual and domestic violence issues after educating and informing 1,000 adults and 1,200 youth members of the community on sexual violence issues through 50 programs.

Rationale for Funding: The panel notes that this program was a preventive program and not an intervention program which allows them to teach and train the community on how to manage sexual assault and domestic violence situations. The grant dollars are being used very resourcefully and their training techniques appear to be very effective. Overall the panel felt that the program has done a proficient job of outreach to the community, however, more can be done.

Further Comments & Recommendations: The panel believes this program's outcomes could be more clearly defined and properly categorized (inputs, outputs vs. outcomes). Panel members or United Way staff would be glad to work with the program to define these. Members recommend that this program use pre and post tests, with results used to measure outcomes.

Scout Reach

Boy Scouts of America - Minsi Trails Council

Program Description: The Mission of the Boy Scouts of America is to develop character in young people by instilling in them the values of the Scout Oath & Law. The ScoutReach (Urban Scouting) Program ensures that Scouting is available to all youth, regardless of geographic, cultural or economic background. Through utilizing a unique set of strategies, Scout Reach uses scouting's time-tested comprehensive youth development program (traditional Cub and Boy Scout units) of leadership development, character education and citizenship training to reach those children who need Scouting.

2008-2009 Program Funding Request: \$ 15,000 **2008-2009 Total Allocation:** \$ 15,000

2008-09 Outcome Projections: Number of youth entering & retained by the program (185 youth projected by 12/31/08) As a result of their experience in Scouting, participants will learn new skills & abilities. 65% of youth will learn new skills & abilities through the Boy Scout Advancement Program. 25% of youth attending a long-term camping experience will demonstrate an increased sense of self-esteem. 90% of youth will demonstrate a sense of community involvement by participating in community service activities in their neighborhood.

(Scout Reach-continued)

2007-08 Outcome Projections: As a result of their experience in Scouting, participants will learn new skills show an increased sense of self-esteem and demonstrate community involvement. Of 125 projected youth in the program by 12/07, 65% (81) of youth will learn a new skill through the Boy Scout Advancement Program, 33% (41) of youth attending a long-term camping experience will demonstrate an increased sense of self-esteem, and 80% (100) of youth will demonstrate increased community involvement through participation in community service activities in their neighborhood. The results will be tracked through documented badge completion, attendance records at camp and documented participation in service activities such as the Scouting for Food in the fall.

2006-07 Outcomes: The number of youth entering & retained by the program (106 youth on 12/31/06) As a result of their experience in Scouting, participants will learn new skills & abilities. 51% of youth (52 youth) learned a new skill or ability through the Boy Scout Advancement Program. As a result of their Scouting experience, participants will demonstrate an increased sense of self-esteem, 16% of youth (16 youth) attending a long-term camping experience in 2006. 78% of youth (78 youth) demonstrated community involvement by participating in one or more community service activities in their neighborhood

Rationale for Funding: The panel was very impressed with the program. They felt that the program's focus and the materials reflect the change in Monroe County and succeed in making scouting available to many students who otherwise probably could not participate. Outcomes were very specific and targeted to the program. The Scout Reach program is a worthy program and panel members recognize its growth and its desire to serve as many potential scouts within the community.

Further Comments & Recommendations: The panel notes that Boy Scouts is attempting to address the demographics of different cultural and ethnic background; they suggest if this data is available it should be included in there reporting as an additional tool to show effectiveness of this program.

Special Needs

The Growing Place Child Care Centers

Program Description: The program provides comprehensive services to children with undiagnosed or unassisted special needs. *The program is its second year of a 2-year funding cycle*.

2008-2009 Program Funding Request: \$ 12,000 **2008-2009 Total Allocation:** \$ 10,794

2008-09 Outcome Projections: 12 children served from 12 families Children from families with financial hardships will be able to attend a preschool that will enhance social awareness and develop skills in preparation for a successful academic experience.

2007-2008 Outcomes: 10 children served from 10 families Children from families with financial hardships will be able to attend a preschool that will enhance social awareness and develop skills in preparation for a successful academic experience.

2006-07 Outcomes: 12 children served from 10 families Children from families with financial hardships will be able to attend a preschool that will enhance social awareness and develop skills in preparation for a successful academic experience

Rationale for Funding: The panel commends this program for early intervention of special needs children. This is a program that provides services that is extremely important to families.

(Special Needs-continued)

Further Comments & Recommendations: None.

Student Assistance Program

Drug & Alcohol Commission of Carbon, Monroe & Pike Counties

Program Description: The Monroe County Student Assistance Program is a PA Department of Education, Health and Welfare endorsed model of intervention that utilizes a school-based multidisciplinary team referred to as a "Core-Team" to screen, assess and refer students who are at-risk for drug and alcohol abuse or dependency. The core-team, made up of a District Administrator, a Building Administrator, a Guidance Counselor, a School Nurse, two Classroom Teachers and a D&A Professional from the D&A Commission, attended a weeklong training event on the development of the Student Assistance Program (SAP) intervention model. After some twenty years in operation, the SAP has become an institutionalized component of the local School Districts comprehensive plan to address substance use, abuse and dependency.

2008-2009Program Funding Request: \$ 28,000 2008-2009 Total Allocation: \$ 7,000

2008-09 Outcome Projections: 95% of referrals to SAP will complete the school term without any further intervention that would result in another SAP Team referral for assessment. 95% of assessed students will be admitted to their appropriate referral

2007-08 Outcomes: 95 % of referrals to SAP will complete the school term without any further intervention that would result in another SAP Team referral for assessment. 1/50, or 2%, of students assessed this school year have had a repeat referral to the SAP team. 95% of assessed students will be admitted to their appropriate referral

2006-07 Outcomes: 95% of referrals to SAP will complete the school term without any further intervention that would result in another SAP Team referral for assessment. 141/145, or 97%, total assessments did not receive a second SAP referral for assessment. 95% of assessed students will be admitted to their appropriate referral destination

Rationale for Funding: After review of the submitted application/materials and the site visit, the panel did not feel that the agency provided justification for additional funding dollars requested. While the members believe the program is serving and important need very well, we could not connect additional dollars with the ability to meet some unmet need.

Further Comments & Recommendations: The panel recommends that this agency separates the college student numbers from the high school students to have a better accounting of outcomes. The panel believes that this is a good program and would like to see in detail what other community partners they collaborate with for better understanding of the program. The panel also requests greater clarity on outputs, specifically in regard to the number of students being served. Finally, in the future, support funding increase requests with more detail as to how that amount was determined.

Meeting Basic Needs

United Way Community Funds \$192,059
Targeted Giving \$16,706
Total \$208,765

Blood Services

American Red Cross of Monroe County

Program Description: The American Red Cross of Monroe County establishes contact with various sites around the county, which meet FDA guidelines, to have blood drives. Recruitment of volunteer blood donors is one aspect of the program and a canteen is supplied for these donors. Recruitment of volunteers to be trained and scheduled to work at the community blood drives is key to a smooth donation process. Self-contained mobile units (a bus) are also scheduled for various industries/corporations and special drives. Ongoing education of community members is needed to recruit first-time donors and encourage other donors to donate every 56 days. Pocono Medical Center in East Stroudsburg receives its blood and blood products from the American Red Cross. *This program is in its second year of a two-year funding cycle*.

2008-2009 Program Funding Request: \$25,500 **2008-2009 Total Allocation:** \$26,214

2008-09 Outcome Projections: Ten new volunteers will be trained to work at community blood drives/ bloodmobiles; 30 events or meetings will be attended to recruit/educate potential donors; 8,000 blood donors will be recruited; 6,658 successful donations will occur; more than 1000 flyers and information sheets will be distributed to increase knowledge and awareness of Red Cross blood services to the community; Web site will be updated with drive calendar.

2007-08 Outcomes: Fifteen volunteers will be trained to work at community blood drives, 30 events/meetings will be held or attended to recruit donors; 7,500 donors will be recruited and 6,458 donations will be made.

2006-07 Outcomes: Six volunteers were trained to work at community blood drives; 32 events/meetings were held or attended to recruit donors; 6,147 donors were recruited and 5,643 donations were successful.

Rationale for Funding: This is an established program in "year two" of the multi-year funding cycle, and it will benefit from an increase in allocable dollars from the 2007 United Way campaign. A review of the online financial and outcome statements shows a very stable program that provides a necessity to our county. Although the program did not specifically request additional funding over last year's allocation, the panel wanted to show that blood services is viewed as a stable and viable program that should benefit from the multi-year funding cycle.

Further Comments & Recommendations: The panel has noticed an increase in the bloodmobile's availability, but feels this is still an area where improvements can be made. Alternate donation times and locations could be considered to help facilitate ease of and increase in donor participation.

Energy Assistance

Salvation Army

Program Description: The Energy Assistance program is designed to assist low-income families with their heating bills. This program (in conjunction with PPL, Met Ed and First Energy/GPU), assists with electric bills, heating oil, kerosene, propane, natural gas, wood and coal. Assistance can pay up to one month's utility bill and/or a minimum fuel delivery of 150 gallons, once a year. Considering the limited income so many people receive, coupled with the high cost of living in Monroe County, the rising cost of energy is a major concern for many residents.

2008-2009 Program Funding Request: \$37,750 **2008-2009 Total Allocation:** \$36,624

2008-09 Outcome Projections: 25% of the employable people who received energy assistance will be able to provide for their own energy needs the following year. About 900 clients will be assisted.

2007-08 Outcomes: Twenty-five of the employable people who received energy assistance will be able to provide for their own energy needs the following year. A total of 897 clients were assisted.

