A personal biography...

## The 10 Most Important Things You Should Know About ACTION Business Coach...Richard Munson...



- 1. He is *passionate about coaching businesses* to achieve massive results in growth and profits.
- 2. Over 25 years of business management / development experience.
- 3. *Expert at strategic, competitive, business planning* and putting strategic plans into ACTION plans for all levels of the organization. Also, expert in various aspects of business management including: team development, sales and marketing, finance and accounting, and operations.
- 4. *Experienced with turning around difficult working environments*, including proactively working with labor unions. Implemented strategies to improve the team atmosphere and team performance at all levels via strong leadership and an emphasis on teamwork.
- 5. *Experienced in business turnarounds* as 2 of the last 3 business units he led started out in loss situations and they were returned to profitability with a solid future.
- 6. <u>As General Manager</u>, led a plant turnaround to a 64% increase in production, achieved almost 2 years injury free, and lead introduction of 4 new products that were patented and grew to over 50% of sales. Also, and expert at developing cost reduction and profit improvement strategies.
- 7. <u>Systemized operations and procedures</u> to meet strategic planning projections, improve customer service, and improve mechanical/electrical reliability of production operations.
- 8. <u>MBA, Professional Engineer, BSME.</u> Master's Business Administration University of Louisiana, Licensed Professional Engineer, BS Mechanical Engineering Purdue University.
- 9. <u>As a Boy Scout Leader</u>, Richard enjoys spending time helping young men develop into future adult leaders of our community.
- 10. <u>*Richard enjoys many outdoor activities*</u> including hiking, camping, hunting, bicycling, and has coached several different youth sports.

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