2006-07 Outcomes: 16% (20) of the 128 employable people who received energy assistance were able to provide for their own energy needs the following year. A total of 660 clients were served by the program.

Rationale for Funding: Energy Assistance is one of three programs run by this agency that were reviewed by this panel. Based on data from the county's information and referral service, energy/heating assistance is one of the most pressing needs during the winter months. The panel understands that providing such service is at a premium given the high costs of heating fuel. In addition, the average minimum delivery price of 150 gallons (now over \$500) is almost impossible to meet for most of the families served by this program. The panel allocated a 19.1 percent increase in funding over 2007-08 to help ease the pinch of rising fuel costs.

Further Comments & Recommendations: None

Feeding Program (Soup Kitchen)

Salvation Army

Program Description: A free nutritional hot lunch is prepared and served at the Salvation Army facility in East Stroudsburg five days a week. The service is open to all in need, especially the homeless, those who have limited income and those who can't cook meals. This program provides a social outlet for many attendees and assists children in the summer when school is not in session.

2008-2009 Program Funding Request: \$17,250 2008-2009 Total Allocation: \$17,250

2008-09 Outcome Projections: 85% (29) of the 34 clients who will use this program 10 or more times per month will report an increased sense of improved nutrition over the course of a year (according to a survey to be conducted in October 2008). A total of 64,000 meals will be served.

2007-08 Outcomes: 85% of the clients who used this program 10 or more times each month will report an increased sense of improved nutrition over the course of the year (according to a survey conducted in March 2008). A total of 63,015 meals were served.

2006-07 Actual Outcomes: 85% of the 34 clients who used this program 10 or more times per month reported an increased sense of improved nutrition during the year (according to a survey conducted in October 2006). A total of 57,320 meals were served.

(Feeding Program (Soup Kitchen) -continued)

Rationale for Funding: The panel understands that this program provides a service that is needed within the community; meeting not only nutritional requirements, but also social needs for many people. The panel decided to fund the program as requested so that individuals needing this service will continue to have access to a nutritious meal.

Further Comments & Recommendations: Although this program has been in existence for quite some time, the panel feels that the name of the program is somewhat derogatory in nature. Feeding Program or Soup Kitchen can leave a bad impression. Also during our visit, panel members noticed that the eating area/kitchen were not as clean as we thought they could be. The panel would like to see continued focus on the overall appearance and impression of this necessary program.

Food for Friends

The Follow Me Foundation

Program Description: Emergency food items/supplements are provided for more than 2,500 families in need in Monroe County. These families are mostly the working poor, whose income is too great for public assistance, but not enough to support their family. Due to financial constraints, the program has had to cut back distribution to one time per quarter per family, but due to the financial assistance of the United Way, distribution is being increased to every other month. Guests are not required to show proof of income to receive food and no one is turned away. The program also provides a \$10 ShopRite card per month, which is regulated so clients cannot buy tobacco products or alcohol. On average, at least 50 new families register each month.

2008-2009 Program Funding Request: \$75,436 **2008-2009 Total Allocation:** \$29,187

2008-09 Outcome Projections: It is estimated that more than 3,300 families will use the program's services by 2009. This includes more than 5,300 children and nearly 500 senior citizens. The number of volunteers for the program will increase from 20 to 35.

2007-08 Outcomes: A total of 2,952 families were registered with "Food for Friends," which includes 5,248 children and 442 senior citizens. (In calendar year 2007, there was an increase of 12% of families in need over the same period the year before.)

Rationale for Funding: The panel feels this program is providing a very valuable and needed service for those families whose income levels are just above the poverty level based on governmental standards. Many of these families would be missed, and therefore undernourished, based on that criteria. The panel admires the program's ability to keep pace with the increased demand (50-80 families per month) and the ability to supply ShopRite gift cards. The increase in the number of families, as well as rising prices of food/household items, supports our funding increase over last year's allocation.

Further Comments & Recommendations: The panel recognizes the program's need for increased storage and work space and supports their search for donated space. Further outreach within the community may foster more support from community members, as this program is still fairly new and not as well known as others. The panel also suggests seeking funding for a larger facility from other sources such as the Pocono Mountains Community Fundraiser.

Home Delivered Meals

Monroe County Meals on Wheels

Program Description: This program plans, supplies, and delivers nutritious and appealing meals – with the help of volunteers – to the homebound who are physically or mentally unable to shop for and/or prepare meals for themselves. This allows clients to maintain their independence and continue to live in their own homes. The service also provides daily contact with a volunteer and referral to appropriate agencies providing additional services when requested or required. This is the only such program in Monroe County and there are no age limitations. The agency works with another partner agency (Burnley) in contracting for the preparation of the meals. *This program is in its second year of a 2-year funding cycle*.

2008-2009 Program Funding Request: \$32,000 **2008-2009 Total Allocation:** \$31,624

2008-09 Outcome Projections: Approximately 88,286 meals will be provided to a projected 370 clients. Based on estimates, 65% of clients surveyed will report a positive weight change, 88% will feel their wellbeing is maintained or improved, and 35% will be able to stay in their own homes instead of having to live in a personal care facility.

2007-08 Outcomes: A total of 83,514 meals are expected to be delivered to about 300 clients. Of those receiving meals (and surveyed), 86% will report improved well-being, 60% will report a positive weight change and 33% will feel they are able to stay in their own homes because of the assistance.

2006-07 Outcomes: A total of 87,090 meals (two per day) were delivered to 365 clients by about 300 volunteers. A survey of total clients yielded the following results: 88% felt the meals improved/maintained their well-being, 57% reported a positive weight change and 30% felt that without these meals they might have to go into a care facility.

Rationale for Funding: The panel finds this program is well established and notes that it is in year two of the multi-year funding cycle. Based on this, the program is benefiting from the general increase in allocable dollars. A review of the online financial and outcome statements shows a very stable program that warrants the increase over last year's allocations.

Further Comments & Recommendations: None

Shelter Program

Salvation Army

Program Description: Provides 24 hour, seven-day-a-week temporary housing to families and individuals who are homeless. Lodging is available in an emergency shelter and family housing units. Clients are provided a bed, hot food and a safe, clean environment in order to locate more permanent housing. The stay may be up to 30 days in length. This program is an emergency stop-gap measure.

2008-2009 Program Funding Request: \$15,000 2008-2009 Total Allocation: \$15,000

2008-09 Outcome Projections: 51% of the cases/clients who stay at least 30 days will have a greater opportunity of self-sustainability (gainful employment and stable housing).

2007-08 Outcomes: 25% of the cases/clients who stay at least 30 days will have found permanent housing upon leaving the shelter.

2006-07 Outcomes: 54% (47) of the 87 cases/clients who stayed at least 30 days found permanent housing upon leaving the shelter.

(Salvation Army Shelter Program-continued)

Rationale for Funding: The panel appreciates the fact that the Salvation Army was realistic in their funding request, noting that an increase in funding would not support the unmet need for additional shelter, as they are limited in their space to provide shelter. The panel felt that the decrease in funding request was better served by providing additional funding to the Energy Assistance program within this same agency.

Further Comments & Recommendations: The panel has some big concerns regarding the sustainability of this program. Namely, the loss of the case worker and not having that position back-filled greatly concerned the panel. It was evident by the lack of measurable outcomes and follow-up (exit interviews, etc.) that it may not be in the best interest of the program to not have a dedicated case worker. Appearances to the panel were a lack of supervision and maintenance in regard to this program. We strongly suggest that they take a hard look at better case management and that their outcomes need to be measurable. More direction and monitoring is also suggested. The panel would like to note that there has been more commitment to and participation in United Way events, as suggested by last year's panel.

Shelter Program

Women's Resources

Program Description: Women's Resources shelter is the only emergency crisis shelter available for family victims of domestic violence in Monroe County. It is operated 24-hours per day. Battered women and children are able to utilize the temporary emergency housing for up to 30 days within any six-month period. Men and families with teenaged boys are provided shelter within alternate facilities (i.e. hotel). Case management, counseling/support services, legal advocacy and referrals are provided for victims and their families. Women's Resources is considered a crisis center providing early intervention and support to families in crisis. Funding from the Pennsylvania Coalition against Domestic Violence (PCADV) and County Housing Assistance Program (HAP) only provides reimbursement for nighttime shelter hours; United Way monies are used to subsidize additional hours. Violence affects individuals regardless of class, race or education.

2008-2009 Program Funding Request: \$9,318 **2008-2009 Total Allocation:** \$10,245

2008-09 Outcome Projections: Approximately 140 children and adults will be given emergency housing, with 2,500 days of shelter provided.

2007-08 Outcomes: A total of 130 youth/adult victims will be given a safe place to stay, with 2,000 days of shelter provided. According to exit interviews completed on all victims leaving the shelter, 66% of victims gained safe housing and 11% returned to their abuser.

2006-07 Outcomes: Sixty-seven adults and sixty-nine children were given safe housing, with 2,977 days of shelter provided.

Rationale for Funding: By being the only emergency domestic violence shelter in the county, the program had to turn away 101 persons during 2007. It was noted that this only occurs after every possible resource or option is considered. The panel was impressed with the dedication of the staff of the shelter (28 years and ongoing) and also with the statistics that for the past seven years, there have not been any times the shelter was empty. In fact, at times they are over capacity. Renovations to the property will allow for 22 more beds. The panel's decision to provide additional funding over the request lies in the fact that the executive director was very new to the position when completing the application, and if given additional time, the request would have been more realistic.

(Women's Resources Shelter program- continued)

Further Comments & Recommendations: The panel commends Women's Resources on their other programs to help prevent the need for some people to use the shelter program. Counseling in schools, STOP Abuse programs, Socio-dramas, etc. all assist in this capacity.

Transitional Housing

Pocono Area Transitional Housing (PATH)

Program Description: PATH provides temporary housing with support services to families with children experiencing a housing crisis in Monroe County. Path's goal is to assist these families in addressing and resolving their housing crisis so that they will be able to obtain and maintain their own housing. The core of the support services is a mandatory savings program and the creation of a budget that fits the needs of each family. Lack of a family support system is a common characteristic of the families staying in temporary housing; PATH provides that important support system. Other services include training and advocacy in the areas of parenting, basic life skills, employment and training, and housing related issues. The average stay averages eight months, with the longest stay being more than a year. **This program is in its second year of a 2-year funding cycle.**

2008-2009 Program Funding Request: \$45,000 2008-2009 Total Allocation: \$42,620

2008-09 Outcome Projections: Twenty families (69%) will obtain their own housing and will save at least 30% of their income for housing costs.

2007-08 Outcomes: Ten families (59%) will obtain their own housing and will save at least 30 percent of their income for housing costs.

2006-07 Outcomes: Fourteen families (61%) obtained their own housing and saved at least 30 percent of their income for housing costs.

Rationale for Funding: The panel recognizes that the increase in funding request is due to the renovation and expansion of one of their existing housing sites. This program is in year two of the multi-year funding cycle and did not require a site visit; however, due to the funding request increase, a site visit was requested by PATH. The panel hoped to show PATH that the service they provide is greatly needed, and therefore, has granted additional funds above the standard increase in allocable dollars for multi-year funded programs.

Further Comments & Recommendations: The panel would like to commend the director of this program for her enthusiasm. The program is well run and their outcomes are not only measurable, but also make a strong argument for a well-run operation.

Promoting Self-Sufficiency

United Way Community Funds \$ 207,792 Targeted Giving \$ 10,454 Total \$ 218,246

<u>Adolescent Non-Hospital Short-Term Drug & Alcohol Residential Rehabilitation Scholarship Program</u> Drug & Alcohol Commission of Carbon/Monroe/Pike Counties

Program Description: In the 2007-08 funding cycle, the program was for short-term, non-hospital drug and alcohol residential rehabilitation services for adolescents. United Way funding supplemented three additional short-term residential treatments stays that would otherwise not be available.

2008-2009 Program Funding Request: \$ 0 2008-2009 Total Allocation: \$ 0

2007-08 Outcome Projections: 2 of 3 supported patients (66%) would complete residential treatment and voluntarily continued their D&A treatment in an outpatient setting. 2 of 3 these patients (66%) will report no additional school or community based D&A policy violations.

Rationale for Funding: The Drug & Alcohol Commission did not seek further funding for this program.

Further Comments & Recommendations: To date, no adolescent patients have qualified to receive any scholarship funds for treatment. Private insurance and medical assistance has covered the cost of all patients to date (4/08). All or part of the \$4,800 will be recovered should it not be used by June 30, 2008.

Adult Training Facility Program Devereux Pocono Center

Program Description: The Adult Training Facility Program helps special needs individuals achieve their highest level of independence by learning life skills and workplace skills and by increasing self-awareness and self-confidence. Opportunities for socialization and personal growth are also provided. The program also works to transition clients from high school to employability. The program serves those over 18 years of age with developmental disabilities (some severe) and autism. The degree of their disabilities makes many of these clients unable to utilize other programs. Devereux seeks buyers for its customized golf tees and candy packaging.

2008-2009 Program Funding Request: \$10,000 **2008-2009 Total Allocation:** \$9,000

2008-09 Outcome Projection: Devereux is anticipating a 25% growth or an additional 13 clients transitioning from school to the community, with the majority of these individuals from Monroe County. The agency will continue to achieve the highest level of self-sufficiency for each client.

2007-08 Outcomes: Of the 52 individuals enrolled in the Adult Training Facility Program, 21 are currently from Monroe County. All Monroe County clients are in transition from school to community, with most receiving transportation to the facility in Newfoundland, PA. Of the 21 served, 18 or 85.7% are earning regular paychecks through the facility workplace or from community-based employment.

(Adult Training Facility Program-continued)

Rationale for Funding: This program is expanding to address the increase in special needs clients in Monroe County. Devereux uses its vehicles to bring clients to the center, which takes all clients regardless of special needs disabilities. Its ability to market client products nationally and its ability to seek and secure educational grant funding were viewed very favorably with the reviewing panel.

Further Comments & Recommendations: None

Community Partners in Recycling

Developmental Education Services of Monroe County

Program Description: Community Partners in Recycling (CPR) is a community based training, volunteer and employment service for individuals with developmental disabilities. The vocational training is achieved through the DES-CPR commercial recycling routes throughout Monroe County, where trainees learn basic job skills while collecting materials (office paper, cans, etc.) that will be recycled at various sites. As a trainee reaches a level of proficiency, he/she will be considered for a paying job with CPR in working with the separation of materials to be recycled, shredding paper and servicing larger commercial accounts.

2008-2009 Program Funding Request: \$ 0 2008-2009 Allocation: \$ 0

2007-08 Outcomes: Eight workers and eight trainees increased their skills rating towards a goal of employment and maintain consistent attendance at work

2006-07 Outcomes: Six of seven workers with developmental disabilities maintained consistent attendance at work at or above 80 percent. Seven of eight trainees maintained consistent attendance at work at or above 80 percent.

Rationale for Funding: Developmental Educational Services did not seek further funding for this program.

Further Comments & Recommendations: None

Counseling Services

Women's Resources of Monroe County, Inc.

Program Description: To provide counseling services for victims of domestic violence and sexual assault (for people in need. Counseling services include personal counseling, support group counseling, individual advocacy, medical and legal accompaniment, education, and referrals. Services are offered in Spanish and English as well as for the hearing impaired. A variety of site facilitate the counseling, including 3 maintained WR locations, several school buildings, businesses, churches, correctional institutions, and other non-traditional settings throughout Monroe County. Counseling services also extend to non-offending significant others.

2008-2009 Program Funding Request: \$ 25,043 2008-2009 Allocation: \$ 14,000

2008-09 Outcome Projections: The program looks to serve the same number of clients due to facilities expansion and staff turnover this year.

(Counseling Services-Women's Resources-continued)

2007-08 Outcomes: The program is on track to counsel 1,161 individuals, of which 813 are adult victims of domestic abuse, 116 child victims of domestic abuse, 46 are domestic abuse significant others, 116 are adult victims of sexual assault, 35 are child victims of sexual assault, and 35 are sexual assault significant others. As of 3/31/08, 87% of participants have increase knowledge for planning for their safety, and 63% or more participants have increased self awareness and confidence. Also as of 3/31/08, 67% of domestic abuse victims had secured alternative living arrangements than returning to the abuser.

2006-07 Outcomes: 1,012 adult victims received 3,291 hours of counseling, 172 children received 486 hours of counseling, and 145 significant others received 234 hours of counseling services.

Rationale for Funding: The panel recognizes the excellent quality and scope of this program. It cited its desire to focus more effort to reach out to the elderly population, disabled people, and youth. The panel noted that the client base has remained relatively flat given the growth of population in Monroe County. The panel anticipates that the counseling program will grow in proportion with the expanded facility and with increased experience by the relatively new staff in the near future.

Further Comments & Recommendations: None

<u>Direct Membership Scholarships for Seniors</u> Pocono Family YMCA

Program Description: These scholarships subsidize senior citizen participation in health improvement programs based on household income guidelines. This program seeks to increase lower fixed income seniors' ability to remain healthy and independent, reducing more costly treatments and providing opportunities for socializing with peers.

2008-2009 Program Funding Request: \$ 35,000 2008-2009 Allocation: \$ 10,000

2008-09 Outcome Projections: Individual outcomes, such as increased strength and flexibility, are well established at the YMCA. A scanner system is to be installed in May 2008 to track scholarship usage.

2007-08 Outcomes: 75% of all seniors at the YMCA receive some scholarship assistance even after taking a senior membership discount. An estimated 300 annual scholarships or subsidies will be awarded to seniors, averaging \$215 each for a total of \$64,500.

2006-07 Outcomes: Approximately 160 annual awards averaging \$281.60 each were granted for a total award of \$45,056.

Rationale for Funding: The panel noted the value of this program to increase the health and well-being of area seniors, helping them to remain independent and self sufficient. However, the panel felt strongly that tracking utilization of the scholarships is absolutely needed and that the YMCA has not heeded past reviewing panels for more specifics on outcomes and recommendations for tracking. Tracking will determine if scholarships are being utilized to their fullest (or not) for great efficient use of the funds granted. Tracking will also help the YMCA compiled program outcomes which are currently not being provided. Funding for 2008-09 will provide 20.5 full scholarships for seniors.

Further Comments & Recommendations: The panel cautions the YMCA to not ignore the panels request for better tracking and outcomes as it may put further United Way funding grants at risk.

Home Care Services

Visiting Nurse Association/Hospice of Monroe County

Program Description: The mission of the VNA/Hospice of Monroe County is to provide high quality, cost effective health and supportive services in the home and/or community setting. VNA/Hospice clients are adults who are confined to their residence, are referred to the agency for care and treatment and require professional staff. Services include skilled nursing, therapeutic services, home health aide and medical social services.

2008-2009 Program Funding Request: \$ 71,000 2008-2009 Allocation: \$ 52,278

2008-09 Outcome Projections: Maintain and expand the number of patients receiving skilled health care services in their homes instead of a nursing home or hospital.

2006-07 Outcome: Of 258 individuals receiving services supplemented by United Way funding, 233 or 90% of these patients were discharged with individual goals met. 15% of the total served returned to receive the same service or were discharged to a hospital or other facility.

Rationale for Funding: 86% of Home Care patients receive Medicare assistance. VNA/Hospice accepts under-insured and uninsured individuals that other local providers often do not accept. The panel noted the growing cost of providing health care, the increasing need and shrinking government support for these services. The program was ranked highest by the panel in area of need, effectiveness, quality and impact/outcomes on those served

Further Comments & Recommendations: The program helps to alleviate the strain on PMC by patients that would otherwise seek services there if they were not receiving VNA assistance.

PoconoInfo

Pocono Healthy Communities Alliance

Program Description: PoconoInfo is Monroe County's comprehensive, health and human services Information and Referral (I & R) service. PoconoInfo offers Monroe County residents access to current information on 727 local health and human services to county via phone, walk-ins, and its web-accessible information site. The program also provides training for system usage, and case management to individuals calling seeking assistance. **This program is in its second year of a 2-year funding cycle.**

2008-2009 Program Funding Request: \$ 25,000 2008-2009 Allocation: \$ 15,420

2008-09 Outcome Projections: 9,000 individuals will use PoconoInfo to find information on services they need.

2007-08 Outcomes: An estimated 8,750 individuals will have used PoconoInfo to find services or were they were referred to where to find help. The most requested information is for temporary financial assistance, housing/shelter and food. Of 121 called for a quality survey (with a 56% connect rate), 37% indicated successfully obtaining services.

2006-07 Outcomes: A total of 6,955 clients/service professionals received agency/program referrals via phone, e-mail, or walk-in and for the website. Of these, 1,259 were by phone, e-mail or walk-ins and 4,244 from the website, and 1,452 through community outreach.

(PoconoInfo-continued)

Rationale for Funding: Monroe County's population growth and its growing diversity brings with it greater need to know how fine a growing number and variety of services. Increased funding is based on the 2.8% increase in available Community Funds, increased need and solid outcomes in its second year in the multi-year funding cycle.

Further Comments and Recommendations: PHCA is actively involved in creating regional 2-1-1 I & R service, allowing PoconoInfo to add 24/7 phone coverage as well as integrate and increase access to regional information.

Senior Club Program

Burnley Employment & Rehabilitation Services

Program Description: This program is designed to help disabled individuals over age 55 to adjust part-time work or retirement from the sheltered workshop program. The program also provides opportunities of socialization and transportation. *This program is in its second year of a 2-year funding cycle*.

2008-2009 Program Funding Request: \$ 6,000 2008-2009 Allocation: \$ 6,168

2008-09 Outcome Projections: 16 individuals age 55+ with disabilities will participate in 47 weeks of 2-3 sessions weekly (118 sessions, 236 hrs) with 95% understanding of senior services and 14% transition rate to retirement and senior housing.

2007-08 Outcomes: Of 16 people in the program, an estimated 95% have an understanding of senior services and 14% will transition to retirement and senior housing.

2006-07 Outcomes: Of 17 people in the program, 95% demonstrated understanding of services available to them as seniors and 100% participated in senior activities. In addition 6% successfully retired and 6% also transitioned to senior housing.

Rationale for Funding: Increased funding is based on the 2.8% increase in available Community Funds, increased need and solid outcomes in its second year in the multi-year funding cycle.

Further Comments & Recommendations: None

Sheltered Workshop

Burnley Employment & Rehabilitation Services

Program Description: The Workshop provides on-the-job training and short/long-term employment opportunities for individuals with disabilities. Consumers are paid wages for the work they do for local employers who outsource jobs to the workshop. Jobs range from food service to assembly to collating. The workshop also provides literacy training and helps individuals acquire the information, attitudes and behaviors that will enable them to be competitive in the local job market. United Way funding supports 10 individuals in the program.

2008-2009 Program Funding Request: \$ 68,710 2008-2009 Allocation: \$ 61,680

(Sheltered Workshop-continued)

2008-09 Outcome Projections: United Way funding will support 10 individuals with disabilities in the program estimated to have 52 total participants. 65% of participants will demonstrate an increase productivity, 48% will enter a higher level of work skill, and 3% will move to employment outside the workshop.

2007-08 Outcomes: Funding supports 10 individuals of 67 employed. 58% of participants will demonstrate an increase productivity, 36% will enter a higher level of work skill, and 3% will move to employment outside the workshop

2006-07 Outcomes: Funding supported 10 individuals of 72 employed. 54% of participants demonstrated increase productivity, 31% entered a higher level of work skill, and 3% moved to employment outside the workshop

Rationale for Funding: Burnley has experienced a 22% decease in consumers (clients) served by the workshop. This was due to government funding cuts from the Office of Vocational Rehabilitation and referrals. The agency indicated that workshop programs have a bleak outlook for continuance. The economy has had an impact on projects utilizing the workshop for job orders. An increased emphasis is on community work training and placement. Yet the program exhibits excellent quality and outcomes with its consumers. The panels funding increase is reflective of the general increase in available Community Funds.

Further Comments & Recommendations: Given the increased focus on outplacement of consumers, Burnley and the United Way may wish to discuss a scholarship that is portable between the programs and follows the client.

VIABL Services

Visual Impairment and Blindness Services

Program Description: VIABL Services of Monroe County provides a variety of services to visually disabled individuals for the purpose of maintaining independence. The services include information, training, computer instruction, transportation, rehabilitation, eye care, screenings, and education to prevent blindness.

2008-2009 Program Funding Request: \$ 30,000 2008-2009 Allocation: \$ 21,000

2008-09 Outcome Projections: 90% of 150 of blind and visually impaired individuals receiving support services will continue to live in their own homes. 90% of 75 visually impaired individuals served will get escorted transportation to health care and other essential services. 90% of 50 clients will demonstrate new life and coping skills from classes and support groups. 90% of 20 individuals will be able to use a computer. 800 children and adults will have their vision screened and 90% of 2,000 children and adults will demonstrate increase awareness of eye health and safety from learning opportunities.

2007-08 Outcomes: To date 84% of 140 of blind and visually impaired individuals demonstrated learning and skills to continue living at home. 90% of 75 visually impaired individuals served received escorted transportation to health care and other essential services. 90% of 50 clients have demonstrated new life and coping skills from classes and support groups. 90% of 20 individuals were able to use a computer. 750 children and adults will have had their vision screened with 100% of participants failed screenings referred for professional intervention. 90% of 2,000 children and adults demonstrated increased awareness of eye health and safety from learning opportunities.

(VIABL Services-continued0

2006-07 Outcomes: 102 blind and visually impaired individuals receiving support services continued to live in their own homes. 62 visually impaired individuals served got escorted transportation to health care and other essential services. 39clients demonstrated new life and coping skills from classes and support groups. 5 individuals were able to use a computer after training. 976 children and youth were screened and 4,176 learned about eye health and safety.

Rationale for Funding: The panel was pleased with the overall programming and its strong measurable outcomes. The panel also noted VIABL's improvement in Monroe County representation on their advisory board, but are asked to continue making progress in this area. The continued funding acknowledges it's solid work in the community.

Further Comments & Recommendations: The program would financially benefit from an income screening process to track client resources to determine a full or partial ability to pay for services, and possibly use a sliding scale system to determine program fees. They may also benefit from seeking local volunteer drivers to assist with their transportation needs, much like the home delivered meals program in Meals on Wheels.

Youth Employment Program

Monroe County Youth Employment Service

Program Description: YES assists teenagers living in Monroe County between 14 and 18 to secure employment the program teach job responsibility, proper work habits, and resume development. It tests clients for job interests and instructs them on and helps them meet requirements for that occupation. The program helps to refer clients, when determined to be prepared, with potential employers that the agency has built relations with for this purpose. The program follows up with clients after employment to offer support to increase their job success.

 2008-2009 Program Funding Request:
 \$ 28,700

 2008-2009 Allocation:
 \$ 28,700

2008-09 Outcome Projections: None provided

2007-08 Outcomes: To date (April 2008), 212 participants have completed the program this year with 57 Working part-time jobs, 10 working full-time jobs and 23 have completed one or more occasional job in Monroe County. After schools let out for the summer is the program's busiest time. A total of 330 clients are still registered with the program.

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Strengthening Families

United Way Community Fund \$145,576
Targeted Giving \$12,105
Total \$157,681

Adult Day Care

Devereux Pocono Center

Program Description: Devereux Pocono Center's Adult Day Care program is designed to meet the needs of families that have loved ones with special needs that require relief care during the day, to allow the family to maintain their daily work routines without interruption. This program aims to maximize their independent living skills and provide them opportunity for socialization and recreation. *This program is in its second year of a 2- year funding cycle*.

2008-2009 Program Funding Request: \$5,000 2008-2009 Allocation: \$5,000

2008-09 Outcome Projections: Out of 11 Monroe County clients served, 7 client families will self report that they are able to work without taking time off to care for their family member that participated in the program.

2007-08 Outcomes: Out of 11 Monroe County clients served, 7 client families self report that they were able to work without taking time off to care for their family member that participated in the program.

Rationale for Funding: The panel was impressed with the quality of care at Devereux and the staff per client ratio. This program is needed in Monroe County for families struggling with caring for an elderly parent or relative. The panel also recognizes transportation costs have increased and poses a challenge for staff as well as families in need of services. The continuing cost of transportation was a factor in granting the program its full request.

Further Comments & Recommendations: None

<u>Anger Management</u> Catholic Social Services

Program Description: The Catholic Service Anger Management program is a seven-week program designed to address anger/aggression in individuals, both adult and adolescents. In order for the program to be effective the individual must be willing to cooperate in changing unhealthy anger into more positive accomplishments for not only the Individuals themselves, but also for the community at large. Through the completion of the program, the individual is equipped with the skills and coping mechanisms to effect positive change in their behavior. *This program is in its second year of a 2- year funding cycle*.

2008-2009 Program Funding Request: \$ 6,000 2008-2009 Allocation: \$ 5,000

2008-2009 Outcome Projections: 96 or 98% of participants who begin the seven week Anger Management program will complete the program in a three- month time period. Of these participants 100% or 98 participants will have increased knowledge of the impact of their anger/aggression both on themselves and the community.

(Anger management -continued)

2007-2008 Outcomes: 51 participants to date have completed the seven-week program at this point or 96% thus far. Of the participants that completed the program, 100% have scored 90% or better on their post test vs. Pre-test.

Rationale for Funding: The panel felt that the Anger Management program is a good program and is encouraged with the outcomes reported and changes made since the last report.

Further Comments & Recommendations: The panel recommends that the program continue with its enhancement projects as listed in this year's report from the agency.

<u>Armed Forces Emergency Services</u> <u>American Red Cross of Monroe County</u>

Program Description: The American Red Cross of Monroe County's Armed Forces Emergency Services program is the program through which the American Red Cross provides its services to the members of the U.S. Armed Forces and their families. The primary services are reporting and communications, access to Military Aid Society financial assistance in emergency situations as well as information and referral. *This program is in its second year of a 2-year funding cycle*.

2008-2009 Program Funding Request: \$ 9,500 2008-2009 Total Allocation: \$ 9,675

2008-2009 Outcome Projections: There will be 8 new on-call volunteers trained, with 1 new volunteer trained to contact new recruits and talk to National Guardsmen. Ninety messages will be processed, 130 letters sent and fifty pamphlets distributed.

2007-2008 Outcomes: In the period July 1, 2007– January 31, 2008, on-call volunteers trained 4 Volunteers trained to contact recruits – 1. Messages processed 37; letters sent 111, and pamphlets distributed 60.

Rationale for Funding: The panel felt that this is a needed program in Monroe County which benefits military service personnel and their families. The allocation amount was based on the percentage increase for programs in the second year of their funding cycle.

Further Comments & Recommendations: None

Disaster Services

American Red Cross of Monroe County

Program Description: The American Red Cross of Monroe County's Disaster response focuses on meeting people's immediate emergency needs. When a disaster threatens or strikes, the Red Cross provides shelter, food, clothing and health and mental services to address basic human needs. The Red Cross also gives respite to emergency workers, handles inquires from concerned family members outside the disaster area, and helps those affected by disaster to access other available resources.

2008-2009 Program Funding Request: \$ 45,000 2008-2009 Total Allocation: \$ 44,770

2008-2009 Outcome Projections: 40 volunteers will be trained. Ten volunteers will be trained to provide after-hour response, and 30 volunteers will be trained to respond to mass care disaster. 110 individuals will be served.

(Disaster Services-continued)

2007-2008 Outcomes: From July 1, 2007 – January 31, 2008, volunteers trained 20 people, attended 10 events, visited 10 fire departments, contacted 20, and distributed 250 pamphlets. 129 individuals have been served to date.

Rationale for Funding: The panel feels that this is a well run program, much needed in the Monroe County community. Their projected outcomes appear to reflect their outcome projections from last year.

Further Comments & Recommendations: None

Early Intervention

Developmental Educational Services

Program Description: Developmental Education Services Early Intervention provides physical therapy, speech therapy, and special instruction in the home and community settings to children ages birth through three- years old for any child who has at least a significant delay in one or more areas of development, (fine motor, gross motor, cognitive, speech/communication, self help/adaptive or social emotional).

2008-2009 Program Funding Request: \$ 30,000 2008-2009 Allocation: \$ 30,000

2008-2009 Outcome Projections: This program will serve 205 unduplicated cases. 50 children will receive occupational therapy, 70 physical therapy, 35 speech therapy and 50 will receive special instruction, lessening or erasing the percentage of developmental delay to their chronological age.

2007-2008 Outcomes: During the time period 7/2007 – 12/2007, 98 children were served. 22 children received occupational therapy, 35 received physical therapy, 18 received speech therapy and 23 received special instruction. Of these, 8 children were able to achieve their full potential and eliminate any developmental delay and 37 were able to reduce their delay to under 25% of their chronological age.

Rationale for Funding: The panel feels that it is critical for children between the ages of 1-3 to develop skills crucial to their development. Addressing these issues earlier in children the panel felt is most beneficial, and might help eliminate some of the similar issues faced by our growing school districts, when children are entering kindergarten. The panel also recognizes that it is a challenge to secure qualified individuals in this field, and recognizes the cost of doing this. The program has added a much needed part-time speech therapist to the staff which will aid in servicing clients. Referrals are increasing to the program, with medical assistance only paying so much of the charges.

Further Comments & Recommendations: The panel recommended collaboration with services from ESU and Pocono Health System to possibly utilize the service of interns entering into this field.

<u>Adult Facility Wellness Program</u> Developmental Education Services

Program Description: This is a new program developed by DES designed to assist individuals in maximizing his/her personal independence at home, in the community and in social settings as well as in obtaining and maintaining successful employment. This would be accomplished by utilizing a wide assortment of activities and opportunities in three major Focus Areas to promote the acquisition and practical application of knowledge and skills. DES has two Adult Training Facilities serving over 57 adult residents of Monroe County with developmental delays. Their ages range from 21 to 63 years of age, and serve both male and female clients.

(Adult Facility Wellness Program-continued)

2008-2009 Program Funding Request: \$25,000 2008-2009 Allocation: \$ 0

2008-2009 Outcome Projections: 57 individuals will develop a personalized wellness portfolio identifying strengths and needs in the areas of hygiene, nutrition, fitness and mental well being, realizing benefits from improved health and decrease the need for medical/physical supports.

2007-2008 Outcomes: N/A

Rational for Funding: The panel felt that as a start-up program, they would not be justified to fully fund the allocation request. Further, it was decided that anything less than finding the full request would have little benefit to the program.

Further Comments & Recommendations: None.

Hotline

Women's Resources of Monroe County

Program Description: Women's Resources Hotline is available 24 hours a day, 365 days a year. Service is available to anyone who has been emotionally, physically, or sexually abused, as well as their families. The hotline is also used frequently by community members for general questions relating to topics as wide as housing, jobs and women's issues. Coverage is provided during the day by paid staff and by trained volunteers at night. All hotline workers are required to complete a minimum 70 hours of training. Training standards are established by Pennsylvania Coalition against Domestic Violence and the Pennsylvania Coalition against Rape. *This program is in its second year of a 2- year funding cycle*.

2008-2009 Program Funding Request: \$ 12,230 2008-2009 Allocation: \$ 12,236

2008-2009 Outcome Projections: The hotline is available 24 hours a day, seven days a week, 365 days a year, and will handle 2,300 calls. The staff will cover 4,600 hours of hotline calls annually and volunteers will cover 4,160 hours during the hours of 5pm-9am Monday-Friday.

2007-2008 Outcomes: The hotline is available 24 hours a day, seven days a week. There were 1,371 domestic violence calls, 290 sexual assault calls, and 857 general calls. The total number of hotline calls were 2,518. Of these calls, 1,136 occurred after hours.

Rationale for Funding: The panel felt that this is a needed program in Monroe County and that it is extremely well run. All the staff and volunteers are very committed and well trained.

Further Comments & Recommendations: None.

Multidisciplinary Team Program

Pegasus Child Advocacy Center

Program Description: Pegasus Child Advocacy Center is dedicated to improving lives of children affected by crime. Their objective is to improve the health, stability, and future of Monroe County's communities by addressing the needs of these children. The Multidisciplinary team consists of law enforcement, child protective services, prosecution, victim advocates, mental health and medical professionals, along with Pegasus staff. They combine their wisdom and knowledge to provide for a more complete understanding of case issues and more supportive response for the child victim. This process decreases the total number of interviews the child must endure as was done in the past, and ensures each family receives the services needed to start the healing process.

2008-2009 Program Funding Request: \$ 10,000 2008-2009 Allocation: \$ 10,000

2008-2009 Outcome Projections: 90% of all children victimized by abuse are seen through Pegasus CAC and the multidisciplinary team format. 100% of children seen through this program are not re-interviewed, lessening the trauma to the victim.

2007-2008 Outcomes: For the year ending April 2007, there were a total of 243 cases seen by the program. of these, 39 were unduplicated cases from Monroe County. The ages range from birth to 18 years of age.

Rationale for Funding: The panel felt that this program is essential for the county. They recognize the importance of having a site in Monroe County and the benefits which help save time and cost to police and other officials that might other- wise travel out of the county for this service. Unfortunately the panel also recognizes the fact that abuse cases are on the rise, and therefore granted the program its full funding request.

Further Comments & Recommendations: The panel recommends more promotion in the county for the purposes of increased fund raising, while keeping the required level of confidentially, as most people are made aware of the services only after a referral from the county or other sources.

Parenting Education

Pocono Services for Families and Children

Program Description: Parenting Education program is a supportive informative program for parents who are struggling with their most important role-caring for their children. This program provides training to thirty local parents through two, ten-week session courses. The program also stresses that each parent make his or her own child-rearing decisions based on their values, beliefs, culture and experiences. Positive parenting techniques, tools and strategies are discussed and practiced weekly to assist participants with their parenting roles. On-site child care is provided as well as healthy refreshments, rained facilitators, and individualized time with course instructors. Participants can be involved with up to three follow-up sessions. At the present time there are 188 in pre-school with 100 children on a waiting list.

2008-2009 Program Funding Request: \$ 12,000 2008-2009 Allocation: \$ 12,000

2008-2009 Outcome Projections: 30 individuals will receive parenting education to improve their parenting skills and knowledge of best practice. Participants will gain best practice parenting skills, improve their parenting techniques and knowledge.

(Parenting Education-continued)

2007-2008 Outcomes: 30 individuals received parenting education and attended the 10 week parenting course, gaining increased knowledge and awareness of positive parenting techniques based on research and best practice. To date 15 individuals completed 90% of the first of two 10 week parenting courses.

Rationale for Funding: The panel felt that this program is addressing the needs cited in the United Way Needs Assessment, by providing tools, intervention and help to parents that are challenged daily to parent their children.

Further Comments & Recommendations: None.

Working Parents

The Growing Place Child Care Centers

Program Description: The Growing Place Working Parent Program provides childcare and early care and education for children from infancy through school-age. The program is designed to support families who are working. A comprehensive program is provided to families with educational and childcare services. *This program is in the second year of a 2-year funding cycle*.

2008-2009 Program Funding Request: \$ 20,000 2008-2009 Allocation: \$ 20,000

2008-2009 Outcome Projections: 18 children to be served from 10 families. This will allow the parents to maintain full time employment, allowing the family unit to remain strong and self-sufficient.

2007-2008 Outcomes: 13 children were served from 7 families, allowing the parents to maintain full time employment, allowing the family unit to remain strong and self-sufficient. **Note:** As of February 2008, all funds have been allocated.

Rationale for Funding: The panel feels that it is imperative to keep parents working and for their children to continue to stay in a stable environment. The panel also recognizes that an increasing number of families are in need of a program such as this. As United Way funds are used to subsidize the cost of childcare for families in financial emergencies, the panel funded at the set rate for multi-year programs which is 2.8% for this cycle.

Further Comments & Recommendations: None

Ways to Work Family Loan Program

Family Answers, Inc

Program Description: This a new program established in Monroe County. They are based in Northampton County which provided seed money for the expansion of the program to Monroe County. The program helps clients secure low interest loans for either car ownership or repair. The maximum amount of the loan is \$4,000. The program also provides guidance to clients to establish or build better credit. Keystone Nazareth National Bank (KNBT) is their fiscal agent in providing the loans. Their request of \$50,000 is to sustain the program, salary and other expenses. They have a 5.6% default rate on the loans.

2008-2009 Program Funding Request: \$50,000 2008-2009 Allocation: \$5,000 (Ways to Work Family Loan Program-continued)

2008-2009 Outcome Projections: Intakes will be done on 135 people who call to receive assistance. Of those 135, 50 qualified applicants will receive financial literacy classes. Of those 50, 25 will be approved for a car loan. Of those 25 adults served, approximately 75% of applicants (38) who receive financial literacy classes will show an increased knowledge of the information via a pre-post test given. 50% of qualified applicants (25) will submit completed applications and receive approval from the Loan Committee. 50% of those approved (13 of 25) will increase their credit score from the time of application to the time the loan is paid off. Of the 13 clients coming into the program on Public Assistance, 60% (8) will reduce or eliminate the use of Public Assistance by the time the loan is paid off. 85% of 13 loan recipients will successfully pay back the loan for a less than 15% default rate.

2007-2008 Outcomes: N/A

Rationale for Funding: As this is a new program and has yet to fully establish outcomes, the panel felt a small allocation would be appropriate to help them grow. There has been no real outreach or fundraising on their part in Monroe County. If they reapply, the panel will re-evaluate the program next funding cycle.

Further Comments & Recommendations: The panel would like to see more of a presence from the program in Monroe County, and to see them become more involved with the United Way. Also recommended is to explore and establish their own area of fundraising outside of United Way, and to reduce their default rate.

<u>Housing, Transportation & Family Dynamics</u> *Ex-Offender Re-entry Program of Monroe County*

Program Description: This is three-part program to help ex-offenders effectively re-enter the community after being released from prison, and became a new program and partner agency last funding cycle. The housing and transportation components offer financial assistance to ex-offenders so they can secure permanent housing, and/or get their driver's license privilege reinstated, and/or receive assistance with vehicle repairs. The family dynamics (counseling) component involves training mentors to recognize dysfunctional relationships within the family unit of the ex-offender. Intervention services are offered to those families experiencing problems and professional services are provided as needed.

2008-2009 Program Funding Request: \$8,000 2008-2009 Total Allocation: \$4,000

2008-2009 Outcome Projections: For housing, transportation and employment the goal is to provide housing assistance to three clients and driver's license assistance to six clients, ultimately to get the clients in a position whereby they can live near or drive to gainful employment. For the family dynamics component, mentors will be trained quarterly to identify family dysfunction and more than double the number of families receiving services. The program intends to purchase the video "Good Intentions: Bad Choices", to facilitate quarterly training and identify at least twice the number of families in need of professional counseling.

2007-2008 Outcomes: One client was assisted with housing and two clients were assisted with driver's license assistance. Seven mentors were trained on September 6, 2007 with two participants receiving professional counseling services.

Rationale for Funding: The panel felt that since its inception, the components of this program have provided a much needed service in Monroe County; working with clients of all races and religions without

discrimination to provide them with the ability to make positive choices in their lives, thereby improving both their lives and the lives of their families.

(Housing, Transportation & Family Dynamics-continued)

Further Comments & Recommendations: The panel felt the program is meeting the needs of the community and recommends an increase in the allocation from last funding cycle. However, there is a need for better recordkeeping on the part of the program's director, and the continuation of guidelines for financial assistance to be strengthened and clarified.



2008-2009 Youth Allocations Panel Report

East Stroudsburg Senior High School South
Zack Rickards
Rebecca Cabral
East Stroudsburg Senior High School North
Zachary Brower
Alyssa Kennedy
Notre Dame High School
Taylor Holmes
Pocono Mountain East High School
Blair Elumago
Alison Holtzman
Attsort Hottzman
Pocono Mountain West High School
Bianca Villamar
Joane Nashi
Fund Distribution Steering Committee Chair
Chuck Hoffman
Chuck Homilian
United Way of Monroe County Staff
Shelley Crichlow

United Way of Monroe County Youth Allocations Panel 2008-2009 Summary of Funding Recommendations

Program and Agency Name	Funding Request	Panel Recommendation
Masters of Disasters		
American Red Cross of Monroe County	\$2,732.00	\$1,000.00
Resource Library & Fuel Cost Bank		
Devereux	\$5000.00	\$1,500.00
Equine Assisted Education & Movement Experience for Children with Autism		
Equi-librium	\$1,500.00	\$1,500.00
Take Charge: A Violence Prevention Program		
Girl Scouts in the Heart of Pennsylvania	\$1,500.00	\$500.00
Youth Initiative Program		
Pocono Services for Families and Children	\$5,000.00	\$4,000.00
STOP Abuse Leadership Training Camp		
Women's Resources	\$1,725.00	\$1,500.00
Total Amount Requested	\$17,457.00	\$10,000.00

2008-2009 Youth Allocation Funding Recommendations and Rationale

Masters of Disasters

American Red Cross of Monroe County

Program/Project Description: The Masters of Disasters program motivates children to learn about disasters while keeping them prepared for natural and human-caused disasters. Masters of Disaster curriculum contains ready-to-go lesson plans, activities, and demonstrations on the following disaster-related topics: The program inspires young people by teaching them to prepare for all hazards. The program increases children's awareness of the unexpected events. By understanding disasters, children are more prepared and less anxious about unexpected events the education students receive through the Masters of Disaster series will be training they will carry with them for life, giving them a sense of confidence and preparedness. Subjects covered through lessons are language arts, geography (social studies), science, mathematics, and health. Red Cross staff and volunteers will prepare and implement a lesson to Monroe County elementary students. The Masters of Disaster Educator's Kit includes:

- A series of ready-made lesson plans on CD that help organizations educate youth about the important disaster safety and preparedness information.
- Hands-on activities and demonstrations.
- Background information on each disaster safety and preparedness topic.
- Printable activity sheets for students and families.
- English and Spanish safety videos for fires, hurricanes, earthquakes, tornadoes, and more.
- Poster that challenges students with disaster-related trivia questions.
- Stickers

2008-2009 Funding Request: \$2,732 **Panel Recommendation:** \$1,000

2008-2009 Outcome Projected: 500 elementary students will be taught through 10 Masters of Disaster lessons. 80% of students will demonstrate an increased knowledge in disaster preparedness and education as demonstrated by pre/post program testing.

2006-2007 Outcomes: N/A New program

Rationale for Funding: The panel believed this would be a great program because of the strength, potential effectiveness and the educational value it brings to young people. They believe various schools would also assist with additional funding for kits. The panel also agreed that there is a need to know about disasters and disaster preparedness.

Further Comments & Recommendations: The students would like to see the Red Cross prepare kits specializing in weather preparedness relevant to Monroe County, such as ice storms and snowstorms.

Resource Library & Fuel Cost Bank

Devereux Pocono Center

Program/Project Description: The Behavioral Health Rehabilitation Services (BHRS) provide participating Monroe County children with the opportunity to receive services in their natural family, classroom, and community settings so more restrictive therapies such as hospitalization can be avoided. BHRS serves Monroe County children and adolescents with social emotional or behavioral issues. Devereux Pocono Center is seeking funds for a resource library these resources will be used by the therapists to help support families in the county.

(Resource Library & Fuel Cost Bank-continued)

2008-2009 Funding Request: \$5,000 Panel Recommendation: \$1,500

2008-2009 Projected Outcomes: To build a Resource Library and Fuel Cost Bank in order to meet the followings outcomes; to promote developmentally appropriate behavior by stabilizing behavioral concerns that interfere with functioning in family, home or community by providing treatment and support to children and adolescents in natural environments; to help foster increased independence for individuals and their families and to prevent the need and cost of more restrictive services.

2007-2008 Outcome: N/A New Program

Rationale for Funding: The panel unanimously agreed that \$2,000 is a significant sum of money for the Fuel Cost Bank that might not get used. They stipulate that the \$1,500 be solely used for the funding of the Resource Library. The panel feels that the money will be utilized better in the Resource Library because it is a re-usable resource and can always be expanded.

Further Comments & Recommendations: The panel requested additional information about the budget, collaboration, and resources. They did receive that information in time for the deliberation; however the panel felt that Devereux should be more prepared for future presentations. Panel members also recommend that Devereux research other resources for such projects, (publishing companies and companies that manufacture supplies and equipment for individuals with special needs). The panel also recommends collaboration with other organizations and other avenues before applying for funding.

Equine Assisted Education & Movement Experience for Children with Autism Equi-librium, Inc.

Program/Project Description: Equi-librium currently serves 45 children with diagnoses of ASD, with 24 coming from Monroe County. One of the most significant childhood interventions for ASD (autism spectrum disorder) is the use of the movement of the horse to provide much needed sensory input and informational feedback to the ASD individual. Using the movement of the horse in a structured, predictable environment calms and organizes the child so that functional learning can take place. Participants attend one 45 minute session per week for 10 or more weeks that include activities designed to meet specific individual goals such as improving motor planning, attention to detail, concentration, communication, and cooperation. Individual goals are set, measured, and re-defined if and when necessary. Equi-librium has received over 20 additional inquires from families wishing to participate in equine assisted autism programming. The particular program for which Equi-librium is seeking funding is the summer 10 week program session beginning June 11th, 2008 and ending August 13th, 2008. Based on applications and current participants, it is anticipated that Equi-librium will be serving 30 ASD children from Monroe County during that period.

2008-2009 Funding Request: \$1,500 Panel Recommendation: \$1,500 **2008-2009 Projected Outcomes:** Equi-librium has developed a rubric score form that each instructor completes at the beginning and end of each 10 week session. The performance quality of each activity and progress is assessed by percentages in the areas of increased attention span, increased ability to communicate, increasing cooperation, and development of riding or remedial vaulting skills. Positive changes in individuals ranging from 10-50%, with an Average change of 25% will be seen in the areas of cognition, behavior, and function with the following areas of concentration showing improvement within the 10 week summer period: Thirty Monroe County children between the ages of 2 and 18 with a diagnosis of ASD will participate for 10 weeks in individualized Equine Assisted Education & Experiential Movement programs between June 11th, 2008 and August 13th, 2008. There will be an increase in attention span, communication, level of cooperation, eye contact and interpersonal engagement, ability to follow directions, functional remedial vaulting and/or functional riding skills, decreased behaviors of preservation and decreased disruptive behaviors.

2007-2008 Outcomes: Positive changes in individuals ranging from 10-50%, with an average change of 25% will be seen in the areas of cognition, behavior, and function with the following areas of concentration showing improvement within the 10 week summer period: Increased attention span, increased communication, increased level of cooperation, increased eye contact and interpersonal engagement, increased ability to follow directions, increased functional remedial vaulting and/or functional riding skills, decreased behaviors of preservation, and decreased disruptive behaviors.

Rationale for Funding: The panel felt Equi-librium to be a well established organization that produces many positive outcomes with results the community can see through this project.

Further Comments & Recommendations: The panel recommends that Equi-librium work with smaller newspapers to get their name out in the community and to advertise their program with the hope that additional exposure will help increase grant funds and support throughout the county.

<u>A Violence Prevention Program</u> Girl Scouts in the Heart of Pennsylvania

Program/Project Description: *Take Charge: A Violence Prevention Program* is designed for girls in 6th-8th grade in Monroe County. Girl Scouts in the Heart of PA will create 10 Take Charge resource kits which will provide learning activities for Monroe County troops/groups. The kits will include everything a volunteer needs to help girls learn to stay safe: Resources for discussion, posters, books, and activity supplies focusing on four topics-Bullying Prevention, Online Safety, Personal Safety, and Gang Prevention. The objectives of this program are to teach girls to take charge of their own personal safety and help others be safe in their community. As an added resource, Girl Scouts will train five girls ages 14 and older as Violence Prevention Ambassadors. Using the *Kids on the Block* performance training and scripts, older girls will teach younger girls about staying safe and helping a friend who may be bullied. The girls will provide performances and discussion activities to at least four troops/groups using the *Kids on the Block* script "Bullies and School Safety." This script is designed to provide awareness about bullying and how the girls can work to promote safety in their school.

2008-2009 Funding Request: \$1,500 Panel Recommendation: \$ 500

(A Violence Prevention Program-continued)

2008-2009 Outcomes Projected: A core element of all Girl Scouting programs is the earning of badges to learn, teach, and reinforce skills and interests decided upon by girls, Girls develop positive values: Girls from their beliefs and values based on the Girl Scout Promise and Law, learn to consider ethical aspects of situations, and are committed to social justice and community service and action. Girls develop healthy relationships: Girls learn to form and maintain meaningful and caring relationships, communicate effectively, and protect their rights in relationships, and know when to seek help from others.

2007-2008 Outcomes: N/A New Program

Rationale for Funding: The panel came to the conclusion that although it seems to be a very good program, the answers were vague and not all questions presented by the panel were answered. Since the Girl Scouts and the panel were unable to determine the cost of supplies for the kits, they decided on a grant of \$500. The panel suggested that the Girl Scouts could share kits between troops/groups and \$500 is a start for a few kits.

Further Comments & Recommendations: The panel suggests more detailed information pertaining to the cost of the items in the kits and what will be included.

Youth Mentoring Initiatives

Pocono Services for Families & Children

Program/Project Description: Area youth (ages 12-22yrs.) are provided with opportunities to plan and carry out mentoring activities with disadvantaged and disabled pre-school age children enrolled in Pocono Services for Families and Children (PSFC) programs. Training topics include: child development, best practice for early childhood, early literacy, communicating with pre-schoolers and sensitivity to the differences in children's abilities. Hands on activities, such as role playing, reading aloud, and creative art activities are utilized, so that youth are actively involved in this early childhood development training. This program will benefit both area youth and the young "at risk" children by providing positive experiences for youth and young children through activities involving education, sports, creative arts, music/movement, computer and literacy skills serving a greater number of both youth and young children in mentoring activities assisting local youth to feel more connected to their community and providing them with mentoring opportunities teaching tolerance and acceptance for different learning styles and abilities of young children.

2008-2009 Funding Request: \$5,000 Panel Recommendation: \$4,000

2008-2009 Outcome Projected: 100% of youth participating in this initiative will receive early childhood development training and orientation to the programs of PSFC, to assist them in appropriately mentoring pre-school age "at risk" children. Youth participants will feel more connected to their community, increase self-esteem, gain tolerance for differences, and awareness of their ability to support and help young children.

2007-2008 Outcomes: 100% of the youth participating in this project will receive early childhood development training and orientation. 100% of youth participants will complete a pre and post survey tool indicating their early childhood developmental knowledge. 100% of children participating in this project will have their growth and development tracked.

(Youth Mentoring Initiatives-continued)

Rationale for Funding: The panel felt that the program is needed in our community. Panel members especially liked the interaction of college students, high school and elementary children. They believe a positive impact is present, not only on the children in the program but also on the youth that are participating.

Further Comments & Recommendations: Panel members recommend that in future outcome reports include the different outcomes between each age group.

STOP Leadership Training Camp

Women's Resources

Program/Project Description: Women's Resources of Monroe County's Students Together for Outreach & Prevention of Abuse peer education program represents a unique youth adult partnership. STOP Abuse high school teens are trained in all manners of relationship issues with an emphasis on domestic and sexual violence. In turn, the students present the information to their peers in an exciting This initiative addresses the prevalence of relationship hands-on, interactive educational format. violence. While focusing learning experiences on children and teens related violence, the peer educators explore subtle bullying tactics to extreme physical and psychological forms of abuse. This experiential learning and training program promotes non-violent play and healthy relationships. We are seeking funding to support a summer youth leadership institute; the objective of which will support the new leadership of our current and planned 2008-2009 STOP Abuse sights. This training program is a condensed version of our standard STOP Abuse peer education training. We are training 3-5 students from each of our four developing sights for one week. The program includes: two full days of sociodrama actor and facilitator training; three days of leadership development, fundraising, teambuilding, outreach, media, legislative training, and more. The students selected are those who are both self identified and school recommended for embracing leadership and non-violent attitudes. These teens will be expected to head up the STOP Abuse programs in their perspective schools.

2008-2009 Funding Request: \$1,725 Panel Recommendation: \$1,500

2008-2009 Projected Outcomes: This new training model is being implemented by STOP Abuse as a much needed addition to an already successful leadership training program. This is our first annual summer leadership training institute and the current model that has STOP Abuse students meeting and training weekly for three hours throughout the school year, while planning and implementing awareness campaigns and community and school based events will continue at the end of this grant period.

2007-2008 Outcomes: N/A new program

Rationale for Funding: The panel agreed that the program puts forth a positive effort to help educate youth about abuse. They also felt that the program is a wonderful resource and expect it to progress and expand in the community. Panel members commend this program for reviewing their structure regarding peer participation. They recognized that the program is addressing the need to have multiple trained peer counselors in different grades to prevent past experience leaving a void, (of untrained counselors) due to their graduation.

Further Comments & Recommendations: The panel liked that the program is geared toward older youth; however they recommend more exposure to different groups through the socio-drama part of this program. They suggest that seniors and juniors teach the lower classman to help create peer relations. They also recommend more structure, in terms of results (pre and post test for the youth).

American Red Cross of Monroe County

322 Park Avenue Stroudsburg, PA 18360

Phone: 570-476-3800 Fax: 570-476-3803 Website: www.redcrossmonroepa.org
Email: labarm@redcrossmonroepa.org
Chief Professional Officer: Martha LaBar Chief Volunteer Officer: Connie Roberts

Anger Management Program/Catholic Social Services

411 Main Street Suite 102 A

Stroudsburg, PA 18360

Phone: 570-476-6460 Fax: 570-476-6466 **Email:** tmulrain@cssstroudsburg.org

Chief Professional Officer: Tracey M. Mulrain Chief Volunteer Officer: Marianne Chester

Big Brothers/Big Sisters of the Bridge/Catholic Social Services

Stroudsburg Office Main Office

411 Main Street 33 East Northampton St.

PO Box 51 PO Box 1285

Stroudsburg, PA 18360 Wilkes Barre, PA 18703

Phone: 570-421-2877 Fax: 570-476-6466 Phone: 570-824-8756 Fax: 570-829-7781

Website: www.bbbswb.org
Email: mgerena@csswb.org

Chief Professional Officer: Ronald G. Evans L.S.W.

Chief Volunteer Officer: Bill Ramsden

Boy Scouts of America - Minsi Trails Council

PO Box 20624

Lehigh Valley, PA 18002-0624

Phone: 610-264-8551/1-800-360-6551 Fax: 610-264-2599

Website: www.minsitrails.com **Email:** tharring@minsitrails.com

Chief Professional Officer: Thomas Harrington

Chief Volunteer Officer: Mark Holtz

Burnley Employment and Rehabilitation Services

4219 Manor Drive Stroudsburg, PA 18360

Phone: 570-992-6616 Fax: 570-992-5052

Website: www.123bears.org
Email: rpeterson@burnley.org

Chief Professional Officer: Rich Peterson Chief Volunteer Officer: Bill McCabe

Developmental Education Services of Monroe County

796 Lindbergh Ave. Stroudsburg, PA 18360

Phone: 570-424-5410 Fax: 570-424-5664

Website: www.devedmc.org Email: deved@ptd.net

Chief Professional Officer: Sue Folk Chief Volunteer Officer: James Fareri

Devereux

1547 Mill Creek Road Newfoundland, PA 18445

Phone: 570-676-3237 Fax: 570-676-4792

Website: www.devereuxpocono.org Email: mseeley@devereux.org

Chief Professional Officer: Mary Seeley Chief Volunteer Officer: G. Richard Garman

Drug & Alcohol Commission of Carbon/Monroe/Pike Counties

Penn Square, 724 Phillips Street, Suite A

Stroudsburg, PA 18360

Phone: 570-421-1960 Fax: 570-421-3548

Website: www.cmpda.cog.pa.us
Email: rmroczka@cmpda.cog.pa.us
Chief Professional Officer: Rich Mroczka
Chief Volunteer Officer: Christine Papson

Equi-librium

P.O. Box 305 Sciota, PA 18354

Phone: 570-992-7722 Fax: 570-992-8070

Website: www.equi-librium.org
Email: equi-librium@itscomp.com
Polly Beste

Ex-Offender Re-Entry Program of Monroe County, Inc.

PO Box 1251

Stroudsburg, PA, 18360

Phone: 570-421-32802 Fax: 570-992-4136

Website: www.ex-offender.com Email: reentry@patrout.net

Chief Professional Officer: Michael Tabery Chief Volunteer Officer: Pastor John Magee

Stroudsburg Office

570-424-1616 Fax: 570-424-0630

579 Maine Street Stroudsburg, PA 18360

Family Answers, Inc.

Main Office: Allentown 411 Walnut St...

Allentown, PA 18102

Phone: 610-435-9651 Fax: 610-435-9654

Website: www.familyanswers.org
Email:dwashington@familyanswers.org

Director: Dawn Washington

Chief Professional Officer: William B. Vogler

Chief Volunteer Officer: Larry Aller

The Follow Me Foundation

50 Storm St.

Stroudsburg, PA 18360

Phone: 570-420-1077 Fax: 424-6811
Website: www.followmefoundation.org
Email: sue.reynolds@followmefoundation.org
Chief Professional Officer: Sue Reynolds
Chief Volunteer Officer: Gerald Reynolds

Girl Scouts in the Heart of Pennsylvania

Scranton Office Main Office: Harrisburg
333 Madison Avenue 350 Hale Avenue

Scranton, PA 18510 Harrisburg, PA 17104
Phone: 570-344-1224/800 -692-7816 Phone: 717-233-1656

Fax: 570-346-7259 Website: www.gshpa.org Email: jeannette@gshpa.org

Chief Professional Officer: Jeannette Archer-Simons

Chief Volunteer Officer: E. Lee Beard

The Growing Place Child Care Centers

PO Box 168

Kresgeville, Pa. 18333

Phone: 610-681-5486 Fax: 610-681-3892 Website: www.thegrowingplacecenters.org

Email: growing@ptd.net

Chief Professional Officer: Lisa Eick

Chief Volunteer Officer: Lynnette Thompson

Monroe County Meals on Wheels

9 North 9th Street Stroudsburg, PA 18360

Phone: 570-424-8794 Fax: 570-424-8756

Website: www.monroemeals.com

Email: mcmow@ptd.net

Chief Professional Officer: Kathryn (Mimi) Mikels

Chief Volunteer Officer: Jill Ann Gunther

Pegasus Child Advocacy Center

44 N. Scott St.

Carbondale, PA 18407

Phone: 570-282-6881 Fax: 570-282-4770

Website: www.pegasuscac.org
Email: pegasuschild@echoes.net

Chief Professional Officer: Debby Mendicino Chief Volunteer Officer: Mark R. Zimmer, Esq.

Pocono Area Transitional Housing (PATH)

7 North 9th Street Stroudsburg, Pa. 18360

Phone: 570-476-1828 Fax: 570-476-7707

Website: www.pathhouse.org
Email: sharontpath@chilitech.net

Chief Professional Officer: Sharon Taylor Chief Volunteer Officer: Joseph Conahan, Jr.

Pocono Family YMCA

809 Main Street

Stroudsburg, Pa. 18360

Phone: 570-421-2525 Fax: 570-421-2640

Website: www.poconoymca.org
Email: ceo@poconoymca.org

Chief Professional Officer: Matt Rumph Chief Volunteer Officer: Barbara Samet

Pocono Healthy Communities Alliance

PO Box 112

Stroudsburg, PA 18360

Phone: 570-517-3953 Fax: 570-517-3957

Website: www.poconoalliance.org
Email: mtukeva@hwa-team.com

Chief Professional Officer: Michael Tukeva Chief Volunteer Officer: Steve Cunningham

Pocono Services for Families & Children/Head Start

212 West 4th Street

East Stroudsburg, PA 18301

Phone: 570-421-2711 Fax: 570-421-6482

Email: mkp@psfc.org

Chief Professional Officer: Mary Kay Posselli

Chief Volunteer Officer: Lisa Cardwell

Tobyhanna Office 5530 Memorial Blvd Tobyhanna, PA 18466

Phone: 282-6881 Fax: 570-282-4770

Salvation Army

226 Washington Street East Stroudsburg, PA 18301

Phone: 570-421-3050 Fax: 570-421-8720

Email: babbittsix@hotmail.com

Chief Professional Officer: Captain Thomas Babbitt

Chief Volunteer Officer: Ken Brown

Visiting Nurse Association/Hospice of Monroe County

502 Independence Road East Stroudsburg PA 18301

Phone: 570-421-5390 Fax: 570-421-7423

Website: www.vnahospiceofmc.org
Email: mhodgson@vnahospiceofmc.org
Chief Professional Officer: Mark Hodgson
Chief Volunteer Officer: Troy Smith

Visual Impairment and Blindness Services

Stroudsburg Office Main Office

Burnley Workshop 4215 Manor Dr. 260 East Broad Street Stroudsburg, PA 18360 Bethlehem, PA 18018

Website: www.viablservices.org
Email: judipobuda@viablservices.org
Chief Professional Officer: Judith Pobuda
Chief Volunteer Officer: David Pike

Women's Resources of Monroe County

P O Box 645 215 W. Main St.

Delaware Water Gap, PA 18327

Phone: 570-424-2093 Fax: 570-424-2094 24 Hour Crisis Hotline 570-421-4200/1-866-421-4200

Website: www.enter.net/~wrmc/

Email: jennifergrube.wrmc@verizon.net Chief Professional Officer: Jennifer Grube Chief Volunteer Officer: Kathie Weichel

Youth Employment Services

P O Box 81

Tannersville, PA 18372

Phone: 570-620-2410 Fax: 570-620-0546

Email:payes@ptd.net

Chief Professional Officer: Peter Alasty Chief Volunteer Officer: Judith Young